



**USAID**  
FROM THE AMERICAN PEOPLE



**UKRAINE 2017 ANNUAL REPORT**

# Forward

Dear beneficiaries, partners and colleagues,

This year USAID/Ukraine continued partnering with the Government of Ukraine, private sector, and civil society to stem corruption, deepen democracy, and stimulate inclusive economic growth.

At the core of the USAID mission remains a deep commitment to working as partners to aid Ukraine's development and improve the lives of the Ukrainian people. This year we prioritized much of our efforts in support of the reform initiatives that Ukrainians are demanding.

In October, Ukraine's Parliament passed landmark health care reform legislation that President Poroshenko signed it into law just before the New Year. USAID provided substantial support to the Ministry of Health in this effort. The new legislation places primary health care at its center and introduces a "money follows the patient" principle that will increase the quality of care while reducing opportunities for corruption in the system.

We continued to assist and guide 50 newly consolidated communities to efficiently allocate increased budget revenues and promote local economic development. Notably, USAID supported the successful first-ever elections in nearly 600 newly consolidated communities in Ukraine through assistance for grassroots activism, polling, and analytics.

USAID supported Ukraine's Public Integrity Council (PIC), which worked with the High Qualifications Commission on the appointment of a new Supreme Court. While the results of the appointment process were mixed, the new Supreme Court is considered to be better than the previous one, and the selection process was more transparent, including with civil society engagement.

Other notable achievements in 2017 included the legislative adoption of a package of USAID-supported laws, which established the legal basis for sustainable energy development in Ukraine and significantly improved the energy sector's regulatory framework, and the 16 local Administrative Services Centers in Eastern Ukraine that USAID helped modernize to improve service delivery and reduce opportunities for corruption.

USAID is proud of these achievements, accomplished in partnership with the Government of Ukraine and civil society. We are committed to continuing support for reforms and helping Ukrainians attain the prosperity they desire and deserve.

Susan K. Fritz  
Mission Director

# USAID IN UKRAINE

Ukraine plays a critical role in United States government efforts to help former Soviet countries establish democratic institutions and globally integrated free market economies. To achieve its goal of creating a democratic, secure, and prosperous Ukraine, USAID partners with Ukrainians on participatory, transparent and accountable governance processes, broad-based resilient economic development, and improved access to health services. USAID also prioritizes efforts to counter trafficking in persons and provide humanitarian support to those in conflict zones. In addition, we support the Chernobyl Shelter Fund as part of a multi-donor international effort. A breakdown of USAID activities and the successes we've achieved follows.

# HEALTH

In 2017, USAID provided critical support for health reforms that introduce a transparent and efficient health system and better respond to the needs of the Ukrainian people. USAID continued to help Ukraine respond to its high burden of infectious diseases, including HIV/AIDS, viral hepatitis C, and multi-drug resistant tuberculosis (MDR-TB). USAID also worked to counter widespread misinformation about immunization, which has led health providers and parents to downplay its importance and led to a drop in vaccination rates in recent years.



Doctors and nurses training in Odesa to use HIV rapid tests. *Photo credit: USAID HIV Reform in Action*

Ukraine has the highest burden of HIV/AIDS in Eastern Europe, with an estimated 238,000 people over the age of 15 living with HIV. The Ukraine epidemic is concentrated in key populations: people who inject drugs (PWIDs) and their sexual partners, men who have sex with men (MSMs), and female sex workers.

Through the U.S. President's Emergency Plan for AIDS Relief (PEPFAR), USAID supported efforts to reduce the transmission of HIV among key affected populations, including people who inject drugs and their sexual partners, men who have sex with men (MSMs), and the incarcerated. USAID support includes help to improve the quality of services and increase the capacity of government and NGOs to respond to the HIV/AIDS needs of key affected populations at the national, regional, and local level. The UNAIDS Fast Track Strategy, also known as the "90-90-90" strategy, opened a new era for globally tackling the HIV/AIDS epidemic, encouraging Ukraine to expand its comprehensive AIDS response rapidly between now and 2020 to achieve the highly ambitious goal of ending AIDS as a public health threat by 2030.



157

Number of Local Quality Improvement teams established in 8 regions to improve services to people living with HIV (PLWH).



14

Number of cities and districts that implemented new models to finance and deliver HIV services.



74%

Percentage of newly registered HIV positive people placed on ART (antiretroviral therapy).



23,626

Number of key/priority populations and PLWH who completed structured evidence-based HIV programs to raise awareness on their vulnerability, need to get tested, and adherence to treatment.



138,414

Number of individuals who underwent HIV testing and received their results.



2,837

Number of doctors and nurses trained on how to reduce stigma and discrimination.



92%

Percentage of people testing HIV positive who registered with AIDS services.



3,007

Number of adults newly enrolled in antiretroviral therapy (ART).

# Tuberculosis (TB)

Ukraine's TB treatment effectiveness rate is 73 percent, compared with the World Health Organization's recommended minimum standard of 85 percent. The country is among 30 countries in the world with the highest burdens of MDR-TB, with an exceptionally low 46 percent rate of MDR-TB treatment effectiveness, compared to the global average of 80 percent.

USAID's TB program assists in the prevention and control of TB, MDR-TB, extensively drug resistant TB (XDR-TB), and TB/HIV co-infection by improving the quality and availability of TB services based on a patient-oriented approach; implementing effective TB infection control measures, introducing new TB drugs for treatment of MDR-TB patients; and improving the quality of laboratory diagnosis. USAID supported implementation of an ambulatory treatment model, including developing a new TB treatment protocol; rolling out ambulatory care procedures nationwide; providing laboratory testing quality assurance; and training health care workers on case management. MDR-TB received special attention through MDR counseling boards, training on the use of rapid diagnostic tests, the creation of an MDR-TB case database, and implementation of a TB and MDR-TB outpatient care model.



98.9%

Number of new multi-drug resistant TB cases detected.



7,500

Number of newly diagnosed MDR-TB patients initiated into second line treatment.



50

Number of patients with XDR-TB successfully enrolled into treatment with bedaquiline, a new TB drug.



75%

Percentage of people with drug-susceptible TB successfully treated.



772

Number of HIV-positive patients with new or relapsed TB on antiretrovirals during TB treatment.

# ECONOMIC GROWTH

**U**SAID works with the Government of Ukraine and private sector partners to secure a reliable supply of affordable energy, fight corruption, strengthen the financial sector, promote exports and advocate for fairness in trade, and make strategic investments in agriculture harmonized with EU standards. USAID also supports entrepreneurs and a regulatory environment that welcomes new startups, fair competition, and investments in both human and physical capital.



Kateryna Kyseliova, an internally displaced person from Horlivka, Donetsk Oblast, designs a dress at the design company she owns. *Photo credit: USAID Economic Opportunities for People Affected by Conflict Project*

# Agriculture

USAID promotes the inclusive development of Ukraine's agricultural sector by stimulating private sector investment and technical innovation, and encouraging regulations that promote more competition. USAID focuses on creating opportunities to increase the productivity of Ukraine's small and medium agricultural enterprises, which especially benefits the 14 million inhabitants of rural Ukraine who have insufficient employment opportunities, live at or below the poverty line, and lack logistical and social infrastructure.



11,450

Number of small farmers brought into fruit, vegetable, and dairy value chains with increased income opportunities.



4,000

Number of households and small farmers benefiting from a first-of-its-kind modern milk laboratory in Uman, Cherkasy Oblast, which tests milk quality and livestock productivity, thereby enabling milk producers to comply with international standards, improve animal welfare and health, and increase incomes.



30

Number of fruit producers who showcased their products at the Asia Fruit Logistica, Asia's leading international trade show for fruit and vegetables.



1,435

Number of family dairy farms that upgraded the quality of their milk and increased their incomes.



\$480,000

Value of new loans disbursed by project partner credit unions to agricultural SMEs.



# Economic Competitiveness

USAID partners with Ukrainians to create a regulatory environment that fosters the growth of small and medium enterprises (SMEs), which are the foundation of sustainable economic development. USAID worked with government and the private sector to improve export and investment promotion policies consistent with European Union guidelines and facilitated small business development; assisted local governments to design SME development strategies and build the skills of small business entrepreneurs to export their products and services. USAID also partnered with Ukraine's Anti-Monopoly Commission to strengthen its ability to develop and implement policies that support competition.



586

Number of judges, legal professionals, and business persons trained in commercial law.



14

Number of countries visited to promote Ukraine's trade and investment potential.



440

Number of persons trained via an online course on how to export goods from Ukraine.

## Finance

Access to finance for small businesses and entrepreneurs is a critical component of economic growth. The National Bank of Ukraine has closed half the country's banks and cleaned up corrupt practices to establish the foundation for a stable and transparent financial system. To support Ukraine's reform efforts, USAID increased access to financing for small and medium enterprises via bank and non-bank services; supported efforts to build confidence in the financial sector; helped to establish a functioning commodities market for agricultural and energy products; improved the pension system; and expanded digital financial solutions. USAID is cooperating with the National Bank of Ukraine to promote banking, deposit guarantee, and pension reforms to the public.



\$321,380

Value of low-interest social impact loans issued to enterprises.



7,500

Number of people attending financial literacy events.



61%

Percentage of Ukrainians aware of pension reform.



2,289

Number of vulnerable persons who received financial advice.

# Energy

Ukraine is one of the most energy- and emission-intensive economies in the world, and is reliant on foreign sources for much of its energy needs. USAID partners with the Government of Ukraine (GOU) to increase the country's energy independence and security. USAID increases energy efficiency and strengthens Ukraine's energy security by promoting end-use energy efficiency, increasing the share of alternative and renewable energy consumption, and reducing greenhouse gas emissions at the national and municipal levels. USAID worked with the Government of Ukraine, the Parliament, and the National Energy and Utility Regulatory Commission to substantially improve Ukraine's clean energy legislative and regulatory environment, and with municipalities to improve their ability to plan, manage, and finance investments in clean energy. USAID contributed to the GOU's open data goals by assisting the Energy Ministry to provide data quality audits as part of the Extractive Industries Transparency Initiative.



**\$277.6 M**

Value of investments mobilized for clean energy that were facilitated.



**25**

Number of laws, policies, regulations, or standards addressing clean energy formally proposed, adopted, or implemented.



**877,700**

Estimated metric tons of greenhouse gas (GHG) emissions (CO2 equivalent), reduced, sequestered, or avoided through clean energy efforts.



**11**

Number of institutions that improved their capacity to address clean energy issues.

# Entrepreneurship

USAID supports entrepreneurship throughout Ukraine. In eastern Ukraine, USAID supports people affected by conflict — including internally displaced persons (IDPs) and people with disabilities (PWDs) — to become entrepreneurs and start their own businesses through business training courses and grant programs. USAID's legacy partner, the Western NIS Enterprise Fund (WestNIS), expanded access to finance for Ukrainian start-up companies working in cutting-edge fields.



**\$2.3 M**

Amount invested in start-ups, science, innovation, and information technology development.



**78**

Number of jobs created for internally displaced persons, people with disabilities, and other conflict-affected people.



**414**

Number of conflict-affected people, including 141 people with disabilities, trained on business skills.



**1,789**

Number of people receiving legal consultations on how to start a new business.

# DEMOCRACY & GOVERNANCE

**U**SAID supports the establishment of a more democratic, better-governed Ukraine, one that increasingly respects human rights and where citizens are fully engaged in the governing process. In 2017, USAID programs promoted fair local elections in consolidated communities and representative political parties. They assisted in improving legislative transparency and accountability and helped to decentralize governance and consolidate local communities. USAID programs facilitated judicial reform, bolstered civil society as an advocate for the public interest, and strengthened Ukraine's independent media sector. Programming also protected human rights, assisted victims of human trafficking, and sought to reduce corruption in Ukraine.



Photographer Vladyslav Sodel prepares a photo exhibit in Ukraine's Parliament on the decentralization process, entitled *Faces of New Communities*, which was organized with USAID support. The exhibition portrays residents living and working in the newly amalgamated communities that are receiving support from the USAID DOBRE activity, and how they are impacting the lives of their communities. *Photo credit: Vitaliy Chumak, USAID DOBRE Program*

# E-governance

USAID is assisting Ukraine to fight endemic corruption through support for various reform efforts, including by strengthening judicial independence, improving financial disclosure and reporting, developing political finance regulations, and helping automate many standard government processes, to make corrupt practices more difficult. In 2017 the automation effort included support for e-governance and open data systems development at the national and local level. USAID helped Ukraine's government further improve ProZorro, its electronic public procurement system, which has saved the state budget an estimated \$1.4 billion since 2015. USAID support also helped increase the availability of government information to the public by opening data sources both nationally and locally. The Kyiv City Administration, for instance, is using various e-governance and open data tools instituted with USAID support to make government services more transparent and reliable. USAID also promoted the adoption of digital finance tools by government, businesses, and consumers to support the national Cashless Economy project of the National Bank of Ukraine, which will lead to increased transparency in financial transactions, thereby reducing opportunities for corruption and illicit trade, boosting tax revenue, and making more capital available for lending and sustainable economic development.



843

Number of government officials receiving anti-corruption training.



1.4 bln

Amount that the ProZorro public procurement system has saved the state budget.

# Judicial Reform

In 2017, USAID provided support to improve legislation advancing the rule of law in Ukraine through the passage of 10 amendments to the 2016 Law on High Council of Justice (HCJ), which further increased judicial independence by strengthening the judicial appointment process, disciplinary procedures, and HCJ operations in accordance with international and European standards. USAID also helped Ukraine with technical assistance to support the first competitive selection of Supreme Court justices in the country's history. USAID worked to reduce corruption in the judicial sector by involving more than 300 organizations in public discussions on combating and preventing corruption and by supporting the development of more than 100 expert recommendations for policy-makers to strengthen judicial sector anti-corruption provisions. Also in 2017, USAID convened an international donor working group to help develop a legal concept for the establishment of a High Anti-Corruption Court for Ukraine.

USAID supported improved legal education in Ukraine through technical assistance to the Ministry of Justice and Ministry of Education and Science, which resulted in the first-ever external independent standardized entrance exam for master's degree programs in law. USAID-supported Ukrainian civil society organizations signed 16 new memorandums of cooperation with Ukrainian government partners aimed at removing physical, financial, legal, and other related barriers to access to justice; monitored judicial selection and discipline processes; and ensured the active participation of vulnerable groups in judicial reform.



7,180

Number of citizens engaged in monitoring the performance of Ukraine's courts.



81

Number of courts that improved their case management systems.



92

Number of government officials who received anti-corruption training.



522

Number of judges and judicial personnel trained, 96% of whom reported that they applied their new skills and knowledge in their daily work.

# Elections and Political Parties

USAID supports Ukraine in its continuing effort to consolidate democratic institutions and practices through improved elections and political processes. USAID assisted the Central Election Commission, political parties, and local civil society organizations (CSOs) that monitor local elections. Support was provided for grassroots activism, polling, and analytics to promote the development of issues-based platforms and elections observation, and empower women as political party leaders. USAID also supported efforts to improve the awareness of political parties on the requirements of political finance reporting and the ability of civil society watchdogs to oversee implementation of political financing reform. These efforts improved electoral legislation and administration, increased citizen turnout, made political parties and elected officials more responsive to constituents, and improved the credibility of election results.



5,765

Number of election officials trained.



6

Number of political parties implementing initiatives to increase the number of candidates and/or members who are women.



9,000

Number of political party members trained in citizen outreach and small donor fundraising.



191

Number of election observers trained to monitor first local elections in more than 600 amalgamated communities throughout Ukraine.

# Capacity Building and Educational Opportunities

USAID is helping cultivate a new cadre of Western-trained Ukrainian leaders by offering competitive opportunities to learn from American and European experts. Through its Participant Training Program, USAID provided 80 Ukrainians an opportunity to participate in study tours to the United States and Europe addressing specific themes. WestNIS provided scholarships totaling \$1.4 million to 16 Ukrainian students for graduate studies in business, public policy, and law at top U.S. universities. For teenagers, WestNIS sponsored the Ukrainian Leadership Academy, which provided almost 200 young Ukrainians from across the country a chance to develop national leadership qualities through a year-long program. WestNIS also trained 72 teachers from 24 hub schools throughout Ukraine, launched six innovative educational projects, and kickstarted training for coding and IT skills among Ukrainian girls.



16

Number of scholarships awarded to Ukrainian students for advanced degree programs in the United States.



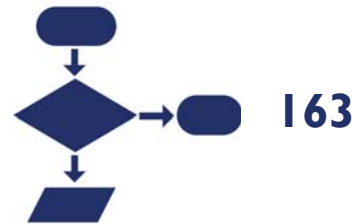
198

Number of Ukrainian students attending the Ukrainian Leadership Academy.

USAID continued its partnership with civil society in 2017, leading the push for additional reforms to secure a European future for Ukrainians. With USAID support, the Reanimation Package of Reforms (RPR) -- a leading civil society coalition of hundreds of experts, think tanks, academics, and human rights defenders -- successfully advocated for the enactment of dozens of reform laws and helped block a number of undemocratic draft laws. Partners like the Anti-Corruption Action Center and Transparency International Ukraine relentlessly pushed for the passage of anti-corruption legislation and ushered in the creation of national-level corruption prevention and investigation bodies. USAID worked to maintain the civil society legal enabling environment, as well as provided technical support to help pass laws on volunteerism and public associations and insert non-profit status amendments to the tax code. In 2017, more than 200 CSOs increased their capacity significantly thanks to USAID's technical assistance and funding, leading Ukraine to attain the highest score on the Civil Society Sustainability Index in the Eastern Europe region. As a result of USAID's assistance, today it is easier for citizens to organize and for organizations to take action to advocate for the public interest.



Number of people affiliated with NGOs receiving anti-corruption training.



Number of CSOs that are engaged in advocacy intervention.

## Independent Media

Independent news sources are key to mediating the relationship between citizens and the state and increasing government accountability. In 2017, USAID helped strengthen freedom of the press and access to objective information for Ukrainian citizens by supporting media-related civil society organizations and dozens of print, radio, TV, and Internet outlets through training, consultation services, technical assistance, and grants to media outlets. Notable achievements include the establishment of an independent National Public Broadcaster. Media CSOs also advocated for the enactment of key media legislation, such as amendments to the Language of Audiovisual Media, which introduced Ukrainian language quotas for TV broadcasters. In 2017, USAID supported the introduction of a course for Ukraine's elementary school curriculum that increases media literacy among Ukrainian youth.



Number of media sector institutions that assisted independent media or journalists.



Number of non-government owned news outlets.



Number of training days provided to journalists.

# Legislative Transparency and Accountability

In 2017, USAID support enhanced public participation in the legislative process with Ukraine's parliament, the Verkhovna Rada. USAID funding supported the establishment of an e-Parliament interface with the public, including e-petitions, an online public legislative review platform, and online resources to help the public monitor their representatives' activities. With over 200,000 active users, the e-Parliament platforms produced more than 1,000 proposals and recommendations in 2017. USAID support was also provided to select Members of the Parliament (MPs) through activities to bring the legislators closer to their constituents. USAID provided further education for citizens and youth by supporting public hearings and university lectures. After 20 years of direct USAID support, the Parliament Internship Program received funding from the state budget, ensuring its future sustainability.



104

Number of forums for national legislators to interact with the public.



30%

Percentage of Verkhovna Rada Internship Program graduates employed by the Parliament.



21

Number of events to improve cooperation between MPs and local communities.

## Local Governance

USAID supported government decentralization by assisting the Parliament, line ministries, and local governments to draft decentralization-enhancing legislation consistent with the European Charter of Local Self-Government. The tangible benefits of decentralization, which include increased budgets and budget control at the local level, are helped to improve education, healthcare, administrative, and maintenance services at the local level, and ensure that infrastructure is repaired, businesses licensed, and routine governmental actions implemented close to home. USAID helped local governments establish a voice in constitutional and legislative decisions to ensure local priorities were heard in national debates, including discussions about service delivery and the role of local government, while also sponsoring national public awareness campaigns on the benefits of decentralization. USAID also provided comprehensive assistance to 50 consolidated communities in seven oblasts, which is building the capacity of these local governments to effectively use resources and improve the quality of services to citizens. It is also ensuring greater public oversight of local government and citizen participation in decision making and community development. The assistance provided to these communities is helping to develop models of effective and efficient local governance for replication and dissemination nationwide.



867

Number of consolidated communities or in the process of consolidation that received extensive consultations on decentralization reform and its benefits.



26

Number of mechanisms for external oversight of public resources by local government.



# Trafficking in Persons

With USAID technical assistance and support, Ukraine in 2017 was removed from the U.S. State Department's Tier 2 Trafficking in Persons Watchlist. USAID assisted regional governments and a coalition of 28 local NGOs in improving practices and procedures to combat human trafficking and provided expertise on drafting policy and regulations. USAID supported training in the use of the National Anti-Trafficking Referral Mechanism and on international best practices, and standards in tackling trafficking crimes. USAID also supported a human trafficking awareness-raising campaign, using various outreach platforms, including an art installation, posters, leaflets, and a national hotline.



230

Number of victims of trafficking directly assisted.



3,016

Number of government officials, NGO representatives, and other stakeholders trained on identification, referral, and assistance procedures to aid victims of trafficking.

# Human Rights

USAID supported human rights defenders within the government and civil society to uphold human rights tenets and respond to human rights abuses. Ukraine faces serious human rights challenges, including the armed conflict in Donbas with Russia-led forces and Russia's illegal annexation of Crimea. In 2017, USAID supported human rights monitoring across Ukraine; local, national, and international human rights advocacy efforts; strategic litigation before the Ukrainian courts and the European Court of Human Rights; awareness-raising and citizen empowerment activities; and assistance to survivors of torture and conflict. USAID piloted Ukraine's first Human Rights Abuse Documentation Center to collect, store, and systematize information on violations of human rights, humanitarian law, and international criminal law, and supported the launch of a Memorial Map to identify all the individuals who have died on both sides of the conflict in Donbas and in Crimea. Today the Memorial Map contains more than 10,000 confirmed profiles. To preserve and promote the historical truth of the armed conflict in Donbas, USAID supported the Baseline Study on Transitional Justice and a related high profile international conference on Post-Conflict Justice in Ukraine, which brought together more than 120 leading international and domestic scholars and experts from 16 countries.



8,141

Number of internally displaced persons and conflict-affected individuals receiving free legal assistance.



1,245

Number of Human Rights Defenders trained and supported.

# STABILIZATION & CRISIS RESPONSE

**U**SAID provided conflict-affected populations with life-saving assistance in 2017, including food, health care, nutrition, shelter, and other humanitarian needs to vulnerable households in both government-controlled and non-government-controlled areas, while also laying a foundation for longer-term recovery. USAID's programs also helped connect areas close to the conflict to the rest of Ukraine, demonstrated the tangible benefits of reform, and provided information that counters malign and divisive narratives in Eastern Ukraine.



Volunteers beautify public spaces in Eastern Ukraine as part of the Build Ukraine Together camp. (Photo: USAID's Ukraine Confidence Building Initiative)

# Humanitarian Assistance

USAID's Office of Foreign Disaster Assistance (OFDA) supported economic recovery and restore livelihoods in the Donetsk and Luhansk Oblasts of Eastern Ukraine. Activities included cash grants for internally displaced persons (IDPs) to restart businesses, the provision of cash-for-work opportunities to help income-constrained households meet basic needs, and vocational training to strengthen employability.

Continued violence and insecurity, movement restrictions that hindered people's access to markets and basic services, and the suspension of social services contributed to an ongoing humanitarian emergency in Eastern Ukraine during 2017. Through support to relief agencies, USAID/OFDA and USAID's Office of Food for Peace (USAID/FFP) responded to the needs of conflict-affected households by providing food, relief items, protection services, shelter, logistics support, economic recovery interventions, and water, sanitation, and hygiene programs in both Ukrainian government-controlled areas and those areas currently under dispute due to the actions of Russia-led forces. Amid restrictions on humanitarian access and population movement, as well as reduced commercial activity and livelihood opportunities, USAID supported the provision of small business grants to conflict-affected individuals and helped internally displaced persons find employment opportunities. In addition, we supported countrywide humanitarian response structures to enhance coordination among the international humanitarian community.



Amount spent on humanitarian assistance.



Number of vulnerable individuals receiving protection assistance, such as psychosocial support and mine risk education.



Number of people receiving food parcels in Ukrainian government-controlled areas.



Number of houses repaired.



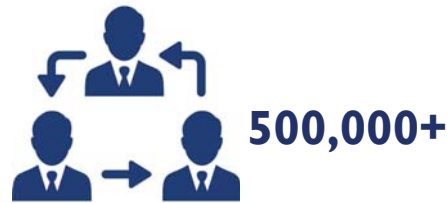
Number of cash grants distributed.

# Stabilization

USAID's Office of Transition Initiatives (OTI) continues efforts in Ukraine's Donbas region to ensure that Ukrainians closest to the conflict see the benefits of the country's transition and reform process. USAID activities demonstrated tangible reform and the new relationship between citizens and the state in regions that are most skeptical of the reform process. By promoting e-procurement, improving the openness and accessibility of city council decision-making, and empowering civil activists, USAID is helping to make local government in Donbas more transparent and accountable. In helping local governments establish new, modern Administrative Services Centers, USAID improved service delivery and reduced opportunities for corruption. USAID is working with Ukrainians in these regions to creatively shape and embrace a new civic identity based social responsibility and tolerance. USAID-led efforts to improve local public spaces empowered local communities and helped them understand that they can create modern, European cities. USAID is developing co-working spaces and start up centers to help young entrepreneurs and promote economic transformation in the region.



Number of administrative Service Centers improved or established in Eastern Ukraine.



Number of Ukrainians receiving improved government services.



Number of local government procurements monitored.



Number of local government staff trained or supported.



Number of new business development centers opened in Donbas.



Number of young entrepreneurs trained and supported.



Number of public spaces improved with community input.



Number of volunteers engaged in civic activism and community projects.

# General

## CONTACT INFORMATION:

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