

# Intranet Quorum (IQ)

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## PRIVACY IMPACT ASSESSMENT SUMMARY

**System Name:** Intranet Quorum (IQ)

**Managing Office:** USAID/OIG

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**SUMMARY:** : The United States Agency for International Development (USAID) gives notice that it has conducted a Privacy Impact Assessment (PIA) of the Internet Quorum System (IQ). IQ system is the Citizen Relationship Management (CRM) system used by the United States Agency for International Development, Office of the Inspector General to manage and track people, correspondence, and investigative case information.

### **What elements of PII are being collected?**

IQ collects Name, address, SSN, telephone number, Medical Records Numbers, Financial Account Information and/or Numbers (Checking or saving account numbers and/or PINs), Certificates (birth, death, naturalization or marriage), Legal Documents, Records or Notes (divorce decrees, criminal records), Device Identifiers (pacemakers, hearing aids), Education Records, Military Status and/or Records, Employment Status and/or Records, Foreign Activities and/or Interests, Race, Sex.

### **Why is the PII being collected?**

OIG uses this information for documents being tracked or may be used with supporting documentation related to an OIG investigation. (This system is no longer used to manage active investigative cases). (This system is in the process of being replaced and decommissioned).

### **What opportunities are provided to individuals to consent to the use of this information collection?**

No opportunity to consent is provided, as this information is authorized for collection.

### **What is the Agency's intended use of the information?**

OIG uses this information to assist in the OIGs' investigative cases.

### **Who has access to the information?**

OIG staff who require access to the information.

### **Information Security**

The information is stored on the IQ server and restricted to users who require access.

### **Does this collection require a System of Record Notice?**

No. The information is not indexed or referenced by PII. The information is in support of documents or investigative cases.