

Business Intelligence and Analytics (BI&A)

PRIVACY IMPACT ASSESSMENT (PIA) SUMMARY

System Name: Business Intelligence and Analytics (BI&A)

Managing Office: Global Health

Date PIA Completed: May 4, 2018

OVERVIEW

USAID's Global Health (GH) programs have three strategic priorities that build on our success and focus our work, while building sustainable and resilient health systems in the poorest regions of the world:

- 1) preventing maternal and child deaths;
- 2) controlling the HIV/AIDS epidemic; and
- 3) combatting infectious diseases.

In support of these priorities, USAID's Global Health Supply Chain (GHSC) programs are focused on procuring health commodities and managing supplies, performing quality assurance on critical health commodities, providing personnel to act as advisors for recipient countries, and performing comprehensive oversight and visibility into all GHSC activities and spending. Each of these programs is implemented by an Implementing Partner through a contract with USAID GH.

USAID is tasked with buying GH program commodities for supporting country program implementations. To ensure the commodity supply chain is meeting USG goals, we require our supply chain Implementing Partners capture all supply chain data and send this data to USAID for our own review and analysis.

Because the GHSC program is so large, USAID manages multiple contracts to achieve not only the procurement and delivery of commodities, but to also provide quality assurance of the commodities and technical assistance to countries to continue the supply chain within the countries where we work. Each Implementing Partner needs to capture data to allow USAID to monitor performance and analyze data across partners to ensure continuity of programs.

Each GHSC contract operates independently and reports separately. USAID needs a means for pulling together all the GHSC data to manage the entire GHSC program.

The GHSC contracts are awarded at the global level, but several operate in both global and country offices. The global offices can also be distributed in several different locations.

AUTHORITY FOR COLLECTION OF PERSONALLY IDENTIFIABLE INFORMATION (PII)

22 U.S.C. Ch. 32, Foreign Assistance, Subchapter I, International Development.

INFORMATION COLLECTION (WHAT)

The following data elements are collected: name, personal email address, work phone number, and work email address.

INFORMATION COLLECTION (WHY)

USAID Implementing Partners collect two forms of PII that are uploaded into BI&A: (1) the first and last name of their employees (technical advisors) who travel and visit USAID recipient countries; and (2) the names and contact information for those to whom USAID shipments are consigned in the recipient country. This PII is transmitted by the individual Implementing Partner into BI&A.

AGENCY INTENDED USE

USAID's Global Health (GH) Business Intelligence and Analytics (BI&A) application is a Software as a Service (SaaS) which provides reporting and analysis for USAID's Global Health (GH) Bureau and their supply chain business initiatives. Using BI&A, USAID GH has direct visibility into and oversight over its programs and discovers opportunities to enhance supply chain program effectiveness. BI&A does not originate data but instead acts as a downstream data recipient and receives information from USAID GH Implementing Partners on a periodic basis.

INFORMATION SHARING

No PII is shared outside of USAID.

NOTICE OF OPPORTUNITIES FOR CONSENT

Collection of PII data is required as part of the routine execution of USAID Global Health supply chain contracts (e.g., knowing the consignee of a product shipment).

SYSTEM OF RECORDS NOTICE (SORN)

[GSA GOVT-4 SORN, "Contracted Travel Services Program"](#), covers this system.