

# CONGRESSIONAL BUDGET JUSTIFICATION



## Appendix 3:

**U.S. Department of State and U.S. Agency for International Development  
Status of Open Government Accountability Office (GAO) and Office of the  
Inspector General (OIG) Recommendations**

# Fiscal Year 2024

## Overview

**Published on March 9, 2023**

The Department of State and USAID continue to implement oversight recommendations from the Government Accountability Office (GAO) and Office of Inspector General (OIG). Pursuant to the *Good Accounting Obligation in Government Act* (P.L. 115-414), this supplement to the Department and USAID's FY 2024 Congressional Budget Justifications (CBJ) provides the status of all recommendations open for more than one year, anticipated timelines for implementation, and other corrective actions. GAO and OIG recommendations that were open longer than a year as of November 1, 2022 are included. All updates included below are current as of January 1, 2023. Some status updates may have been updated since January 1.

The appendix is presented in four categories, each sorted by the public release date of the report, from most recent to oldest:

1. **GAO** open recommendations: **U.S Department of State**;
2. **OIG** open recommendations: **U.S. Department of State**;
3. **GAO** open recommendations: **USAID**;
4. **OIG** open recommendations: **USAID**.

**Department of State Status of Open Government Accountability (GAO)  
Recommendations**

**Fiscal Year 2024**

	<b>GAO Report Title</b>	<b>GAO Report Number</b>	<b>Publicly Released</b>	<b>Recommendation</b>	<b>Bureau</b>	<b>Status and Timeline</b>
1	Overseas Real Property: Prioritizing Key Assets and Developing a Plan Could Help State Manage Its Estimated \$3 Billion Maintenance Backlog	GAO-21-497	9/15/2021	The Secretary of State should ensure that that the Director of OBO reassess State's acceptable condition standard for all asset types and mission dependencies, to include whether mission criticality justifies a different standard among assets.	Bureau of Overseas Buildings Operations	The Bureau of Overseas Buildings Operations (OBO) continues to research industry standards for a new Mission Dependency Index (MDI) and is reviewing the use of criticality designations in existing systems. The estimated completion date for this effort is by the end of June 2023.
2	Overseas Real Property: Prioritizing Key Assets and Developing a Plan Could Help State Manage Its Estimated \$3 Billion Maintenance Backlog	GAO-21-497	9/15/2021	The Secretary of State should ensure that the Director of OBO incorporates the mission criticality of its assets when deciding how to target maintenance and repair investments.	Bureau of Overseas Buildings Operations	After Mission Dependency Index (MDI) values are assigned to each property type, the Bureau of Overseas Buildings Operations (OBO) will establish criteria to target maintenance and repair investments. The estimated completion date for this effort is the end of September 2023. In the interim, OBO is targeting minor construction, improvement, and restoration projects for those properties with Facility Condition Index (FCI) values less than 70.
3	Overseas Real Property: Prioritizing Key Assets and Developing a Plan Could Help State Manage Its Estimated \$3 Billion Maintenance Backlog	GAO-21-497	9/15/2021	The Secretary of State should ensure that the Director of OBO monitors posts' completion of annual condition assessments that use a standardized inspection methodology, so that State has complete and consistent data to address its deferred maintenance and repair backlog.	Bureau of Overseas Buildings Operations	In FY 2022, 134 posts completed the annual facility condition survey (AFCS) for all properties. The Bureau of Overseas Buildings Operations (OBO) continues to improve its AFCS process and will implement a sustainment management model that will result in a standardized, repeatable, and verifiable dataset. OBO expects to have all posts transition to the

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						improved process by the end of September 2027.
4	Overseas Real Property: Prioritizing Key Assets and Developing a Plan Could Help State Manage Its Estimated \$3 Billion Maintenance Backlog	GAO-21-497	9/15/2021	<b>(Priority)</b> The Secretary of State should ensure that the Director of OBO develops a plan to address State's deferred maintenance and repair backlog, and specifically identifies the funding and time frames needed to reduce it in congressional budget requests, related reports to decision makers, or both.	Bureau of Overseas Buildings Operations	The Bureau of Overseas Buildings Operations (OBO) now considers facility conditions in all decisions related to acquisitions, disposals, and project planning, which will inform budget requests for maintenance and repair. OBO continues to reduce its deferred maintenance backlog through the Capital Security Construction Program (CSCP), which replaces security-deficient facilities with New Embassy or Consulate Compounds, and the Maintenance Cost Sharing (MCS) Program, which invests in major rehabilitations of existing buildings. The actions outlined above will enable OBO to further develop its plan to address the backlog. The FY2024 Congressional Budget Justification will specify funding that reduces the backlog, and associated time frames.
5	Overseas Real Property: Prioritizing Key Assets and Developing a Plan Could Help State Manage Its Estimated \$3 Billion Maintenance Backlog	GAO-21-497	9/15/2021	The Secretary of State should ensure that the Director of OBO employs models for predicting the outcome of investments, analyzing tradeoffs, and optimizing among competing investments.	Bureau of Overseas Buildings Operations	The actions outlined above will allow The Bureau of Overseas Buildings Operations (OBO) to employ models for predicting the outcome of investments, analyzing tradeoffs, and optimizing among competing investments. In addition, OBO has strategically implemented the Life Cycle Asset Management approach into existing policy and procedures for project development and continues making incremental

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						strategic improvements to optimize investments.
6	Facial Recognition Technology: Federal Law Enforcement Agencies Should Better Assess Privacy and Other Risks	GAO-21-518	6/29/2021	The Assistant Secretary of the Bureau of Diplomatic Security should implement a mechanism to track what non-federal systems with facial recognition technology are used by employees to support investigative activities.	Diplomatic Security	The Bureau of Diplomatic Security (DS) developed internal controls and standard operating procedures to ensure that access to any “non-federal systems with facial recognition technology” by DS special agents and analysts is properly vetted. Implementation is anticipated to be completed by Spring 2023.
7	Facial Recognition Technology: Federal Law Enforcement Agencies Should Better Assess Privacy and Other Risks	GAO-21-518	6/29/2021	The Assistant Secretary of the Bureau of Diplomatic Security should, after implementing a mechanism to track non-federal systems, assess the risks of using such systems, including privacy and accuracy-related risks.	Diplomatic Security	In May 2022, an Executive Order was issued that pertains to facial recognition. There are ongoing discussions between Bureau of Diplomatic Security and the Bureau of Consular Affairs on how this will be implemented in the Department.
8	President's Emergency Plan for AIDS Relief: State Should Improve Data Quality and Assess Long-term Resource Needs	GAO-21-374	5/20/2021	<b>(Priority)</b> The Secretary of State should ensure the U.S. Global AIDS Coordinator establishes standard, documented procedures to fully track and verify PEPFAR program-level budget data, including data used for reporting to Congress, to ensure that these data are complete and accurate.	Office of the U.S. Global AIDS Coordinator	Actions have been taken, such as additional improvements to the Foreign Assistance Coordination and Tracking System Info NextGen system and statements of procedure drafted for several processes, which are expected to be finalized by the end of CY 2023.
9	President's Emergency Plan for AIDS Relief: State Should Improve Data Quality and Assess Long-term Resource Needs	GAO-21-374	5/20/2021	The Secretary of State should ensure the U.S. Global AIDS Coordinator develops a documented plan with a timeline for implementing data improvements to fully track and verify PEPFAR program-level budget data, including data used for	Office of the U.S. Global AIDS Coordinator	Actions have been taken, such as additional improvements to the Foreign Assistance Coordination and Tracking System Info NextGen system and statements of procedure drafted for several processes, which

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				reporting to Congress, to ensure that these data are complete and accurate.		are expected to be finalized by the end of CY 2023.
10	President's Emergency Plan for AIDS Relief: State Should Improve Data Quality and Assess Long-term Resource Needs	GAO-21-374	5/20/2021	The Secretary of State should ensure the U.S. Global AIDS Coordinator assesses the long-term resources PEPFAR needs to continue progress toward the goal of HIV epidemic control, given known factors, including the growing youth population, that affect PEPFAR's ability to achieve its goals.	Office of the U.S. Global AIDS Coordinator	The Office of the U.S. Global AIDS Coordinator (S/GAC) utilizes different forecasts of funding needs and is simultaneously working to validate those forecasts and implement activity-based costing for more accurate quantification of the resource needs but also to drive efficiencies in the program to maximize resources.
11	U.S. Assistance to Mexico: State and USAID Should Strengthen Risk Management for Programs under the Mérida Initiative	GAO-21-335	5/20/2021	The Secretary of State should ensure that State-INL develops, documents, and implements an antifraud strategy for State-INL programs under the Mérida Initiative that adheres to leading practices in GAO's <a href="#">A Framework for Managing Fraud Risks in Federal Programs</a> .	Bureau of International Narcotics and Law Enforcement Affairs	The Bureau of International Narcotics and Law Enforcement Affairs (INL) produced a preliminary antifraud strategy for its programs under the Merida Initiative. A final bureau-wide antifraud strategy is expected to be completed in November 2023.
12	Firearms Trafficking: U.S. Efforts to Disrupt Gun Smuggling into Mexico Would Benefit from Additional Data and Analysis	GAO-21-322	5/20/2021	The Secretary of State, in consultation with relevant agencies, should develop performance measures to assess the results of State's assistance to Mexico related to firearms trafficking.	Bureau of International Narcotics and Law Enforcement Affairs	The United States and Mexico have committed to establish benchmarks to assess progress under the U.S.-Mexico Bicentennial Framework for Security, Public Health, and Safe Communities, including firearms trafficking. As of October 2022, the Bureau of International Narcotics and Law Enforcement Affairs (INL) and the Bureau of Alcohol, Tobacco, Firearms, and Explosives (ATF) trained 775 Mexican forensic experts and investigators from federal and state law enforcement agencies on firearms and explosives identification, as well as more than

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						119 forensics experts and investigators from federal and state law enforcement agencies on eTrace. ATF and INL have steadily built Mexico's eTrace capacity, resulting in a nearly 40 percent increase in the number of firearm traces submitted by Mexico from 2017 to 2022, enhancing parallel firearms trafficking investigations. Results will be assessed against the bilateral objective to expand eTrace access and share best practices for prosecuting firearms cases.
13	Cyber Diplomacy: State Should Use Data and Evidence to Justify Its Proposal for a New Bureau of Cyberspace Security and Emerging Technologies	GAO-21-266R	1/28/2021	The Secretary of State should ensure that State uses data and evidence to justify its current proposal, or any new proposal, to establish the Bureau of Cyberspace Security and Emerging Technologies to enable the bureau to effectively set priorities and allocate resources to achieve its goals.	Office of the Deputy Secretary	The Department implemented this recommendation in establishing the Bureau of Cyberspace and Digital Policy and has submitted information for GAO review for closure.
14	Conflict Minerals: Actions Needed to Assess Progress Addressing Armed Groups' Exploitation of Minerals	GAO-20-595	9/14/2020	The Secretary of State, in consultation with the Administrator of USAID, should develop performance indicators that would enable State to assess progress toward the strategic objectives and goal of the U.S. conflict minerals strategy going forward.	Bureau of Economic, Energy and Business Affairs	The Bureau of Political-Military Affairs (PM) published new Compliance Program Guidelines (CPG) in December 2022. The CPG are applicable to the entire regulated community, which includes universities. The new guidelines were intended to address this recommendation in full. PM has also provided additional information on their continued outreach to universities and other research institutions.



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15	Export Controls: State and Commerce Should Improve Guidance and Outreach to Address University-Specific Compliance Issues	GAO-20-394	5/12/2020	The Secretary of State should ensure that the Deputy Assistant Secretary for Defense Trade Controls, in consultation with university representatives, provides additional or revises existing guidance and outreach to address university-specific export control issues to further support universities' understanding and compliance with the International Traffic in Arms Regulations.	Bureau of Political-Military Affairs	Implemented and under GAO review for closure.
16	Telecommunications: Agencies Should Fully Implement Established Transition Planning Practices to Help Reduce Risk of Costly Delays	GAO-20-155	4/7/2020	The Secretary of State should ensure that the agency's Chief Information Officer updates the telecommunications inventory to include all telecommunications assets and services in use at the agency, and updates State's process for ongoing maintenance of the inventory to include the complete inventory.	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM) provided the DOS telecommunications inventory for its domestic environment and other documentation in September 2022. GAO recently completed its review of the documentation. IRM requested a follow-up meeting with GAO in Q2 FY 2023 to discuss completion of requirements for closure.
17	Telecommunications: Agencies Should Fully Implement Established Transition Planning Practices to Help Reduce Risk of Costly Delays	GAO-20-155	4/7/2020	The Secretary of State should ensure that the agency's Chief Information Officer completes efforts to identify the agency's future telecommunications needs using a complete inventory of existing telecommunications services; conducts and documents a strategic analysis to justify the sharing of telecommunications resources; and aligns State's telecommunications needs with its long-term IT plans and enterprise architecture.	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM) provided the Department's Joint Strategic Plan, and the Department's IT Strategic plan which are used to identify future telecommunications needs. IRM requested a follow-up meeting with GAO in Q2 FY 2023 to discuss completion of requirements for closure.

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18	Telecommunications: Agencies Should Fully Implement Established Transition Planning Practices to Help Reduce Risk of Costly Delays	GAO-20-155	4/7/2020	The Secretary of State should ensure that the agency's Chief Information Officer identifies telecommunications transition roles and responsibilities related to (1) managing assets during the planning and execution phases of the transition and (2) providing legal expertise during the execution phase of the transition, and finalizes the responsibilities related to the information security management role for the transition; includes in State's transition communications plan the frequency with which transition status updates and meetings will occur throughout the transition, a description of how changes and disruptions related to the transition will be communicated to end-users, and the key local and regional agency transition officials responsible for disseminating information about the transition to employees and working with the vendor to facilitate transition activities; and establishes configuration management processes for the agency's transition.	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM) provided the Agency Enterprise Infrastructure (EIS) transition plan which includes consultation with Legal for all acquisitions. The Department is currently 80% transitioned and requested a follow-up meeting with GAO in Q2 FY 2023 to discuss completion of requirements for closure.
19	Telecommunications: Agencies Should Fully Implement Established Transition Planning Practices to Help Reduce Risk of Costly Delays	GAO-20-155	4/7/2020	The Secretary of State should ensure that the agency's Chief Information Officer identifies all the funding needed to support the telecommunications transition, justifies requests for resources related to transition program management staff, conducts an analysis to identify staff resources needed for the entire transition effort, and finalizes its	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM) has an established Working Capital Fund (WCF) for telecommunications services.. Included in this service is a transition from using the federal Networx and WITS3 contract vehicles to use of the Federal Enterprise Infrastructure Solutions (EIS) contract for all domestic

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				analysis of training needs for staff assisting with the transition.		telecommunications services. IRM has requested a meeting with GAO in Q2 FY 2023 to discuss completion of requirements for closure.
20	Telecommunications: Agencies Should Fully Implement Established Transition Planning Practices to Help Reduce Risk of Costly Delays	GAO-20-155	4/7/2020	The Secretary of State should ensure that the agency's Chief Information Officer considers the agency's telecommunications transition risks, mission critical systems, and contingency plans in State's transition timeline.	Bureau of Information Resource Management	IRM provided the Agency Enterprise Infrastructure (EIS) transition plan which covers risks, mission critical systems and contingency plans. IRM requested a follow-up meeting with GAO in Q2 FY 2023 to discuss completion of requirements for closure.
21	Democracy Assistance: State Should Improve Information Sharing with Embassies	GAO-20-173	1/28/2020	The Secretary of State should direct the Assistant Secretary of State for Democracy, Human Rights, and Labor to develop a mechanism to facilitate the active sharing of information about democracy assistance projects between DRL and relevant staff at embassies.	Bureau of Democracy, Human Rights, and Labor	The Bureau of Democracy, Human Rights, and Labor (DRL) plans to issue the first annual cable to all posts in early CY 2023, with subsequent cables to be issued each fiscal year. This timeline (after the end of the fiscal year) will provide a holistic picture of active and ongoing DRL programming to the entire Department and ensure newly transitioned human rights officers have the most recent information possible.
22	Security Assistance: Actions Needed to Assess U.S. Activities and Ensure Timely Inspections of Equipment Transferred to Lebanon	GAO-20-176	12/18/2019	The Secretary of State should direct the Department's relevant bureaus to work with Embassy Beirut to establish, as appropriate, and consolidate targets for each of the security-related performance indicators.	Bureau of Near Eastern Affairs	Embassy Beirut revised its security-related activities and associated indicators in its new Integrated Country Strategy (ICS) published in April 2022. GAO continues to seek targets for these indicators. However, posts are not required to include targets in the ICS. Performance indicators in the strategy are illustrative and not a comprehensive list of every indicator the mission will use. The Department will seek

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						closure of this GAO recommendation.
23	Security Assistance: Actions Needed to Assess U.S. Activities and Ensure Timely Inspections of Equipment Transferred to Lebanon	GAO-20-176	12/18/2019	The Secretary of State should direct the Department's relevant bureaus to work with Embassy Beirut to collect and review performance data for key security-related performance indicators.	Bureau of Near Eastern Affairs	The FY 2021 Performance Plan Report (PPR) was finalized in March 2022, which reported on Embassy activities taken in response to its overall security-related mission objectives. GAO is holding this recommendation open to review the FY 2022 PPR expected in March 2023.
24	Information Technology: Agencies Need to Fully Implement Key Workforce Planning Activities	GAO-20-129	10/30/2019	The Secretary of State should ensure that the agency fully implements each of the seven key IT workforce planning activities it did not fully implement.	Bureau of Information Resource Management	The IT Strategic Workforce Plan was released for review and comment with a planned completion date of Q4 FY 2023. The Department is conducting an agency-wide IT competency study and should have the report with findings/recommendations released by the end of Q1 FY 2024.
25	U.S. Assistance to Central America: Department of State Should Establish a Comprehensive Plan to Assess Progress toward Prosperity, Governance, and Security	GAO-19-590	9/26/2019	The Secretary of State, working with the Administrator of the U.S. Agency for International Development, should collaborate with the Departments of Defense and Agriculture and other Departments as necessary, to develop a comprehensive approach to the monitoring and evaluation of projects that directly support the objectives of prosperity, governance, and security, and incorporate this approach into the Strategy monitoring and evaluation plan.	Bureau of Western Hemisphere Affairs	The Department, with support from USAID, developed a comprehensive interagency Monitoring, Evaluation, and Learning Plan for the Root Causes Strategy (RCS) that lays the groundwork for generating a body of evidence needed to track changes in the region associated with RCS implementation. In July 2022, the first annual update was provided to Congress on inter-agency monitoring efforts. GAO requested additional documentation for closure, which is

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						expected to be provided in Q4 FY 2023.
26	Foreign Assistance: State Department Should Take Steps to Improve Timeliness of Required Budgetary Reporting	GAO-19-600	9/9/2019	<b>(Priority)</b> The Secretary of State should ensure that the Director of State's Office of U.S. Foreign Assistance Resources conducts a review of the Section 653(a) process to identify process steps that can be streamlined or eliminated and determine the time frame needed to prepare the annual Section 653(a) report. If State determines that the time frame exceeds 30 days, the office should coordinate with other appropriate officials to submit a legislative proposal to Congress to extend the mandated time frame for submitting Section 653(a) reports.	Office of Foreign Assistance	The Department reviewed the section 653(a) process and implemented numerous changes as an outcome of that review, including automating much of the process in our budget data system. The Office of Foreign Assistance (F) has conducted after-action reviews of the first year in the new system, but believe it is prudent to further analyze those benefits before formally submitting a legislative proposal to Congress to extend the mandated time frame for submitting section 653(a) reports.
27	Nuclear Security: The International Atomic Energy Agency Could Improve Priority Setting, Performance Measures, and Funding Stabilization	GAO-19-429	7/29/2019	The Secretary of State should work with IAEA and its member states through the Board of Governors to improve the nuclear security program's performance measures by developing baselines and measurable targets.	Bureau of International Security and Nonproliferation	GAO is holding this recommendation open in anticipation of possible further development and refinement of the International Atomic Energy Agency (IAEA)'s performance measures for its nuclear security program activities (and other Agency activities). The Bureau of International Security and Nonproliferation requested a follow-up meeting with GAO in Q2 FY 2023 to discuss completion of requirements for closure.
28	Nuclear Security: The International Atomic Energy Agency Could Improve Priority Setting, Performance Measures, and Funding Stabilization	GAO-19-429	7/29/2019	The Secretary of State should work with IAEA and its member states through the Board of Governors to improve how the Division of Nuclear Security (DNS) reports to member states by consistently including the	Bureau of International Security and Nonproliferation	GAO is holding this recommendation open because they intend to review future International Atomic Energy Agency (IAEA) reporting to assess the extent to which the Nuclear Security Reports, the IAEA Annual

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				results of performance measures in at least one of the reports.		Reports, and the IAEA Program Performance Reports address all the nuclear security program performance measures. GAO's concern was none of these reports were <i>comprehensive</i> , in that no single report reported on performance related to all the identified measures. And in some cases, GAO found measures that were not reported on in any of the three IAEA reports. ISN requested a follow-up meeting with GAO in Q2 FY 2023 to discuss completion of requirements for closure.
29	Nuclear Security: The International Atomic Energy Agency Could Improve Priority Setting, Performance Measures, and Funding Stabilization	GAO-19-429	7/29/2019	The Secretary of State should work with IAEA and its member states through the Board of Governors to analyze options to stabilize DNS's funding within current fiscal and political constraints to enhance the sustainability of IAEA's nuclear security program.	Bureau of International Security and Nonproliferation	GAO is holding this recommendation open in anticipation of possible future progress to stabilize Division of Nuclear Security (DNS) funding. The Bureau of International Security and Nonproliferation requested a follow-up meeting with GAO in Q2 FY 2023 to discuss completion of requirements for closure.
30	Cybersecurity: Agencies Need to Fully Establish Risk Management Programs and Address Challenges	GAO-19-384	7/25/2019	The Secretary of State should update the department's policies to require (1) an organization-wide risk assessment, (2) an organization-wide strategy for monitoring control effectiveness, (3) system-level risk assessments, (4) the use of risk assessments to inform security control tailoring, and (5) the use of risk assessments to inform POA&M prioritization.	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM) has drafted updates to the applicable policies and procedures to integrate risk at all three levels -- organization, bureau, and information systems -- into the Department's Information Security Program. These policy updates are expected to be finalized by the end of Q2 FY 2023.

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31	Cybersecurity: Agencies Need to Fully Establish Risk Management Programs and Address Challenges	GAO-19-384	7/25/2019	<b>(Priority)</b> The Secretary of State should establish and document a process for coordination between cybersecurity risk management and enterprise risk management functions.	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM) has drafted updates to the applicable policies and procedures to integrate risk at all three levels -- organization, bureau, and information systems -- into the Department's Information Security Program. These policy updates are expected to be finalized by the end of Q2 FY 2023.
32	Cloud Computing: Agencies Have Increased Usage and Realized Benefits, but Cost and Savings Data Need to Be Better Tracked	GAO-19-58	4/4/2019	The Secretary of State should ensure that the CIO establishes a consistent and repeatable mechanism to track savings and cost avoidances from the migration and deployment of cloud services.	Bureau of Information Resource Management	As requested by the GAO in November 2022, the Bureau of Information Resource Management (IRM) is submitting updated and additional supporting documentation to GAO. The documentation will be provided by the end of Q2 FY 2023. In FY 2023 IRM is planning to implement a pilot system to track and report on cloud computing cost and usage to more effectively identify cost savings.
33	Cybersecurity Workforce: Agencies Need to Accurately Categorize Positions to Effectively Identify Critical Staffing Needs	GAO-19-144	3/12/2019	<b>(Priority)</b> To complete the appropriate assignment of codes to their positions performing IT, cybersecurity, or cyber-related functions, in accordance with the requirements of the Federal Cybersecurity Workforce Assessment Act of 2015, the Secretary of State should take steps to review the assignment of the "000" code to any positions in the department in the 2210 IT management occupational series, assign the appropriate NICE framework work role codes, and	Bureau of Global Talent Management	The Department has finished coding the majority of IT, cybersecurity, and cyber-related positions.  The Bureau of Global Talent Management (GTM) is actively working with hiring managers to finalize reclassification or abolishment of the remaining 47 position descriptions under review for accuracy of cybersecurity workforce coding. GTM anticipates bringing the actions for this recommendation to completion by the end of May 2023.

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				assess the accuracy of position descriptions.		
34	Central American Police Training: State and USAID Should Ensure Human Rights Content Is Included as Appropriate, and State Should Improve Data	GAO-18-618	9/5/2018	The Secretary of State should ensure that the Bureau of International Narcotics and Law Enforcement Affairs (INL) designs internal control mechanisms to ensure human rights content is included in INL-funded police training for El Salvador, Guatemala, and Honduras as appropriate.	Bureau of International Narcotics and Law Enforcement Affairs	The Bureau of International Narcotics and Law Enforcement Affairs (INL) drafted an Inter-Agency Agreement work plan template for INL programming with the Department of Homeland Security (DHS) for Western Hemisphere programming and intends to release a formal cable later this year. The language in the cable outlines that INL's Office of Western Hemisphere Programs (WHP) requires all INL interagency agreements to include additional language to enhance oversight and ensure consistent implementation throughout the hemisphere of human rights content in law enforcement training. The language in the cable and the agreement templates will ensure consistent compliance across all Western Hemisphere posts.
35	Native American Cultural Property: Additional Agency Actions Needed to Assist Tribes with Repatriating Items from Overseas Auctions	GAO-18-537	8/6/2018	The Secretary of State should direct State's members of the interagency working group for protection of Native American cultural property to collaborate with the interagency working group members from other agencies to assess, in consultation with Indian tribes, whether and how amending the U.S. legal framework governing the export, theft, and trafficking of Native American cultural items would facilitate the repatriation of these items from	Bureau of Educational and Cultural Affairs	In September 2022, the Department provided an assessment of the legal framework and legislative options that was developed in conjunction with other interagency working group members (including the Departments of Homeland Security, Interior, and Justice).  GAO will continue to monitor the agencies' efforts toward fully implementing this recommendation



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				auctions overseas and report its findings to Congress.		to report these interagency findings to Congress.
36	Federal Chief Information Officers: Critical Actions Needed to Address Shortcomings and Challenges in Implementing Responsibilities	GAO-18-93	8/2/2018	The Secretary of State should ensure that the department's IT management policies address the role of the CIO for key responsibilities in the six areas we identified.	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM) is reviewing and updating policies that address Chief Information Officer (CIO) responsibilities for IT Leadership and Accountability, IT Strategic Planning, IT Workforce, IT Budgeting, IT Investment and Management, and Information Security. IRM is coordinating with the Bureau of Administration to form an advisory group under the Information Technology Executive Council (ITEC) that will be chartered with the responsibility to update IRM chapters in the Foreign Affairs Manual/Foreign Affairs Handbook under IRM's modernization plan.
37	Federal Contracting: Additional Management Attention and Action Needed to Close Contracts and Reduce Audit Backlog	GAO-17-738	9/28/2017	To enhance management attention to closing out contracts, the Secretary of State should develop a means at the agency level to track data on the entirety of the number and type of contracts eligible for closeout, where the contracts are in the closeout process, and establish goals and performance measures for closing contracts.	Bureau of Administration	The Department is on track for January 2023 to complete the inventory determination. Department also anticipates the development of metrics to be completed by February 2023. "Inventory determination" refers to multiple inventories of contract files our Contract Close-out team is tracking and performing reviews to determine the entire universe of contracts for close-out.
38	Overseas Allowances: State Should Assess the Cost-Effectiveness of Its Hardship Pay Policies	GAO-17-715	9/13/2017	<b>(Priority)</b> The Department's Comptroller should analyze available diplomatic cable data from overseas posts to identify posts at risk of	Bureau of the Comptroller and Global Financial Services	Implemented and under GAO review for closure.

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				improper payments for hardship pay, identify any improper payments, and take steps to recover and prevent them.		
39	Refugees: Actions Needed by State Department and DHS to Further Strengthen Applicant Screening Process and Assess Fraud Risks	GAO-17-706	7/31/2017	To provide reasonable assurance that USRAP applicant fraud prevention and detection controls are adequate and effectively implemented, the Secretaries of Homeland Security and State should conduct regular joint assessments of applicant fraud risk across USRAP.	Bureau of Population, Refugees and Migration	U.S. Citizenship and Immigration Services (USCIS) and the Department of State finalized a joint framework in January 2018, which they used to develop the August 2022 U.S. Refugee Admissions Program (USRAP) Fraud Risk Profile. USCIS and the Department are working on a broader fraud risk framework to include timelines related to the USRAP, to be completed in Spring 2023.
40	Federal Chief Information Security Officers: Opportunities Exist to Improve Roles and Address Challenges to Authority	GAO-16-686	8/26/2016	To ensure that the role of the CISO is defined in department policy in accordance with FISMA 2014, the Secretary of State should define the CISO's role in department policy for ensuring that the department has procedures for incident detection, response, and reporting.	Bureau of Information Resource Management	The overarching role of the Chief Information Security Officer (CISO) is defined in 5 FAM 115.2-3. The CISO role specific to procedures for incident detection, response, and reporting has been defined. IRM requested a follow-up meeting with GAO in Q2 FY 2023 to discuss completion of requirements for closure.
41	IT Dashboard: Agencies Need to Fully Consider Risks When Rating Their Major Investments	GAO-16-494	6/2/2016	To better ensure that the Dashboard ratings more accurately reflect risk, the Secretary of State should direct the CIO to factor active risks into their IT Dashboard CIO ratings.	Bureau of Information Resource Management	Implemented and under GAO review for closure.
42	IT Dashboard: Agencies Need to Fully Consider Risks When Rating Their Major Investments	GAO-16-494	6/2/2016	To better ensure that the Dashboard ratings more accurately reflect risk, the Secretary of State should direct the CIO to ensure that their CIO	Bureau of Information Resource Management	Implemented and under GAO review for closure.

	GAO Report Title	GAO Report Number	Publicly Released	Recommendation	Bureau	Status and Timeline
				ratings reflect the level of risk facing an investment relative to that investment's ability to accomplish its goals.		

**Department of State Status of Open Office of Inspector (OIG) Recommendations  
Fiscal Year 2024**

	<b>OIG Report Title</b>	<b>OIG Report Number</b>	<b>Publicly Released</b>	<b>Recommendation</b>	<b>Bureau</b>	<b>Status and Timeline</b>
1	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	AUD-SI-21-13	1/25/2021	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, develop and implement a detailed vehicle program plan that (a) contains clear, measurable goals and objectives; (b) establishes internal controls within all facets of the motor vehicle program; and (c) defines areas of authority, roles, and responsibilities for personnel responsible for carrying out the motor vehicle program.	Bureau of Administration	The Office of Logistics Management (A/LM) has contracted with Mercury Associates, Inc. to perform a series of studies that will assist with resolution of this recommendation. A/LM expects to receive a final report from the contractor in January 2023.
2	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	AUD-SI-21-13	1/25/2021	OIG recommends that the Bureau of Administration update the Foreign Affairs Manual to require use of the internal controls developed in response to Recommendation 1 in this OIG report.	Bureau of Administration	The Office of Logistics Management (A/LM) has contracted with Mercury Associates, Inc. to perform a series of studies that will assist with resolution of this recommendation. A/LM expects to receive a final report from the contractor in January 2023.
3	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	AUD-SI-21-13	1/25/2021	OIG recommends that the Bureau of Administration (a) conduct a staffing study of its Office of Logistics Management, Office of Program Management and	Bureau of Administration	The Office of Logistics Management (A/LM) has contracted with Mercury Associates, Inc. to perform a series of studies that will assist

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				Policy, Overseas Fleet Division, to determine appropriate staffing levels, whether its staff have requisite fleet management expertise, and whether staff are in the right positions to perform the duties for which they are assigned; and (b) develop and implement a plan to address the results of the study.		with resolution of this recommendation. A/LM expects to receive a final report from the contractor in January 2023.
4	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	AUD-SI-21-13	1/25/2021	OIG recommends that the Bureau of Administration perform an analysis to determine whether (a) posts are legally allowed to standardize locally purchased foreign-made vehicles, (b) it would be cost-beneficial to allow such standardization, and (c) this type of standardization should be allowed.	Bureau of Administration	Discussions between the Office of Logistics Management, Program Management and Policy, Overseas Fleet Division and the Office of the Procurement Executive, Office of Acquisition regarding standardization are slated to begin in Q2 of FY 2023.

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5	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	AUD-SI-21-13	1/25/2021	OIG recommends that, if the Bureau of Administration determines that posts will be allowed to standardize the acquisition of foreign-made vehicles (Recommendation 10), the Bureau of Administration update the Foreign Affairs Manual (14 FAM 436.4) and Department of State Acquisition Regulation (§ 606.370) to formalize this policy.	Bureau of Administration	The Office of Logistics Management (A/LM) has contracted with Mercury Associates, Inc. to perform a series of studies that will assist with resolution of this recommendation.
6	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	AUD-SI-21-13	1/25/2021	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, develop and implement a method to accurately record and verify vehicle identification numbers in the Integrated Logistics Management System.	Bureau of Administration	The Office of Logistics Management, Program Management Office, Overseas Fleet Division (OF) is approaching closure of this recommendation by updating 14 FAM 430 policy to require posts to attach title or registration documents to the asset record to enable OF desk officers to verify vehicle identification number (VIN) data entry by posts. An SOP directing the verification of VINs is under development by OF, and a VIN audit table is being added to Integrated Logistics Management System (ILMS) Asset Management module to track VIN updates. Policy-update and system-

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						enhancement schedules will largely dictate the timing of closure for this recommendation.
7	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	AUD-SI-21-13	1/25/2021	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, (a) conduct a study to determine effective mileage and utilization standards for the Department of State's overseas fleet; and (b) develop and implement a plan to address the results of the study.	Bureau of Administration	The Office of Logistics Management (A/LM) has contracted with Mercury Associates, Inc. to perform a series of studies that will assist with resolution of this recommendation. A/LM expects to receive a final report from the contractor in January 2023.
8	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	AUD-SI-21-13	1/25/2021	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, develop and implement a methodology for posts to use when considering the disposal of an unarmored motor vehicle and codify the	Bureau of Administration	Progress on this recommendation is contingent upon receipt of mileage and utilization standards under development by a third-party contractor. The Office of Logistics Management expects to



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				methodology in the Foreign Affairs Manual. The methodology should include a quantitative minimum for vehicle age, use, and maintenance costs. The methodology should also require posts to conduct and document a disposal analysis to ensure the vehicle meets the necessary criteria for disposal.		receive a final report from the contractor in January 2023.
9	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	AUD-SI-21-13	1/25/2021	OIG recommends that the Bureau of Administration complete the development of and implement detailed standard operating procedures to assist posts in completing vehicle disposals and forms. These procedures should include guidance on conducting periodic checks of disposal forms, entering information into the Integrated Logistics Management System, and performing disposal analyses (Recommendation 20).	Bureau of Administration	Progress on this recommendation is contingent upon receipt of mileage and utilization standards under development by a third-party contractor. The Office of Logistics Management expects to receive a final report from the contractor in January of 2023.

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10	Audit of Foreign Per Diem Rates Established by the Department of State	AUD-FM-21-31	6/25/2021	OIG recommends that the Bureau of Administration review and update all foreign per diem locations designated in eAllowances as exchange rate adjusted in accordance with the guidance developed in response to Recommendation 3.	Bureau of Administration	The Bureau of Administration has completed 74% of the manual conversion to exchange rate adjusted (ERA) locations (over 1,000 locations). Locations are updated as new per diem surveys are submitted and the Office of Allowances (ALS) plans to complete the remaining 26% by the end of FY 2023.
11	Audit of Foreign Per Diem Rates Established by the Department of State	AUD-FM-21-31	6/25/2021	OIG recommends that the Bureau of Administration review its methodology for determining foreign per diem rates to identify opportunities to streamline the process. At a minimum, the Bureau of Administration should consider whether the use of independent economic data would be more efficient and cost-effective for establishing foreign per diem rates.	Bureau of Administration	The Bureau of Administration has reviewed its methodology for determining foreign per diem rates to identify opportunities to streamline the process. As a result of the review, the Standard Operating Procedure has been edited to streamline the consolidation of location as well as parameters when new locations are requested.

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12	Audit of Foreign Per Diem Rates Established by the Department of State	AUD-FM-21-31	6/25/2021	OIG recommends that the Bureau of Administration develop and implement a plan to revise the methodology for determining foreign per diem rates based on the results of Recommendation 11.	Bureau of Administration	The Bureau of Administration has updated the methodology to reduce the number of per diem locations and has updated the timeline for per diem submissions. The upgrades to e-allowance would process outsourced per diem files and provide accurate per diem rates. In FY 2023, the Department intends to allocate \$1.1 million from Diplomatic Programs funding to provide improved commercial sourcing for Cost-of-Living Adjustment data. In FY 2024, the Department intends to request \$4.5 million in the Capital Investment Fund for improvements to eAllowances software as part of the Workplace Management Initiative investment.
13	Audit of Foreign Per Diem Rates Established by the Department of State	AUD-FM-21-31	6/25/2021	After implementing Recommendation 12, OIG recommends that the Bureau of Administration recalculate the foreign per diem rates for the locations based on the revised methodology.	Bureau of Administration	The Bureau of Administration has updated the methodology to reduce the number of per diem locations and has updated the timeline for per diem submissions. The upgrades to e-allowance would process outsourced per diem files and provide accurate per diem rates.

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14	Audit of Foreign Per Diem Rates Established by the Department of State	AUD-FM-21-31	6/25/2021	OIG recommends that the Bureau of Administration complete its efforts to upgrade and update its eAllowances application. As part of this effort, the Bureau of Administration should ensure that posts are able to upload supporting documentation, such as reservation logs, into the application.	Bureau of Administration	In FY 2024, the Department intends to request approximately \$4.5 million in the Capital Investment Fund for improvements to eAllowances software.
15	Inspection of the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management, International Programs Division's Grants Branch	ISP-I-21-26	7/1/2021	The Bureau of Administration should clarify grants officers' responsibilities related to post-award management of Federal assistance awards and implement a process to assess grants officers' completion of the required tasks.	Bureau of Administration	The Office of the Procurement Executive Office of Acquisitions Management, International Programs, Grants Branch (A/OPE/AQM/IP/G) has revised the SOP and posted it on the AQM-Grants SharePoint page, which is accessible to customers. A/OPE will provide the results of the first review conducted by the branch chief as supporting documentation. The Department has requested closure of this recommendation.
16	Inspection of the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions	ISP-I-21-26	7/1/2021	The Bureau of Administration should develop customer service standards for the Grants Branch, communicate them to customers, and implement internal controls	Bureau of Administration	The Office of the Procurement Executive Office of Acquisitions Management, International Programs, Grants Branch (A/OPE/AQM/IP/G) has revised

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	Management, International Programs Division's Grants Branch			to monitor the consistency and quality of service provided to customers.		the SOP and posted it on the AQM-Grants SharePoint page, which is accessible to customers. The SharePoint site will indicate the following: "In keeping with best practices in Procurement Executive Notice (PEN 22-03), staff will be responsive to customer-initiated communication and will respond back no later than (3) calendar days directly to the customer. Customer concerns regarding Branch responsiveness should be conveyed to the Grants Branch Chief." The Grants Branch Chief will track instances in which customer service standards are not being met. The Department has requested closure of this recommendation.

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17	Compliance Follow-Up Audit of the Department of State Process To Select and Approve IT Investments	AUD-IT-21-34	8/6/2021	OIG recommends that the Bureau of Administration develop and implement a methodology for identifying requisitions of or exceeding \$10,000 that have not been properly identified as IT-related acquisitions.	Bureau of Administration	The Office of the Procurement Executive, Office of Acquisition Policy, Strategic Communication and Policy Division in partnership with the Bureau of Information Resources Management developed and delivered the Department IT Acquisition training on August 4, 2022. The Department has requested closure of this recommendation.

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18	Audit of Acquisition Planning and Cost Controls While Transitioning Support Service Contracts in Iraq	AUD-MERO-21-43	9/14/2021	<p>OIG recommends that the Bureau of Administration, in coordination with the Bureau of Near Eastern Affairs, discontinue its practice of awarding noncompetitive contracts for Operations Maintenance Support Services and Baghdad Life Support Services. The bureau should award Mission Iraq-specific task orders under the Diplomatic Platform Support Services contract or use an alternative mechanism to competitively replace the Operations and Maintenance Support Services and Baghdad Life Support Services contracts.</p>	Bureau of Administration	The Department has implemented new activities to drive stakeholder and acquisition professional engagement practices to facilitate better advance acquisition planning and to continuously review the portfolio of spend within bureaus.

	<b>OIG Report Title</b>	<b>OIG Report Number</b>	<b>Publicly Released</b>	<b>Recommendation</b>	<b>Bureau</b>	<b>Status and Timeline</b>
19	Audit of Acquisition Planning and Cost Controls While Transitioning Support Service Contracts in Iraq	AUD-MERO-21-43	9/14/2021	OIG recommends that the Bureau of Administration, Office of the Procurement Executive (OPE), in accordance with the Federal Acquisition Regulation 7.104 "General procedures," disseminate procedures that are described in Office of Acquisition Management Memorandum 15-10 to review acquisition plans with key stakeholders annually or whenever significant changes occur. OPE should also establish additional internal controls to ensure the procedures are followed, such as training personnel on the requirements and minimum documentation requirements for acquisition plan reviews.	Bureau of Administration	The Department has developed mechanisms to provide senior-level stakeholders with visibility into the contracting process and ensuring there are appropriate management controls. In addition, the Department has implemented new activities drive stakeholder and acquisition professional engagement practices to facilitate better advance acquisition planning and to continuously review the portfolio of spend within bureaus.



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20	Audit of Acquisition Planning and Cost Controls While Transitioning Support Service Contracts in Iraq	AUD-MERO-21-43	9/14/2021	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, in accordance with Government Accountability Office Standards for Internal Control in the Federal Government, establish procedures to conduct regular monitoring of internal controls, respond to schedule risks, and engage in effective communication with the program office to identify and address noncompliance with Federal and Department of State criteria, timeliness, and external coordination.	Bureau of Administration	The Department has implemented new activities to drive stakeholder and acquisition professional engagement practices to facilitate better advance acquisition planning and to continuously review the portfolio of spend within bureaus.

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21	Audit of Acquisition Planning and Cost Controls While Transitioning Support Service Contracts in Iraq	AUD-MERO-21-43	9/14/2021	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, implement controls to (a) achieve critical acquisition deadlines on time, including checking the acquisition's progress and assessing changes in the operating environment and (b) identify contracts that have missed critical deadlines, including Diplomatic Platform Support Services, for Department of State (Department) leadership to review and take action as necessary. Controls should ensure that the Department prioritizes timely acquisitions to achieve cost savings, economies of scale, and efficiencies.	Bureau of Administration	The Department has developed mechanisms to provide senior-level stakeholders with visibility into the contracting process and ensuring there are appropriate management controls. In addition, the Department has implemented new activities drive stakeholder and acquisition professional engagement practices to facilitate better advance acquisition planning and to continuously review the portfolio of spend within bureaus.

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22	Audit of Acquisition Planning and Cost Controls While Transitioning Support Service Contracts in Iraq	AUD-MERO-21-43	9/14/2021	OIG recommends that the Bureau of Administration, Office of the Procurement Executive (OPE), strengthen its review and approval process and oversight of noncompetitive contract actions awarded, based on Federal Acquisition Regulation 6.302-2, "Unusual and compelling urgency," related to circumstances permitting other than full and open competition. OPE should put in place controls to ensure those actions are not excessive, such as enforcement of time limitations on the duration of the use of these actions, and use appropriate rationales, which exclude lack of advanced planning. In addition, OPE should provide training, as appropriate, to officials in the review process to ensure controls are followed.	Bureau of Administration	The Department has implemented new activities drive stakeholder and acquisition professional engagement practices to facilitate better advance acquisition planning and to continuously review the portfolio of spend within bureaus.
23	Inspection of the Bureau of Administration, Office of Overseas Schools	ISP-I-21-32	9/27/2021	The Bureau of Administration should require the Office of Overseas Schools to review its unliquidated obligations in accordance with Department guidelines and put up to \$3.05 million in funds to better use.	Bureau of Administration	The Bureau of Administration provided documentation to show review of unliquidated obligations in accordance with Department guidelines. Recommendation is under OIG review for closure.

	<b>OIG Report Title</b>	<b>OIG Report Number</b>	<b>Publicly Released</b>	<b>Recommendation</b>	<b>Bureau</b>	<b>Status and Timeline</b>
24	Inspection of the Bureau of Administration, Office of Overseas Schools	ISP-I-21-32	9/27/2021	The Bureau of Administration should require the Office of Overseas Schools to comply with the requirements of the annual Management Control Statement of Assurances.	Bureau of Administration	This recommendation involved three steps to be in compliance. Compliance with the first two steps (annual Management Control Statement of Assurances and Purchase Card Review) was completed by 07/07/2022. The last step was on contract close outs. Expired Bureau of Administration Office of Overseas Schools (A/OS) contracts were closed out in November 2022. A/OS will adhere to the Management Control Statement of Assurance, ensure that the annual purchase card review is completed at the end of each calendar year, and will coordinate with the Office of Acquisitions Management Contracting Officers to complete contract-close outs in accordance with federal acquisition regulations at the end of each 5-year cycle. The Department will request that OIG close this recommendation.

	<b>OIG Report Title</b>	<b>OIG Report Number</b>	<b>Publicly Released</b>	<b>Recommendation</b>	<b>Bureau</b>	<b>Status and Timeline</b>
25	Management Assistance Report: Legal Determination Concerning Department of State Non-Acquisition Interagency Agreements Is Needed	AUD-MERO-20-24	4/15/2020	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, update Procurement Information Bulletin 2014-05 and other Department of State policy governing non-acquisition interagency agreements, once it receives the legal determination resulting from Recommendation 1, regarding the use of a notice to proceed to extend the period of performance for a non-acquisition interagency agreement, to incorporate the policy and communicate the determination to all relevant stakeholders.	Bureau of Administration	The Office of the Procurement Executive, Office of Acquisitions Policy, Strategic Communications and Policy Division (A/OPE/AP/SCPD) has completed the new policy and Interagency Agreement Guide. The Department will request OIG close this recommendation.

	<b>OIG Report Title</b>	<b>OIG Report Number</b>	<b>Publicly Released</b>	<b>Recommendation</b>	<b>Bureau</b>	<b>Status and Timeline</b>
26	Management Assistance Report: Legal Determination Concerning Department of State Non-Acquisition Interagency Agreements Is Needed	AUD-MERO-20-24	4/15/2020	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, update Procurement Information Bulletin 2014-05 and other Department of State policy governing non-acquisition interagency agreements, once it receives the legal determination and ratification procedures resulting from Recommendation 3, to incorporate the policy and communicate the ratification procedures to all relevant stakeholders.	Bureau of Administration	The Office of the Procurement Executive, Office of Acquisitions Policy, Strategic Communications and Policy Division (A/OPE/AP/SCPD) has completed the new policy and Interagency Agreement Guide. The Department will request closure of this recommendation.

	<b>OIG Report Title</b>	<b>OIG Report Number</b>	<b>Publicly Released</b>	<b>Recommendation</b>	<b>Bureau</b>	<b>Status and Timeline</b>
27	Management Assistance Report: Improved Guidance and Acquisition Planning is Needed to Reduce the Use of Bridge Contracts in Afghanistan and Iraq	AUD-MERO-21-37	7/22/2021	OIG recommends that the Bureau of Administration, Office of the Procurement Executive amend the Foreign Affairs Handbook to include a subsection in 14 FAH-2 H-320, Acquisition Planning, providing direct guidance on sole source noncompetitive contracts or contract extensions with an existing contractor to bridge the time between the original end of that contractor's contract and the competitive award of a follow-on contract, including providing definitions to the terms: "bridge contract" or "bridge actions," the parameters under which these sole source noncompetitive contracts and extensions can be used, and a requirement to provide additional information necessary to justify consecutive uses of a noncompetitive sole source award.	Bureau of Administration	The Office of the Procurement Executive, Office of Acquisition Policy, Strategic Communications and Policy Division (A/OPE/AP/SCPD) is finalizing a Senior Procurement Executive (SPE) Memorandum which will require program managers/requiring offices to first prepare an authorization request addressing the rationale for the use of an interim contract, the urgency of the requirement, and be signed by both the program manager/requiring office and the contracting officer. Department Notice (DN) and All Diplomatic and Consular Posts (ALDAC) will be developed to communicate the new policy Department-wide, which is expected to be released in the second quarter of FY 2023 along with the SPE Memo.

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28	Management Assistance Report: Improved Guidance and Acquisition Planning is Needed to Reduce the Use of Bridge Contracts in Afghanistan and Iraq	AUD-MERO-21-37	7/22/2021	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, develop and implement a process to identify and elevate to the Assistant Secretary of Administration, who serves as the appointed agency Chief Acquisition Officer, instances when the acquisition planning process is adversely impacted due to insufficient program office participation so the Chief Acquisition Officer can engage with the impacted program office bureau's assistant secretary to resolve delays in pursuing full and open competition for contracts in overseas contingency environments.	Bureau of Administration	The Office of the Procurement Executive (A/OPE) is finalizing a Senior Procurement Executive (SPE) Memorandum which will include requirements that the Senior Procurement Executive provide periodic reports to the Chief Acquisition Officer of instances when the acquisition planning process is adversely impacted due to insufficient program participation. Upon approval of the policy, a Department Notice will be developed to communicate the new policy Department-wide. The SPE Memo and Department Notice is expected to be released in the second quarter of FY 2023.



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29	Management Assistance Report: Improved Guidance and Acquisition Planning is Needed to Reduce the Use of Bridge Contracts in Afghanistan and Iraq	AUD-MERO-21-37	7/22/2021	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, revise its Justification for Other than Full and Open Competition (JOFOC) Guide to require that written justification for using less than full and open competition for awarding bridge contracts include information on why and how the delay occurred, what measures have or will be undertaken to resolve the delay, and the milestones to achieving full and open competition.	Bureau of Administration	The Office of the Procurement Executive (A/OPE) is finalizing an update to the Justification for Other than Full and Open Competition (JOFOC) Guide to address the necessary elements set forth in federal and Department regulations which identify and adequately address appropriate authority citation. The JOFOC Guide will address all types of competition restrictions and include templates to aid in development. The updated guide will also require expanded explanation when awarding an interim contract to address why and how a delay occurred, what measures have or will be undertaken to resolve the delay, and the milestones necessary to execute a competitive action. The updated JOFOC Guide is expected to be released in Quarter 2 of FY 2023.

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30	Audit of Noncompetitive Contracts in Support of Overseas Contingency Operations in Afghanistan and Iraq	AUD-MERO-22-03	10/18/2021	OIG recommends that the Bureau of Administration develop and implement additional internal control procedures for monitoring to ensure that justifications and approvals for other than full and open competition are completed and approved in accordance with Federal Acquisition Regulation requirements and Office of the Procurement Executive guidance and that reviewing officials verify that the justifications include all required content.	Bureau of Administration	The Office of the Procurement Executive, Office of Acquisition Policy, Strategic Policy and Communications Division (A/OPE/OAP/SCPD) continues to review and refine a guide for the acquisition workforce to document other than full and open competition requirements. It is anticipated the guide will be released in Quarter 2, FY 2023.

	<b>OIG Report Title</b>	<b>OIG Report Number</b>	<b>Publicly Released</b>	<b>Recommendation</b>	<b>Bureau</b>	<b>Status and Timeline</b>
31	Audit of Noncompetitive Contracts in Support of Overseas Contingency Operations in Afghanistan and Iraq	AUD-MERO-22-03	10/18/2021	OIG recommends that the Bureau of Administration develop and implement internal controls to ensure Contracting Officers comply with Federal Acquisition Regulation Subpart 6.305, Office of the Procurement Executive Procurement Implementation Bulletin 2014-11, and Office of Acquisitions Management Memorandum 16-16 regarding providing public notice of noncompetitive contracts and maintaining proof of public notice in contract files.	Bureau of Administration	The Office of the Procurement Executive, Office of Acquisitions Policy, Strategic Communications and Policy Division (A/OPE/OAP/SCPD) has provided the requirement to include the fully executed justification document as well as the proof of posting in the contract e-file into the guide being developed to document other than full and open competition requirements. The contract e-file checklist requirements are being incorporated into policy and are anticipated for release during Quarter 2 of FY 2023.

	<b>OIG Report Title</b>	<b>OIG Report Number</b>	<b>Publicly Released</b>	<b>Recommendation</b>	<b>Bureau</b>	<b>Status and Timeline</b>
32	Audit of Noncompetitive Contracts in Support of Overseas Contingency Operations in Afghanistan and Iraq	AUD-MERO-22-03	10/18/2021	OIG recommends that the Bureau of Administration (a) determine the feasibility, practicality, and cost-effectiveness of adding functions to the new online application being developed for justifications and approvals that will automatically transfer completed justifications to the electronic contract file and also post the justifications publicly in accordance with the Competition in Contracting Act and the Federal Acquisition Regulation and (b) if determined to be feasible, practical, and cost-effective, incorporate such a function in the application.	Bureau of Administration	Further development of the efficacy analysis will be conducted by the Office of the Procurement Executive, Center for Acquisition Experience (A/OPE/CAE). Resources have now been dedicated to continuing working collaboratively with the Service Now team, in addition to the product owners in the Office of the Procurement Executive, Office of Acquisition Policy, Strategic Communications and Policy Division (A/OPE/AP/SCPD), to review system functionality and program objectives regarding the use of various applications, including the online justification and approvals product. A/OPE/CAE will continue conducting its feasibility study on Service Now to determine the feasibility, practicality, and cost-effectiveness of adding functions to the new online application or provide the OIG with justification detailing why the recommended functionality is not feasible, practical, or cost-effective. It is anticipated that the final analysis for the necessary report recommendations will be

	<b>OIG Report Title</b>	<b>OIG Report Number</b>	<b>Publicly Released</b>	<b>Recommendation</b>	<b>Bureau</b>	<b>Status and Timeline</b>
						completed by the end of Quarter 3 of FY 2023.

	<b>OIG Report Title</b>	<b>OIG Report Number</b>	<b>Publicly Released</b>	<b>Recommendation</b>	<b>Bureau</b>	<b>Status and Timeline</b>
33	Audit of Noncompetitive Contracts in Support of Overseas Contingency Operations in Afghanistan and Iraq	AUD-MERO-22-03	10/18/2021	OIG recommends that the Bureau of Administration issue guidance requiring that all contracting personnel use the newly created online application for justifications and approvals once the application has been tested and determined to meet the goals established by the Bureau of Administration.	Bureau of Administration	The Office of the Procurement Executive, Center for Acquisition Experience (A/OPE/CAE) is working collaboratively with the Service Now Team and the product owners in Office of the Procurement Executive, Office of Acquisition Policy, Strategic Communications and Policy Division to perform the feasibility study, practicality, and cost-effectiveness of adding functions to the online application. The final analysis and report recommendations are anticipated for completion by the end of Quarter 3, FY 2023, and will be relied upon for A/OPE's system of record and policy for usage determinations. The determinations is expected to be provided to the OIG by the beginning of Quarter 4, FY 2023.

	<b>OIG Report Title</b>	<b>OIG Report Number</b>	<b>Publicly Released</b>	<b>Recommendation</b>	<b>Bureau</b>	<b>Status and Timeline</b>
34	Audit of Noncompetitive Contracts in Support of Overseas Contingency Operations in Afghanistan and Iraq	AUD-MERO-22-03	10/18/2021	OIG recommends that the Bureau of Administration issue a directive to the Office of Acquisitions Management to update its Quality Assurance Plan to expand the steps necessary to ensure compliance with Federal Acquisition Regulation provisions regarding preparing fair and reasonable price determinations for noncompetitive awards. The steps should include requiring that Contracting Officers use the sample template for price negotiation memoranda and retain evidence of the analysis conducted in support of such determinations in the contract files.	Bureau of Administration	The Office of the Procurement Executive, Office of Acquisition Policy, Strategic Communications and Policy Division (A/OPE/OAP/SCPD) is working toward the standardization of formats for price negotiation memorandum and e-file checklists. The e-file contract checklist policy is anticipated for release in Quarter 2 of FY 2023. The standardized format for price negotiation memorandum is in development and is anticipated to be available in Quarter 4 of FY 2023.

	<b>OIG Report Title</b>	<b>OIG Report Number</b>	<b>Publicly Released</b>	<b>Recommendation</b>	<b>Bureau</b>	<b>Status and Timeline</b>
35	Audit of Noncompetitive Contracts in Support of Overseas Contingency Operations in Afghanistan and Iraq	AUD-MERO-22-03	10/18/2021	OIG recommends that the Bureau of Administration develop and implement guidance directing all price negotiation memoranda-approving officials certify that price negotiation memoranda address all required elements in compliance with Federal Acquisition Regulation Subpart 15.406-3 before approving them.	Bureau of Administration	The Office of the Procurement Executive, Office of Acquisitions Policy, Strategic Communications and Policy Division (A/OPE/OAP/SCPD) is working to develop standardized price negotiation memorandum that will address regulatory elements. Guidance will be built into the template to appropriately document award decisions and include reminders to reviewing officials to ensure all elements of the memorandum are accurate and complete. Statements will precede the signature block attesting to reviewing official certifications. It is anticipated that the new templates will be available in Quarter 4, FY 2023.



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36	Audit of Noncompetitive Contracts in Support of Overseas Contingency Operations in Afghanistan and Iraq	AUD-MERO-22-03	10/18/2021	OIG recommends that the Bureau of Administration issue a directive to the Office of Acquisitions Management to update its Memorandum 15-09, "Contract File Documentation," regarding price negotiation memoranda. The updated memorandum should include instructions for Contracting Officers to verify that all price negotiation memoranda packages are properly approved and placed in the contract file.	Bureau of Administration	The Office of the Procurement Executive, Office of Acquisitions Policy, Strategic Communications and Policy Division (A/OPE/OAP/SCPD) is working to develop standardized price negotiation memorandum that will address regulatory elements. Guidance will be built into the template to appropriately document award decisions and include reminders to reviewing officials to ensure all elements of the memorandum are accurate and complete. This guidance will require that all price negotiation memorandums must be approved in accordance with the thresholds outlined in the Document Review and Approval Matrix and included in the contract e-file. It is anticipated that the new templates for price negotiation memorandum will be available in Quarter 4, FY 2023. The Document Review and Approval requirements were updated in Senior Procurement Executive Memorandum (SPE Memo) 22-11, which was effective August 22. The new e-file checklists are expected to be effective in Quarter 2, FY 2023.

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37	Audit of Noncompetitive Contracts in Support of Overseas Contingency Operations in Afghanistan and Iraq	AUD-MERO-22-03	10/18/2021	OIG recommends that the Bureau of Administration develop and implement additional internal control procedures for monitoring compliance with Federal Acquisition Regulation requirements and Department policy regarding determining and documenting fair and reasonable price determinations and maintaining complete contract files.	Bureau of Administration	The Office of the Procurement Executive, Office of Acquisitions Policy, Strategic Communications and Policy Division (A/OPE/AP/SCPD) has incorporated foundational internal control reviews and leadership accountability through the execution of Senior Procurement Executive Memorandum (SPE Memo) 22-11 in August 2022. This memorandum established the review thresholds for various contract documentation and were established to hold leadership accountable for executing quality documentation. Templates are being developed to ensure elements of the documents are accurate, complete and include all regulatory elements and guidance provided by the Federal Acquisition Regulation (FAR) and Departmental policy. These completed templates will constitute documents that are included in the contract e-file. It is anticipated that the new templates for price negotiation memorandum will be available in Quarter 4, FY 2023. The new e-file checklists are expected to be effective in Quarter 2, FY 2023.

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38	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	AUD-CGI-18-50	8/13/2018	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Contracting Officers are monitoring Contracting Officer's Representatives files in accordance with Procurement Information Bulletin No. 2014-10.	Bureau of Administration	The Office of the Procurement Executive, Office of Acquisition Policy, Strategic Communication & Policy Division (A/OPE/OAP/SCP) is working to complete the final draft and begin the clearance process for the new Senior Procurement Executive Memorandum (SPE Memo). The new SPE Memo will replace existing policy documents Procurement Information Bulletin numbers 2014-10 and 2020-04 and Office of Acquisitions Management (AQM) memorandum 15-09. The SPE Memo will include links to file content checklists for both Contracting Officers (COs) and Contracting Officer Representatives (CORs). Compliance reviews will be initiated after the policy has been in effect for 12 months. It is anticipated that the compliance reviews would not begin before Quarter 1 of FY 2024.

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39	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	AUD-CGI-18-50	8/13/2018	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Contracting Officers are developing quality assurance surveillance plans for all service contracts and monitoring Contracting Officers Representatives adherence to the quality assurance surveillance plans.	Bureau of Administration	The Office of the Procurement Executive, Office of Acquisition Policy, Strategic Communication & Policy Division (A/OPE/OAP/SCP) is working to complete the final draft and begin the clearance process for the new Senior Procurement Executive Memorandum (SPE Memo). The new SPE Memo will replace existing policy documents Procurement Information Bulletin numbers 2014-10 and 2020-04 and Office of Acquisitions Management (AQM) memorandum 15-09. It is anticipated that the compliance reviews would not begin before Quarter 1 of FY 2024.
40	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	AUD-MERO-19-27	6/26/2019	OIG recommends that the Bureau of African Affairs develop and implement standard operating procedures to align its regional strategy objectives, sub-objectives, and performance indicators for countering violent extremism with Department of State and Bureau of Counterterrorism and Countering Violent Extremism strategies, goals, and objectives.	Bureau of African Affairs	The Bureau of African Affairs developed and is implementing standard operating procedures to align its regional strategy objectives, sub-objectives, and performance indicators for countering violent extremism with the Department of State and Bureau of Counterterrorism and Countering Violent Extremism strategies, goals, and objectives and priorities laid out in the State-USAID Joint Regional Strategy.

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41	Inspection of Embassy Nouakchott, Mauritania	ISP-I-20-04	11/20/2019	Embassy Nouakchott, in coordination with the Bureaus of Diplomatic Security, Information Resource Management, and Overseas Buildings Operations, should bring the American Center in the new embassy compound into compliance with Department standards.	Embassy Nouakchott	Initially implementation of this recommendation was delayed due to COVID travel restrictions. The post Information Resources Management (IRM) office, in coordination with IRM in Washington has done initial site surveys, testing and infrastructure upgrades to begin Wi-fi installation in the Embassy and American Center. Original Embassy Compound construction did not include the required infrastructure for Wi-fi services. Required infrastructure items, including conduit, junctions, and other associated components are not available locally in Mauritania, and thus were required to be ordered from the US. These items have been ordered and are due to arrive at post in early 2023. Once the supplies arrive, installation will begin immediately and IRM will complete the Wi-fi project once this infrastructure upgrade is complete. The local IRM staff places a proposed completion date of May 1, 2023.

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42	Inspection of Embassy Nouakchott, Mauritania	ISP-I-20-04	11/20/2019	Embassy Nouakchott should comply with Department standards for the use of public diplomacy funds.	Embassy Nouakchott	Post has created a translator position that is funded from International Cooperative Administrative Support Services (ICASS) to prevent the use of public diplomacy funded positions being used as a source of translation services for the Embassy. That position has been posted, closed, and an individual has been selected for the position, and is currently going through the post security clearance process with the local Regional Security Officer section. Prior to the selection of the individual, post used, and is using a contract translator for ICASS related translation requirements.
43	Inspection of Embassy Nouakchott, Mauritania	ISP-I-20-04	11/20/2019	Embassy Nouakchott should close out procurement files in accordance with Department standards.	Embassy Nouakchott	Post has implemented an eFiling schedule to maintain compliance with timely closeout of eFiles. General Services Office is closing out all procurement files in accordance with Department standards and has eliminated the backlog of open eFiles. Implemented and under OIG review for closure.

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44	Inspection of Embassy Ouagadougou, Burkina Faso	ISP-I-20-18	9/24/2020	Embassy Ouagadougou should comply with applicable Department overseas motor vehicle safety standards for chauffeurs and incidental drivers under chief of mission authority.	Embassy Ouagadougou	Post provided OIG with copies of updated training records previously sent to the Bureau of Overseas Building Services, Safety Health & Environmental Management office (in September) for chauffeurs and incidental drivers demonstrating that refresher training had been completed for all. Implemented and under OIG review for closure.
45	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	AUD-MERO-20-42	9/30/2020	OIG recommends that the Bureau of African Affairs develop and implement procedures that ensure personnel charged with monitoring and overseeing the Trans-Sahara Counterterrorism Partnership projects in the countries of performance are formally authorized to perform these functions through designation as a government technical monitor or alternate contracting officer's representatives in accordance with the Foreign Affairs Handbook Section 14 FAH-2 H-140.	Bureau of African Affairs	Bureau of African Affairs (AF), in coordination with the Bureau of Political-Military Affairs, drafted a Memorandum of Understanding (MOU) regarding Government Technical Monitors and Contracting Officer Representatives for implementation of Department of State Peacekeeping Operations funded projects in U.S. Africa Command's area of responsibility. AF has shared the MOU with Department of Defense for feedback.

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46	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	AUD-MERO-20-42	9/30/2020	OIG recommends that the Bureau of African Affairs develop a written framework and work with other Government entities to achieve a whole-of-government approach in the execution of the Trans-Sahara Counterterrorism Partnership program that includes elements such as roles and responsibilities, organizational structure, and coordination mechanisms.	Bureau of African Affairs	The OIG reviewed the Bureau of African Affairs (AF) submitted framework and concluded that the document did not fully address the intent of the recommendation. OIG requested additional information on the point of contact roles and responsibilities and a description of coordination mechanisms. AF continues to work the draft framework in coordination with the other Trans-Sahara Counterterrorism Partnership (TSCTP) program stakeholders and anticipates closing this recommendation in early 2023.



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47	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	AUD-MERO-20-42	9/30/2020	OIG recommends that the Bureau of African Affairs establish and implement memoranda of understanding with the Office of Security Cooperation and other partners, as applicable, to describe roles and responsibilities for coordinating, executing, and monitoring Trans-Sahara Counterterrorism Partnership (TSCTP) projects in the countries where TSCTP is implemented, including establishment of a structure for communicating and coordinating in-country.	Bureau of African Affairs	The Department of State is pursuing a larger MOU with United States Africa Command (AFRICOM) to establish the necessary standardized approach for the Office of Special Counsel support to State Peace Keeping Operations-funded projects in Africa. AF continues to coordinate with the Department of Defense to generate a joint approach.

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48	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	AUD-MERO-20-42	9/30/2020	OIG recommends that the Bureau of African Affairs, in coordination with relevant bureaus, establish, populate, and maintain a central repository of all Trans-Sahara Counterterrorism Partnership projects, accessible to those involved with the execution of projects, that includes project name and identification number, the project proposal, the award mechanism, a detailed description of the project, and project documentation needed for implementation.	Bureau of African Affairs	The Bureau of African Affairs (AF) will initiate its Standard Operating Procedure (SOP) the first quarter of CY 2023 to establish, populate, and maintain a central repository of all Trans-Sahara Counterterrorism Partnership projects, accessible to those involved with the execution of projects. Further, in AF plans to provide the OIG a virtual brief on Microsoft Teams on AF's Foreign Assistance Portal, specifically focused on demonstrating how AF has completed the recommendation. Implemented and under OIG review for closure.

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49	Review of Allegations of Improper Passport Seizures at Embassy Sana'a, Yemen	ESP-19-01	10/31/2018	The Bureau of Consular Affairs, Office of Passport Services, in conjunction with the Bureau of Diplomatic Security, should develop centralized, searchable databases to track and manage passport revocation cases, as well as retentions of passports and other documents seized on suspicion of fraud when citizens apply for consular services, or under other circumstances, and to track confiscations of such documents if they are seized on grounds other than retention authority.	Bureau of Consular Affairs	Projects under the Bureau of Consular Affairs' (CA) modernization effort have been prioritized. CA/CST is currently working on implementing services and capabilities that are prerequisites and foundational for centralized management and tracking of revoked passports (and other documents).
50	Inspection of the Bureau of Consular Affairs' Passport Services Directorate	ISP-I-21-17	9/2/2021	The Bureau of Consular Affairs should implement a process to store the Passport Services Directorate's archived advisory opinions, so they are easily searchable and retrievable in accordance with Department standards.	Bureau of Consular Affairs	Bureau of Consular Affairs has published a Foreign Affairs Manual update. Implemented and under OIG review for closure.

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51	Audit of the Department of State Travel Card Program	AUD-CGI-16-48	9/27/2016	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop, implement, and publish policies in the Foreign Affairs Manual and/or Foreign Affairs Handbook governing cash advances on Department-issued travel cards, specifically regarding the timing and dollar value of cash advances that may be obtained.	Bureau of the Comptroller and Global Financial Services	The Foreign Affairs Manual changes have been drafted and are currently under Department review.
52	Audit of the Department of State Travel Card Program	AUD-CGI-16-48	9/27/2016	OIG recommends that the Bureau of the Comptroller and Global Financial Services establish controls to identify Department employees eligible to receive a travel card who travel more than two times in a 12-month period and verify that they obtain and use a Department-issued travel card for all official travel-related expenses.	Bureau of the Comptroller and Global Financial Services	The Foreign Affairs Manual changes have been drafted and are currently under Department review.

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53	Audit of the Department of State Travel Card Program	AUD-CGI-16-48	9/27/2016	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement split disbursement procedures as required by the Office of Management and Budget for all Department-issued travel card holders.	Bureau of the Comptroller and Global Financial Services	The Bureau of the Comptroller and Global Financial Services (CGFS) is in the process of developing and finalizing the design for this Split Disbursement enhancement. When finalized, development of associated system interface updates will be initiated and the timeline for implementation will be determined.
54	Management Assistance Report: Department of State Guidance Does Not Comply With Federal Travel Regulations	AUD-CGI-20-37	6/24/2020	OIG recommends that the Bureau of the Comptroller and Global Financial Services update the Foreign Affairs Manual to reflect the requirements and exemptions found in the Federal Travel Regulation, 41 C.F.R., §§ 301-51.1, 301-51.2, 301-51.3, and 301-51.4.	Bureau of the Comptroller and Global Financial Services	The Foreign Affairs Manual changes have been drafted and are currently under Department review.
55	Management Assistance Report: Department of State Guidance Does Not Comply With Federal Travel Regulations	AUD-CGI-20-37	6/24/2020	OIG recommends that the Bureau of the Comptroller and Global Financial Services update the Foreign Affairs Handbook to reflect the requirements and exemptions found in the Federal Travel Regulation, 41 C.F.R., §§ 301-51.1, 301-51.2, 301-51.3, and 301-51.4.	Bureau of the Comptroller and Global Financial Services	The Foreign Affairs Manual changes have been drafted and are currently under Department review.

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56	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	AUD-MERO-19-27	6/26/2019	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism, in coordination with the Office of the Legal Adviser, provide written guidance for developing and implementing programs and projects intended to rehabilitate and reintegrate former violent extremists into society in a manner consistent with U.S. laws prohibiting material support to terrorists and terrorist organizations.	Bureau of Counterterrorism and Countering Violent Extremism	Upon completion of recent stakeholder-requested rehabilitation and reintegration case studies, this guidance is expected to be completed and circulated by FY 2023 Quarter 2.
57	Inspection of the Bureau of Democracy, Human Rights, and Labor's Foreign Assistance Program Management	ISP-I-19-12	10/29/2018	The Bureau of Democracy, Human Rights, and Labor, in coordination with the Bureau of Administration, should finalize a service level agreement clarifying the Bureau of Administration's responsibilities for grants support.	Bureau of Democracy, Human Rights, and Labor	The Bureau of Democracy, Human Rights, and Labor (DRL) and the Office of Acquisitions Management continue to work together to finalize a service-level agreement between the two bureaus. DRL plans to implement the service-level agreement as soon as both bureaus approve the agreement to clarify the Bureau of Administration's responsibilities for grant support to DRL.

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58	Audit of the Bureau of Diplomatic Security's Administration of the Armored Vehicle Program	AUD-SI-17-21	2/10/2017	OIG recommends that the Bureau of Diplomatic Security update the current armored vehicle policy to define specifically what types of maintenance must be performed under an embassy employee's observation.	Bureau of Diplomatic Security	An updated version of 12 Foreign Affairs Manual 380 Armored Vehicle Program was published in 02/23/2021, which includes updated maintenance guidance. The Bureau of Diplomatic Security (DS) drafted a new Armored Vehicle Foreign Affairs Handbook (FAH) to fully to define specifically what types of maintenance must be performed under an embassy employee's observation. The new FAH is currently under Department review.

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59	Evaluation of the Department of State's Security Clearance Process	ESP-17-02	7/19/2017	The Bureau of Diplomatic Security, Office of Personnel Security and Suitability should determine the actual cost of the security clearance work it performs for other Government agencies in order to fully recoup its expended funds, in accordance with the Economy Act and Department policy.	Bureau of Diplomatic Security	The Bureau of Diplomatic Security (DS) is working on a process of compiling all the contributing costs, determining averages for investigative steps, and apportioning fixed costs appropriately to determine the average cost for security clearances. DS is implementing mandates such as the new Federal Investigative Standards and Trusted Workforce. Each of these elements affects the components, resources, time, and costs required to process a security clearance. Preliminary completion is expected by late FY 2023, due in large part to significant time and effort required to migrate all data into the Integrated Security and Suitability system, as it was pushed until April 2023 due to unforeseen circumstances. This is only the initial stage as DS/Chief Financial Officer (CFO) is required to review and sign-off on all cost models.



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60	(U) Management Assistance Report: The Bureau of Diplomatic Security Did Not Always Conduct Post Security Program Reviews Within Required Timeframes	AUD-SI-21-03	12/3/2020	OIG recommends that the Bureau of Diplomatic Security develop and execute a corrective action plan that implements the recommendations of its evaluation (Recommendation 1).	Bureau of Diplomatic Security	The Bureau of Diplomatic Security (DS) continues to address the outstanding recommendation to fill the remaining desk officer positions that will benefit the Post Security Program Reviews program. Four of the five desk officer positions have been filled. The position is not expected to be filled before FY 2024.
61	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	AUD-SI-21-13	1/25/2021	OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Administration, (a) update any bureau-specific motor vehicle procedures in place to comply with the Foreign Affairs Manual and Bureau of Administration guidance within 90 days of final report issuance; and (b) establish a process to review and update these procedures, as appropriate, at least annually thereafter.	Bureau of Diplomatic Security	Completion of this recommendation is pending the publication of the Local Guard, Surveillance, and Bodyguard Program handbooks. The Local Guard Force handbook has been published in the 12 Foreign Affairs Manual 6 H140. However, the Surveillance and Bodyguard Program handbooks remain in Department review.

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62	Review of Allegations of Misuse of Department of State Resources	ESP-21-02	4/15/2021	The Bureau of Diplomatic Security should amend its Protection Handbook to include examples of appropriate and inappropriate requests to agents performing protective functions and direction concerning what to do and who to contact when the agent is tasked with a request that may be inappropriate.	Bureau of Diplomatic Security	The Bureau of Diplomatic Security is updating the Protection Handbook contained in 12 Foreign Affairs Handbook (FAH)-2 H-025.2 - Relations with Protectees to address appropriate and inappropriate requests to agents performing protective functions. The Handbook will contain directions concerning what to do and whom to contact when an agent is tasked with a request that may be inappropriate. The 12 FAH-2 H-025.2 is currently undergoing Department review.
63	Management Assistance Report: Process To Report Department of State Security Clearance Data to the Office of the Director of National Intelligence Needs Improvement	AUD-MERO-21-41	9/14/2021	OIG recommends that the Bureau of Diplomatic Security (a) assign responsibilities to additional personnel for the collection and reporting of Timeliness Data and National Security Metrics and (b) require a secondary level of review prior to submitting the data reported to the Office of the Director of National Intelligence.	Bureau of Diplomatic Security	The Bureau of Diplomatic Security (DS) has designated the position in the Management and Program Analysis Series, GS-0343, at the Personal Service Contract 13 (GS-13 equivalent) pay grade. DS Human Resource Management is finalizing the announcement. Once completed, the position will be advertised, with an anticipate completion date no later than January 2023.

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64	Inspection of Embassy Canberra and Constituent Posts, Australia	ISP-I-20-07	2/18/2020	Embassy Canberra, in coordination with the Bureaus of Overseas Buildings Operations and East Asian and Pacific Affairs, should dispose of property numbers R48 and R49 at Kalgoorlie Crescent in accordance with Department guidelines and put up to \$896,849 to better use.	Embassy Canberra	The Bureau of Overseas Buildings Operations (OBO) completed an evaluation of the property and determined the townhomes can be sold separately. OBO plans to put them on the market again soon.
65	Inspection of Embassy London and Constituent Posts, United Kingdom	ISP-I-20-12	8/10/2020	Embassy London, in coordination with the Bureau of Overseas Buildings Operations, should bring Consulate General Edinburgh's consular waiting room into compliance with current Department standards.	Embassy London	The plans to bring Consulate General Edinburgh's consular waiting room into compliance are complete and the construction contract was awarded in September 2022. Embassy London is working with the Bureau of Overseas Buildings Operations to obtain a building permit to begin construction.
66	Inspection of Embassy London and Constituent Posts, United Kingdom	ISP-I-20-12	8/10/2020	Embassy London, in coordination with the Bureaus of the Comptroller and Global Financial Services, Global Talent Management, and European and Eurasian Affairs, should implement a plan to fund current liabilities and reduce future liabilities in the locally employed staff defined benefit pension plan in order to comply with local	Embassy London	As of September 30, 2022, 100% of 2019 deficit payments have been made. Post continues to confer with the coordinating bureaus, and all have agreed on the most appropriate future direction. Post has developed a path forward and will socialize it with CGFS and BP on feasibility and funding. Post is seeking additional legal advice and is in

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				labor law and address long-term funding concerns.		the process of hiring a pensions attorney before proceeding.
67	Inspection of the Bureau of European and Eurasian Affairs	ISP-I-20-15	9/28/2020	The Bureau of European and Eurasian Affairs should review and de-obligate any of the unliquidated obligations totaling \$3.3 million without activity for over 1 year and put de-obligated funds to better use.	Bureau of European and Eurasian Affairs	The Bureau of European and Eurasian Affairs (EUR) periodically and routinely reviews unliquidated obligations in both current and prior years as per Department requirements. EUR works with program offices to review pending invoices with vendors and to close out obligations. Upon paying final invoices and confirming with the program offices, EUR deobligates funding for open year accounts. EUR confirmed with program offices in the Office of the Coordinator of U.S. Assistance to Europe and Eurasia and United States Mission to the Organization for Security and Cooperation in Europe that, of the September 2020 \$3.3 million in unliquidated obligation, an outstanding balance of \$184,947 remains. EUR will work to liquidate these obligations prior to the end of the fiscal year and will notify BP of deobligated funds in order to request reclassification of funds for other purposes as allowable.

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68	(U) Inspection of Embassy Reykjavik, Iceland	ISP-I-22-02	10/25/2021	Embassy Reykjavik, in coordination with the Bureau of Overseas Buildings Operations, should perform seismic evaluations of its residential properties in accordance with Department standards.	Embassy Reykjavik	In September 2022, the Department awarded a task order to survey up to 12 buildings at post in FY 2023, which should cover all currently unassessed buildings. This task order requires the contractor to spend three working days in Reykjavik and survey up to 12 buildings. Based on prior e-mail correspondence with post, this is anticipated to cover all currently unassessed buildings. The inspection is scheduled for FY 2023.
69	(U) Inspection of Embassy Reykjavik, Iceland	ISP-I-22-02	10/25/2021	Embassy Reykjavik, in coordination with the Bureau of Overseas Buildings Operations, should comply with Department standards for server room safety controls.	Embassy Reykjavik	The Bureau of Overseas Buildings Operations (OBO) is finalizing a request for a contract modification to procure necessary materials and expects the materials to arrive at post in February 2023. Once the materials are received, OBO will provide a timeframe for deployment.

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70	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	AUD-MERO-19-39	9/20/2019	OIG recommends that the Office of U.S. Foreign Assistance Resources enforce evaluation policies by developing and implementing an oversight plan to verify that bureaus and offices that are administering foreign assistance funding are implementing and adhering to the Foreign Aid Transparency and Accountability Act of 2016, the Foreign Affairs Manual (18 FAM 301.4), and the corresponding Guidance for the Design, Monitoring and Evaluation Policy at the Department of State, January 2018. This plan should include, at a minimum, a requirement to verify that definitions of “programs” and “large programs” are consistent with the FAM and a requirement to verify that Bureau Evaluation Plans are developed and implemented in accordance with existing guidance and by the established deadlines.	Office of Foreign Assistance	The Office of Foreign Assistance (F) continues to update the 18 Foreign Affairs Manual (FAM) 300 update continues to be in progress. In December 2022, F on-boarded a new person whose job responsibilities include updating 18 FAM 300 and resolving other legal issues before its completion. F anticipates it will take between 8-12 months to complete drafting the FAM entry and undergo a fulsome Department review.

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71	Management Assistance Report: Department Can Take Further Steps to Improve Executive Direction of Overseas Missions	ISP-21-14	6/16/2021	The Director General of the Foreign Service and Director of Global Talent should institute annual surveys of U.S. direct-hire employees and locally employed staff to provide feedback on chief of mission performance.	Bureau of Global Talent Management	The Bureau of Global Talent Management (GTM) met with OIG officials in November 2022 and discussed an alternate method to identify leadership issues at overseas posts. GTM proposes a pilot study of responses to the Federal Employee Viewpoint Survey (FEVS) at select overseas posts to determine whether the FEVS is a useful survey to identify leadership issues. The pilot is underway.
72	Management Assistance Report: Department Can Take Further Steps to Improve Executive Direction of Overseas Missions	ISP-21-14	6/16/2021	The Director General of the Foreign Service and Director of Global Talent should issue Foreign Affairs Manual and Foreign Affairs Handbook guidance requiring all missions to implement structured mid-level development programs.	Bureau of Global Talent Management	The Bureau of Global Talent Management (GTM) has added guidance to the Foreign Affairs Manual (FAM). The updated FAM was published on December 13, 2022. The Department will request the OIG close this recommendation.
73	Inspection of the Bureau of Legislative Affairs	ISP-I-21-20	6/4/2021	The Bureau of Legislative Affairs, in coordination with the Bureau of Global Talent Management, should conduct an organizational assessment to clarify staff roles and responsibilities and bureau organizational structure, and align them with bureau operational needs.	Bureau of Legislative Affairs	The Bureau of Global Talent Management (GTM) issued a draft report to the Assistant Secretary of Legislative Affairs (H) in August 2022. H's review of the report, in conjunction with their Executive Office, is ongoing. Following the issuance of the final GTM report, H will develop an implementation plan.

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74	Inspection of the Bureau of Legislative Affairs	ISP-I-21-20	6/4/2021	The Bureau of Legislative Affairs should develop and implement a plan for all employees to comply with Department mandatory training requirements for harassment prevention, supervision, and retaliation-related courses.	Bureau of Legislative Affairs	The Bureau of Legislative Affairs (H) provided OIG with a status report on bureau training in September 2022. The H Executive Office continues to monitor training status and work to enroll new employees to ensure compliance. The Department will request OIG close this recommendation.
75	Inspection of the Bureau of Legislative Affairs	ISP-I-21-20	6/4/2021	The Bureau of Legislative Affairs should involve its employees in developing the Functional Bureau Strategy and brief them on the final product to establish organizational understanding of its mission, goals, objectives, resource requirements, and milestones, in accordance with Department guidance.	Bureau of Legislative Affairs	The Bureau of Legislative Affairs provided OIG will all requested documentation in September 2022 and has requested OIG close this recommendation.
76	Inspection of the Bureau of Legislative Affairs	ISP-I-21-20	6/4/2021	The Bureau of Legislative Affairs should establish and implement written service standards for the management services and administrative support provided by the Office of the Executive Director, including a system to record and monitor its services.	Bureau of Legislative Affairs	The Bureau of Legislative Affairs Executive Office (EX) continues to revise the Service Level Agreement, using analyses from two years of customer service data extracted from the EX Services Portal. The EX plans to complete a final draft of the agreement in January 2023.



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77	Inspection of the Bureau of Legislative Affairs	ISP-I-21-20	6/4/2021	The Bureau of Legislative Affairs should develop and implement a formal bureau-wide training policy and plan, in accordance with Department standards.	Bureau of Legislative Affairs	The Bureau of Legislative Affairs (H) is in the process of completing a comprehensive review of the training information being provided to the bureau and benchmarking other Executive offices and their offerings to ensure that employees are provided clear and consistent guidance and that they are aware of their training options. H plans to host a series of focus groups across the bureau to determine their training needs in spring 2023.
78	Audit of the Department of State Process To Select and Approve Information Technology Investments	AUD-FM-16-31	3/23/2016	OIG recommends that the Bureau of Information Resource Management develop and implement policies and procedures to oversee and enforce requirements for bureaus and offices to avoid duplicative IT investments.	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM) established a mandatory IT Investment Pre-select Policy focused on identification of IT investment duplication prior to approval. IRM actively works with the bureaus to identify and avoid duplication and anticipates closure of this recommendation Q3 FY 2023.

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79	Audit of the Department of State Process To Select and Approve Information Technology Investments	AUD-FM-16-31	3/23/2016	OIG recommends that the Bureau of Information Resource Management, in coordination with the Bureau of Budget and Planning, develop and implement a process to verify that all bureau and office IT investment managers and budget analysts complete the respective training courses related to IT capital planning and reporting that are provided annually.	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM) hosts IT Business Case Training annually for all personnel managing IT investments. Training verification is being implemented, and IRM anticipates closure of this recommendation by Q3 FY 2023.
80	Audit of the Department of State Process To Select and Approve Information Technology Investments	AUD-FM-16-31	3/23/2016	OIG recommends that the Bureau of Information Resource Management, in coordination with the Bureau of Budget and Planning, develop and implement a process to validate the completeness of the data in iMatrix. At a minimum, this process should include an analysis of IT expenditures in the financial management system to ensure expenditures are reported in iMatrix, as needed.	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM) developed a checklist for required quarterly updates of IT investment information. Implementing quarterly checks ensures and validates the completeness of information entered into iMatrix. IRM anticipates closure of this recommendation by Q3 FY 2023.
81	Audit of the Department of State Process To Select	AUD-FM-16-31	3/23/2016	OIG recommends that the Bureau of Information Resource Management, in coordination with the Bureau of Budget and	Bureau of Information	The Bureau of Information Resource Management's (IRM) quarterly checklist process implemented for iMatrix entries

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	and Approve Information Technology Investments			Planning, develop and implement a process to validate the accuracy of data in iMatrix. This could include developing and implementing analytical procedures to identify anomalies in iMatrix data.	Resource Management	also validates the accuracy of the data in iMatrix. IRM anticipates closure of this recommendation by Q3 FY 2023.
82	Audit of the Department of State Process To Select and Approve Information Technology Investments	AUD-FM-16-31	3/23/2016	OIG recommends that the Bureau of Information Resource Management develop and implement a process to verify that bureaus and offices are submitting source documents to support the information entered into iMatrix in accordance with the policy developed that requires bureaus and offices to submit source documents that support the information entered into iMatrix.	Bureau of Information Resource Management	The Bureau of Information Resource Management's (IRM) mandatory checklist process includes the requirements for source documentation. IRM validates source documentation as part of the Capital Planning and Investment Control (CPIC) CIO IT Evaluations (CITE). IRM anticipates closure of this recommendation by Q3 FY 2023.

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83	Audit of the Department of State's Information Technology Configuration Control Board	AUD-IT-17-64	9/27/2017	OIG recommends that the Bureau of Information Resource Management develop and implement guidance for change requests to require and include: (a) minimum testing standards for change requests, (b) instructions that testing be performed in advance of the change request being submitted and that the testing documentation be submitted as part of the change request process, and (c) a clearly defined technical review of the testing documentation that is submitted to verify the documentation complies with minimum standards.	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM) documented the required minimum testing to be completed in advance of change requests being submitted to the Information Technology Configuration Control Board. Testing documentation was shared with the OIG in December 2022 and IRM anticipates closure of this recommendation.

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84	Audit of the Department of State's Information Technology Configuration Control Board	AUD-IT-17-64	9/27/2017	OIG recommends that the Bureau of Information Resource Management define the roles, responsibilities, and technical skillsets for each technical review and voting area and develop and implement a vetting process to verify Technical Reviewers and Voters have the knowledge, skills, and abilities to perform their assigned duties related to the Information Technology Configuration Control Board process.	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM) updated the Information Technology Configuration Control Board (ITCCB) Standard Operating Procedures (SOP) to version 1.3 which identifies the specific skillset requirements and vetting process for the technical reviewers. The ITCCB SOP v1.3 was shared with the OIG in December 2022 and IRM anticipates closure of this recommendation.

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85	Audit of the Department of State’s Information Technology Configuration Control Board	AUD-IT-17-64	9/27/2017	OIG recommends that the Bureau of Information Resource Management develop and implement complete and consistent policies and procedures and supplemental guidance, such as a Submitter’s Guide, for the Information Technology Configuration Control Board process. The policies, procedures, and guidance should, at a minimum, include guidance on roles and responsibilities, detailed procedure steps for submitters, minimum testing requirements, instructions on how Technical Reviewers and Voters should conduct their review, the appropriate use of “stops,” and established timelines for the process.	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM) has implemented policies, procedures, and supplemental guidance, including a Submitter’s Guide, for the Information Technology Configuration Control Board process. Documentation was shared with the OIG in December 2022 and IRM anticipates closure of this recommendation.

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86	Audit of the Department of State’s Information Technology Configuration Control Board	AUD-IT-17-64	9/27/2017	OIG recommends that the Bureau of Information Resource Management develop and implement required, periodic, training for Information Technology Configuration Control Board management and personnel, Bureau Sponsors, Technical Reviewers, Voters, and change request submitters involved in the Information Technology Configuration Control Board process.	Bureau of Information Resource Management	The Information Technology Configuration Control Board (ITCCB) Change Manager conducts individual training for all ITCCB management personnel, Bureau Sponsors, Technical Reviewers, Voters, and change request submitters. The Bureau of Information Resource Management responded to the OIG in December 2022 and anticipates closure of this recommendation.
87	Audit of the Department of State’s Information Technology Configuration Control Board	AUD-IT-17-64	9/27/2017	OIG recommends that the Bureau of Information Resource Management develop and implement policies and procedures to hold officials accountable for failure to meet established deadlines in the Information Technology Configuration Control Board change request process. Once completed, the policies, procedures, and supplemental guidance discussed in Recommendation 12 should be updated.	Bureau of Information Resource Management	The Bureau of Bureau of Information Resource Management (IRM) provides daily escalation reporting through the Office of the Chief Architect (OCA) and directly to the Deputy Chief Information Officers and the Principal Deputy Chief Information Officer as required. IRM responded to the OIG in December 2022 and anticipates closure of this recommendation.

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88	Inspection of the Bureau of Information Resource Management's Office of Consolidated Customer Support	ISP-I-21-19	7/1/2021	The Bureau of Information Resource Management should review and update the Enterprise IT Help Desk and Desktop Support Master Service Level Agreement to align with the current Bureau of Information Resource Management service catalog.	Bureau of Information Resource Management	The updated Master-Service Level Agreement (MSLA) is aligned with the Bureau of Information Resource Management (IRM) service catalog. The MSLA is in final Bureau clearance before moving to Department clearance. IRM anticipates the agreement will be in place by end of FY 2023.
89	Inspection of the Bureau of Information Resource Management's Office of Consolidated Customer Support	ISP-I-21-19	7/1/2021	The Bureau of Information Resource Management should define out-of-scope services in the Enterprise IT Help Desk and Desktop Support Master Service Level Agreement.	Bureau of Information Resource Management	The updated Master-Service Level Agreement (MSLA) defines in scope/out of scope work. The MSLA is in final Bureau clearance before moving to Department clearance. The Bureau of Information Resource Management anticipates the agreement will be in place by end of Q3 FY 2023.
90	Inspection of the Bureau of Information Resource Management's Office of Consolidated Customer Support	ISP-I-21-19	7/1/2021	The Bureau of Information Resource Management should update the Enterprise IT Help Desk and Desktop Support Master Service Level Agreement to include the methodology for calculating the incident resolution time.	Bureau of Information Resource Management	The updated Master-Service Level Agreement (MSLA) includes the methodology for calculating incident response time and is in final Bureau clearance before moving to Department clearance. The Bureau of Information Resource Management anticipates the agreement will be in place by end of FY 2023.



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91	Inspection of the Bureau of Information Resource Management's Office of Consolidated Customer Support	ISP-I-21-19	7/1/2021	The Bureau of Information Resource Management should update the Enterprise IT Help Desk and Desktop Support Master Service Level Agreement to reflect the current technology modernization policy.	Bureau of Information Resource Management	The updated Master-Service Level Agreement (MSLA) reflects the Department's modernization policy and flexible work. The MSLA is in final Bureau clearance before moving to Department clearance. The Bureau of Information Resource Management anticipates the agreement will be in place by end of FY 2023.
92	Inspection of the Bureau of Information Resource Management's Office of Consolidated Customer Support	ISP-I-21-19	7/1/2021	The Bureau of Information Resource Management should review its technology modernization purchasing policies and determine if the Enterprise IT Help Desk and Desktop Support Master Service Level Agreement requires updates to these policies based on its review.	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM) reviewed its purchasing policies and updated the Master-Service Level Agreement (MSLA) appropriately. The MSLA is in final Bureau clearance before moving to Department clearance. IRM anticipates the agreement will be in place by end of FY 2023.

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93	Inspection of the Bureau of Information Resource Management's Office of Consolidated Customer Support	ISP-I-21-19	7/1/2021	The Bureau of Information Resource Management, in coordination with the Bureau of Administration should, upon completion of the comprehensive cost model study, adjust the Office of Consolidated Customer Support's desktop service fee, if necessary, and publish a pricing schedule for all customers.	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM) has completed a comprehensive cost model study and guidance was provided via the FY 2024 Bureau Resource Request (BRR) instructions with updated pricing. The Department has made these adjustments and included this approach in its FY 2024 Congressional Budget Justification.
94	Compliance Follow-Up Audit of the Department of State Process To Select and Approve IT Investments	AUD-IT-21-34	8/6/2021	OIG recommends that the Bureau of Information Resource Management conduct an in-depth review of the entire agency IT portfolio to identify potential duplicative systems.	Bureau of Information Resource Management	The Bureau of Information Resource Management (IRM)'s Office of the Chief Architect (OCA) will conduct an in-depth review of the IT Portfolio based on IT Demand Analysis and 5-year Enterprise Architecture Roadmap in coordination with the Capital Planning and Investment Control (CPIC) program. This review will identify potential duplicative systems. IRM anticipates completion by Q4 FY 2023.

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95	Compliance Follow-Up Audit of the Department of State Process To Select and Approve IT Investments	AUD-IT-21-34	8/6/2021	OIG recommends that the Bureau of Information Resource Management develop and implement, to the extent practicable, a strategy to combine, eliminate, or replace the duplicative systems identified during its review of the entire agency IT portfolio (Recommendation 2).	Bureau of Information Resource Management	Based on the Bureau of Information Resource Management's in-depth review of the IT Portfolio, a strategy to combine or eliminate duplicative systems will be developed if necessary. IRM anticipates completion by Q4 FY 2023.
96	(U) Inspection of the Office to Monitor and Combat Trafficking in Persons	ISP-I-22-01	10/26/2021	The Office to Monitor and Combat Trafficking in Persons should review its unliquidated obligations in accordance with Department standards and put up to \$496,000 to better use.	Office to Monitor and Combat Trafficking in Persons	The Office to Monitor and Combat Trafficking in Persons (J/TIP)'s budget team has addressed 80 % of the line items. J/TIP will provide an update to OIG by FY 2023 Quarter 2.

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97	Audit of Selected Internal Controls for the Special Needs Education Allowance	AUD-FM-20-33	6/24/2020	OIG recommends that the Bureau of Medical Services develop and implement internal policies and procedures to guide the effective use of eMED to document the Special Needs Education Allowance application status. The policies and procedures should ensure accurate, real-time data are available to appropriate Department of State officials.	Bureau of Medical Services	The proposed new Electronic Health Record (EHR) was expected to be the vehicle to integrate this recommendation into the Bureau of Medical Services (MED)'s processes (and to modernize MED's supporting IT infrastructure to meet myriad other operational medical informatics needs), but the bureau has encountered delays in implementation of associated systems. MED has requested an extension of eMED's Authorization to Operate (ATO) and has modified the business requirements supporting this recommendation that had been tailored to EHR to work with eMED and serve as a bridge until the EHR is completed. A cost estimate has been developed and implementation and training of the new capability in eMED is forecasted to be complete in the summer of 2023.

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98	Audit of Selected Internal Controls for the Special Needs Education Allowance	AUD-FM-20-33	6/24/2020	OIG recommends that the Under Secretary for Management develop and publish specific guidance in the Foreign Affairs Manual to clarify guidance on obtaining a medical clearance based on educational needs, as it relates to the Special Needs Education Allowance. At a minimum, the guidance should describe the process to obtain medical clearances for children with special needs.	Office of the Under Secretary for Management	The recommendation will be addressed by an updated 16 Foreign Affairs Manual entry. The update is currently in the clearance process and anticipated to be published by spring 2023.
99	Management Assistance Report: Support From the Under Secretary for Management Is Needed To Facilitate the Closure of Open Office of Audits Recommendations	AUD-AOQC-21-32	6/16/2021	OIG recommends that the Under Secretary for Management verify periodically, but no less than quarterly, that those entities with recommendations that have yet to be implemented and closed are providing status updates and responses to OIG in a timely manner, as required.	Office of the Under Secretary for Management	This recommendation requires the Under Secretary to follow up with several bureaus that have long-standing OIG recommendations and provide an update to OIG. The Office of Management Strategy and Solutions (M/SS) is currently working on the compliance update for the OIG, to be sent in FY 2023 Quarter 2.

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100	Audit of Department of State Protocols for Establishing and Operating Remote Diplomatic Missions	AUD-MERO-21-33	7/28/2021	OIG recommends that the Under Secretary for Management, in coordination with the regional bureaus, develop and implement guidance to include criteria, standards, and other direction, as appropriate, for opening and closing those missions that may temporarily establish operations outside of their respective host countries. The guidance should include criteria and standards to inform when, where, and how such missions should be established.	Office of the Under Secretary for Management	A working group established to address establishing and operating remote missions created a Foreign Affairs Manual entry in early 2022 addressing the audit concerns. The Department is consulting with the interagency regarding the guidance to ensure all equities are considered. The Office of Management Strategy and Solutions expects completion of the consultation process and any required Foreign Affairs Manual revisions by spring 2023.

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101	Audit of Department of State Protocols for Establishing and Operating Remote Diplomatic Missions	AUD-MERO-21-33	7/28/2021	OIG recommends that the Under Secretary for Management, in coordination with the regional bureaus, develop guidance requiring regional bureaus to implement a process to periodically reevaluate the status of those missions that have temporarily established operations outside of their respective host countries to determine whether those missions should continue to exist in their current form.	Office of the Under Secretary for Management	A working group established to address establishing and operating remote missions created a Foreign Affairs Manual entry in early 2022 addressing the audit concerns. The Department is consulting with the interagency regarding the guidance to ensure all equities are considered. The Office of Management Strategy and Solutions expects completion of the consultation process and any required Foreign Affairs Manual revisions by spring 2023.

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102	Audit of Department of State Protocols for Establishing and Operating Remote Diplomatic Missions	AUD-MERO-21-33	7/28/2021	OIG recommends that the Under Secretary for Management, in coordination with the regional bureaus and the Office of the Legal Adviser, develop and implement guidance regarding the creation, content, and periodic reevaluation of memoranda of understanding to facilitate working relationships and resource sharing agreements between those missions that have temporarily established operations outside of their host countries and their respective host missions.	Office of the Under Secretary for Management	A working group established to address establishing and operating remote missions created a Foreign Affairs Manual entry in early 2022 addressing the audit concerns. The Department is consulting with the interagency regarding the guidance to ensure all equities are considered. The Office of Management Strategy and Solutions expects completion of the consultation process and any required Foreign Affairs Manual revisions by spring 2023.



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103	Audit of Department of State Protocols for Establishing and Operating Remote Diplomatic Missions	AUD-MERO-21-33	7/28/2021	OIG recommends that the Under Secretary for Management, in coordination with the regional bureaus, develop and implement a template for the memoranda of understanding that can be used to facilitate working relationships and resource sharing agreements between those missions that have temporarily established operations outside of their host countries and their respective host missions.	Office of the Under Secretary for Management	A working group established to address establishing and operating remote missions created a Foreign Affairs Manual entry in early 2022 addressing the audit concerns. The Department is consulting with the interagency regarding the guidance to ensure all equities are considered. The Office of Management Strategy and Solutions expects completion of the consultation process and any required Foreign Affairs Manual revisions by spring 2023.

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104	Audit of Department of State Protocols for Establishing and Operating Remote Diplomatic Missions	AUD-MERO-21-33	7/28/2021	OIG recommends that the Under Secretary for Management, in coordination with the Office of the Legal Adviser and the Bureau of the Comptroller and Global Financial Services, develop and implement guidance in the Foreign Affairs Handbook, 12 FAH-1 Addendum 2.1, for those missions that have temporarily established operations outside of their host countries to consult with the Office of the Legal Adviser, and Bureaus of the Comptroller and Global Financial Services and Overseas Buildings Operations for legal, financial, and operational information to determine retention or disposition of leased property.	Office of the Under Secretary for Management	The Office of the Under Secretary for Management, in collaboration with the Bureau of Diplomatic Security and The Bureau of Overseas Building Operations, has added language to Section 12 of the Foreign Affairs Handbook which includes criteria for reviewing leases at post. This addition is currently undergoing Department review.

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105	Audit of Department of State Protocols for Establishing and Operating Remote Diplomatic Missions	AUD-MERO-21-33	7/28/2021	OIG recommends that the Under Secretary for Management, in coordination with the regional bureaus, develop and implement guidance regarding the day-to-day operations of remote missions with a focus on those functions that may be impacted by operating remotely such as the provision of consular services, security operations, and managing diplomatic relations.	Office of the Under Secretary for Management	A working group established to address establishing and operating remote missions created a Foreign Affairs Manual entry in early 2022 addressing the audit concerns. The Department is consulting with the interagency regarding the guidance to ensure all equities are considered. We expect completion of the consultation process and any required Foreign Affairs Manual revisions by spring 2023.

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106	Audit of the Oversight of Fuel Acquisition and Related Services Supporting Department of State Operations in Iraq	AUD-MERO-17-16	12/12/2016	OIG recommends that the Bureau of Near Eastern Affairs conduct a study to determine the appropriate numbers of trained, technically experienced, and certified oversight personnel required to oversee the Baghdad Life Support Services and Operations and Maintenance Support Services contracts, to include specific consideration of 2-year assignments, required Federal Acquisition Certification for Contracting Officer's Representatives certification levels, and appointment of additional assistant contracting officer's representatives.	Bureau of Near Eastern Affairs	The Bureau of Near Eastern Affairs is reviewing each contract to determine the appropriate level for the Contracting Officer Representatives (CORs), as well as to identify any subject matter technical expertise needed for the COR, Assistant COR, and Government Technical Monitor roles, to include specific consideration of assignment length. Anticipated completion is mid Q2 FY 2023.

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107	Audit of the Oversight of Fuel Acquisition and Related Services Supporting Department of State Operations in Iraq	AUD-MERO-17-16	12/12/2016	OIG recommends that the Bureau of Near Eastern Affairs use the results of the study from Recommendation 5 to nominate appropriate personnel so contracting officers with the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, can assign qualified oversight personnel for those contracts and task orders.	Bureau of Near Eastern Affairs	The Bureau of Near Eastern Affairs, in collaboration with the Bureau of Administration's Office of Acquisition Management, will nominate Contracting Officer Representatives per the findings of the review.
108	Aspects of the Invoice Review Process Used by the Bureau of Near Eastern Affairs to Support Contingency Operations in Iraq Need Improvement	AUD-MERO-17-33	3/3/2017	OIG recommends that the Bureau of Near Eastern Affairs, develop reliable, objective, clear, and measurable performance metrics and include these metrics in all current and future Bureau of Near Eastern Affairs Iraq contracts.	Bureau of Near Eastern Affairs	The current contracts remain in place while the new requirements are being drafted. As part of drafting the operations and maintenance (OM) requirements, the Bureau of Near Eastern Affairs (NEA) in conjunction with the Bureau of Administration's Office of Acquisitions Management, created a Performance Requirements Summary Table that will capture the measurable performance requirements for OM. The team is working through the questions received from industry and are reviewing vital input from Overseas Buildings Operations on the ground. NEA will share the

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						Performance Requirements with OIG when they are finalized by the end of Q2 FY 2023.
109	Audit of Cost Controls Within the Baghdad Life Support Services Contract Food Services Task Order SAQMMA14F0721	AUD-MERO- 18-55	8/30/2018	OIG recommends that the Bureau of Near Eastern Affairs incorporate requirements for food services cost controls and a contractor cost control plan into the new worldwide support services contract and develop an acquisition plan that addresses their implementation and comprehensive oversight.	Bureau of Near Eastern Affairs	The Bureau of Near Eastern Affairs (NEA), in collaboration with subject matter experts, has identified five recommendations to address food service cost controls and is working with the Contracting Officer (CO) and Contracting Officer Representatives to determine their practical application. The CO will insert appropriate language into the Iraq Life Support Services Performance Work Statement under the category for Food Services.

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110	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	AUD-MERO-19-10	11/29/2018	OIG recommends that the Bureau of Near Eastern Affairs (a) analyze all contracts for which it assigns Contracting Officer's Representatives and Government Technical Monitors and determine the appropriate level of Federal Acquisition Certification for Contracting Officer's Representatives, the technical expertise, and other qualifications required; (b) document the analysis and determinations; (c) and provide the determinations to the Contracting Officers assigned to those contracts.	Bureau of Near Eastern Affairs	A review of each of the contracts is underway to determine the appropriate level for the Contracting Officer Representatives (CORs), as well as to identify any subject matter technical expertise needed for the COR, Assistant COR, and Government Technical Monitor roles, to include specific consideration of assignment length. Anticipated completion is mid Q2 FY 2023.

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111	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	AUD-MERO-19-10	11/29/2018	OIG recommends that the Bureau of Near Eastern Affairs compare Contracting Officer's Representative and Government Technical Monitor nominee qualifications to the analysis conducted for the Bureau's contracts as noted in Recommendation 1 and only nominate those with the necessary technical expertise and level of Federal Acquisition Certification for Contracting Officer's Representatives to oversee the contract and hold contractors accountable for quality and cost performance in accordance with contract terms.	Bureau of Near Eastern Affairs	Upon completion of the review, the Bureau of Near Eastern Affairs (NEA) will review each nomination to ensure that they meet the specified qualifications, and in conjunction with the Contracting Officer, will make sure the individual appointed understands their responsibilities. NEA will provide management oversight of all Contracting Officer Representatives (COR), Assistant COR (ACOR), and Government Technical Monitor (GTMs) nominations by endorsing and approving prospective nomination applications submitted to NEA by the Program Office for initial approval. NEA continues to make progress on the Contract Oversight Study update which will inform the appropriate level of the CORs/ACORs/GTMs selected and nominated for appointment to the Contracting Officers. The analysis will be documented, and any nominations requested are expected to be completed by the end of Q2 FY 2023.



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112	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	AUD-MERO-19-10	11/29/2018	OIG recommends that the Bureau of Near Eastern Affairs discontinue the practice of nominating Contracting Officer's Representatives and Government Technical Monitors who do not meet Level III Federal Acquisition Certification for Contracting Officer's Representatives and technical expertise requirements for its contracts or obtain a temporary waiver from the Bureau of Administration, Office of the Procurement Executive, as required by Procurement Information Bulletin No. 2012-15.	Bureau of Near Eastern Affairs	Upon completion of the review, the Bureau of Near Eastern Affairs (NEA) will demonstrate to the OIG that Government Technical Monitors (GTMs) who oversee complex contracts are at the appropriate level of Federal Acquisition Certification for Contracting Officer's Representatives (FAC-COR) per Senior Procurement Executive Memorandum 22-03. NEA continues to make progress on the Contract Oversight Study update which will inform the appropriate level of the Contracting Officer Representative, Assistant COR, and Government Technical Monitor selected and nominated for appointment to the Contracting Officers. The analysis will be documented, and any nominations requested are expected be completed by the end of Q2 FY 2023.

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113	Management Assistance Report: Additional Guidance Needed to Improve the Oversight and Management of Locally Employed Staff Serving at Remote Missions	AUD-MERO-20-40	9/25/2020	OIG recommends that the Yemen Affairs Unit 1) review all current locally employed staff titles and positions, 2) identify those that do not accurately reflect current titles and duties, and 3) revise locally employed staff titles, position descriptions, and workplans, as appropriate.	Yemen Affairs Unit	The Yemen Affairs Unit continues to review position titles and duties. To date, seven USAID, five Public Affairs, and two Human Resource positions have been reclassified and one Executive position is undergoing review. Global Talent Management's Overseas Employment office has advised deferring the classification of positions currently encumbered by staff who are detained or otherwise unavailable, pending additional guidance.

114	Compliance Follow-Up Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	AUD-MERO-21-24	4/13/2021	<p>OIG recommends that the Assistant Secretary for the Bureau of Near Eastern Affairs develop and execute an action plan that dedicates appropriate resources to implement Recommendations 1, 2, and 4 from OIG report Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq (AUD-MERO-19-10, November 2018). The plan should outline the steps and resources necessary to determine the technical expertise in the contract subject matter for Contracting Officer's Representatives (COR) and Government Technical Monitors (GTM), provide those determinations and requirements to Contracting Officers, and ensure only CORs and GTMs that meet the requirements of the updated study are nominated. The action plan should include milestones to ensure efficient and timely implementation considering the time that has elapsed since the recommendations were made in November 2018.</p>	Assistant Secretary for the Bureau of Near Eastern Affairs	<p>The Bureau of Near Eastern Affairs, in collaboration with the Bureau of Administration's Office Acquisition Management, is currently reviewing the contracts to address the OIG's concerns outlined in this recommendation. The analysis and new evaluation plan are expected to be documented and completed by the end of Q2 FY 2023.</p>
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115	Compliance Follow-Up Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	AUD-MERO-21-24	4/13/2021	OIG recommends that the Bureau of Near Eastern Affairs develop and implement a process that includes a secondary review of Contracting Officer's Representative and Government Technical Monitor written nominations to ensure that technical expertise in the contract subject matter is presented to the Contracting Officer, as required by 14 Foreign Affairs Handbook-2 H-143.2, "COR Appointment Procedures."	Bureau of Near Eastern Affairs	The Bureau of Near Eastern Affairs (NEA) is working to finalize and implement the secondary review process. Additionally, NEA is collaborating with the Office of the Procurement Executive (A/OPE) on more effective utilization of certain fields in the Contracting Officer's Representatives (COR) Nomination Tool to address listing of specific technical skills and knowledge directly related to facilities operations and maintenance services that include building automation and electrical systems, HVAC, water supply and waste management, vehicle repair and maintenance, and other support services.
116	Inspection of Embassy Banjul, The Gambia	ISP-I-19-04	11/21/2018	The Bureau of Overseas Buildings Operations, in coordination with Embassy Banjul and the Bureau of Consular Affairs, should renovate Embassy Banjul's Consular Section to comply with Department standards.	Bureau of Overseas Buildings Operations	The Embassy Banjul Consular Section furniture and furnishings arrived at post in September 2022. The Bureau of Overseas Buildings Operations (OBO) is coordinating the installation and furniture repair training with post and the contractor, which should take place by early 2023. Once completed, OBO will provide the Certificate of Occupancy to the OIG.

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117	Management Assistance Report: Modernizing Processes To Maintain Overseas Buildings Operations Commissioning Documentation Is Needed	AUD-MERO-19-31	6/13/2019	OIG recommends that the Bureau of Overseas Buildings Operations (1) identify industry best practices for automating commissioning documentation, (2) develop an electronic commissioning platform, and (3) conduct a pilot program using the electronic platform that would allow commissioning tests to be created digitally and test results saved to an online repository.	Bureau of Overseas Buildings Operations	In September 2022, a contract was awarded for the implementation of a proof-of-concept solution for a commissioning platform. The initial six months of the contract period of performance will focus on system configuration and information security requirements. Once the Bureau of Overseas Buildings Operations (OBO) and the contractor have completed these tasks, a pilot program will begin in 2023.
118	Inspection of Embassy Port-au-Prince, Haiti	ISP-I-19-18	6/17/2019	The Bureau of Overseas Buildings Operations, in coordination with Embassy Port-au-Prince, should connect the “Stecher-Roumain” housing compound to the local power grid, and put funds of up to \$3.03 million over 5 years to better use.	Bureau of Overseas Buildings Operations	The supplier began manufacturing the transformer necessary for the electrical supply upgrade in late May 2022 and it is expected to arrive at post by March 2024. The contractor is tentatively scheduled to begin the electrical upgrade in March 2024, and the project is estimated to be completed by the end of July 2024.

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119	Inspection of Embassy Paramaribo, Suriname	ISP-I-19-20	7/24/2019	The Bureau of Overseas Buildings Operations, in coordination with Embassy Paramaribo, should address the roof leaks in the new embassy compound and mitigate the resulting health hazards within 180 days.	Bureau of Overseas Buildings Operations	The Bureau of Overseas Buildings Operations (OBO) has reviewed and approved the subcontractor's plan for the permanent roof repairs to Embassy Paramaribo's Chancery. OBO is in the process of coordinating with the contractor and post to mobilize the subcontractor to Paramaribo to perform the repairs. OBO expects to have the repairs to the damaged roofing completed by the FY 2023 Quarter 2.
120	Inspection of Embassy N'Djamena, Chad	ISP-I-20-02	11/7/2019	The Bureau of Overseas Buildings Operations, in coordination with Embassy N'Djamena and the Bureau of African Affairs, should develop and implement a strategy that prioritizes the disposal of Embassy N'Djamena's excess real property, in order to put funds estimated at \$7.1 million to better use.	Bureau of Overseas Buildings Operations	The sale of the Warehouse Annex was completed in November 2022 for the full amount in accordance with the real estate sale agreement. Representatives from the Bureau of Overseas Buildings Operations (OBO) traveled to post in July 2022 to work with post to determine a potential path forward. OBO representatives met with various local ministry officials to locate a host government-owned vacant land site in exchange for the U.S. government-owned former Chief of Mission Residence/Chancery compound to build a new staff housing compound. As an alternative, OBO is conducting a study to reuse the compound and

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						purchase an adjacent site to build a new staff housing compound.
121	Inspection of Embassy Bern, Switzerland	ISP-I-20-21	5/11/2020	Embassy Bern, in coordination with the Bureau of Overseas Buildings Operations, should provide accommodations for consular applicants in accordance with Department standards.	Bureau of Overseas Buildings Operations	The Department plans to award a Design-Build contract in FY 2023 to provide a canopy/covering over the queuing applicants at the entry to Consular Section. As an interim mitigation strategy, the Regional Security Officer allows visitors to keep their umbrellas with them when queuing outside the Consular entrance.

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122	Inspection of the Bureau of Overseas Buildings Operations' Office of Safety, Health, and Environmental Management	ISP-I-21-21	4/22/2021	The Bureau of Overseas Buildings Operations, in coordination with the Bureaus of European and Eurasian Affairs, Near Eastern Affairs, and Western Hemisphere Affairs, should bring principal officer residential swimming pools at Embassies Cairo, Madrid, and Quito, and Consulate General Hamilton into compliance with Department swimming pool safety standards.	Bureau of Overseas Buildings Operations	In Cairo, the Bureau of Overseas Buildings Operations (OBO) provided funding to bring the pool at the ambassador's residence into compliance. In Madrid, the Compound Security Upgrade project is ongoing. The project phase that included replacement of the French doors with fixed Forced Entry/Ballistic Resistant windows is anticipated to be complete in March 2023. In Quito, the estimated completion is May 2023. In Hamilton, OBO completed the re-installation of the barrier in 2021.
123	Inspection of the Office of the Science and Technology Adviser to the Secretary	ISP-I-21-30	8/18/2021	The Office of the Science and Technology Adviser to the Secretary, in coordination with the Offices of the Under Secretary for Economic Growth, Energy, and the Environment, the Deputy Secretary of State, and the Deputy Secretary of State for Management and Resources, should submit a statement of its policy areas of responsibilities in accordance with Department standards.	Office of the Science and Technology Adviser to the Secretary of State	Discussions with the Bureau of Global Talent Management and other relevant bureaus are ongoing about the permanent placement of a function that was temporarily designated to the Office of the Science and Technology Adviser to the Secretary of State (STAS) by the Secretary of State in 2021. After these discussions conclude and final placement of this function is approved by the Secretary of State, STAS anticipates finalizing the statement of its policy areas of responsibility shortly thereafter



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						to implement this recommendation.
124	Audit of Department of State Protocols for Establishing and Operating Remote Diplomatic Missions	AUD-MERO-21-33	7/28/2021	OIG recommends that the Under Secretary for Political Affairs, in coordination with the Bureaus of African Affairs, Western Hemisphere Affairs, and Near Eastern Affairs, develop and implement a process to collect, compile, and share best practices, lessons learned, and advice to inform the establishment and operations of future missions that have temporarily established operations outside of their respective host countries.	Under Secretary for Political Affairs	The multi-bureau group formed by the Under Secretary for Political Affairs (P) and the Under Secretary of Management (M) developed remote missions Foreign Affairs Manual (FAM) guidance. The draft guidance is pending further consultations, including interagency, and we expect completion of the consultation process and any required FAM revisions by spring 2023.
125	Audit of Global Engagement Center Federal Assistance Award Management and Monitoring	AUD-MERO-20-26	4/22/2020	OIG recommends that the Global Engagement Center implement to the extent feasible the results of the staffing needs assessment conducted in response to Recommendation 1.	Global Engagement Center	After OIG closed Recommendation 1 following the Department's completion of a staffing needs assessment, the Global Engagement Center (GEC) continues to make progress in completing Recommendation 2 from this report by recruiting staff to fully implement the results of the staffing needs assessment. Delays

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						in full implementation have resulted from individuals previously recruited either declining offers after long vetting processes or failing to receive appropriate security clearances.
126	Review of the Public Diplomacy Staffing Initiative	ISP-I-21-24	4/20/2021	The Office of Policy, Planning, and Resources, in coordination with the Foreign Service Institute, should develop and implement a training plan with short-, medium-, and long-term objectives that address how to train public diplomacy officers and locally employed staff in core competencies based on new position descriptions for Public Diplomacy Staffing Initiative implementation.	Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs	The Office of Policy, Planning, and Resources for Public continues to develop a training plan. An extension to mid-February 2023 was granted to finalize and implement the training plan.
127	Inspection of Embassy Dhaka, Bangladesh	ISP-I-20-17	6/12/2020	Embassy Dhaka should install a closed-circuit television monitoring system or other means to enable consular managers to visually observe the activities within the Consular Section cashier booth.	Embassy Dhaka	Consular acquired all the parts to facilitate CCTV camera installation in the cashier booth. An update will be provided to OIG by FY 2023 Quarter 2.

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128	Inspection of Embassy Dhaka, Bangladesh	ISP-I-20-17	6/12/2020	Embassy Dhaka, in coordination with the Bureau of Overseas Buildings Operations, should conduct a technical review of the design plans for the two structures used as warehouses on the embassy annex compound and submit the survey for approval, in accordance with Department standards.	Embassy Dhaka	Post submitted all required documentation and specifications to complete the permitting process and is now awaiting Bureau of Overseas Buildings Operations (OBO)'s response. An update will be provided to OIG by FY 2023 Quarter 2.
129	Inspection of Embassy Dhaka, Bangladesh	ISP-I-20-17	6/12/2020	Embassy Dhaka, in coordination with the Bureau of Overseas Buildings Operations, should complete all elevator repairs needed to obtain a current certificate of use for each elevator, in accordance with Department standards.	Embassy Dhaka	Post and the Frankfurt Regional Procurement Support Office (RPSO) conducted a site visit and technical evaluation panel on September 16, 2022. There was only one bid submitted for the work, and it was deemed technically unacceptable by the Technical Evaluation Panel (TEP). Funding was returned to the Bureau of Overseas Buildings Operations (OBO) to close out FY 2022, and the process will restart again in FY 2023 with a new request for bids. An update will be provided to OIG in FY 2023 Quarter 2.

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130	Audit of the Department of State's Administration of its Aviation Program	AUD-SI-18-59	9/25/2018	OIG recommends that Embassy Lima, Peru, develop and implement a documented nationalization plan with clear goals and attainable objectives for the aviation program.	Embassy Lima	The Bureau of International Narcotics and Law Enforcement (INL) Lima continues to work with the Ministry of Interior to implement this recommendation.
131	Inspection of Embassy Bogota, Colombia	ISP-I-19-14	4/17/2019	Embassy Bogota should clear overdue travel advances in accordance with Department guidelines and put funds up to \$1,451,820 to better use.	Embassy Bogota	Of the \$1,451,820 in overdue travel advances, post was able to clear \$1,363,175.87 through vouchers and \$61,601.79 through collections. These remaining advances (\$27,042) cannot be cleared and will remain active in the Regional Financial Management System (RFMS) since they belong to expired appropriations. The Comptroller, Global Financial Services (CGFS) bureau has confirmed the advances cannot be closed or modified in any way. This

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						information was provided to OIG via on December 22, 2022, and the Department is requesting the OIG close this recommendation.
132	Inspection of Embassy Bogota, Colombia	ISP-I-19-14	4/17/2019	Embassy Bogota should remove the KACTUS database from the dedicated internet network and conduct a risk assessment based on the National Institute of Standards and Technology's Risk Management Framework.	Embassy Bogota	Embassy Bogota is on track to fully convert KACTUS (a human capital management software program for payroll and human resource functions) to Enterprise Server Operations Center servers and expects to complete the requested risk analysis by September 2023.
133	Inspection of Embassy Port-au-Prince, Haiti	ISP-I-19-18	6/17/2019	Embassy Port-au-Prince should conduct project and program evaluations in accordance with Department guidance.	Embassy Port au Prince	The Bureau of International Narcotics and Law Enforcement completed the Joint Program Assessment in August 2022 and provided it to the OIG in October 2022.

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134	Inspection of Embassy Port-au-Prince, Haiti	ISP-I-19-18	6/17/2019	Embassy Port-au-Prince should close out procurement files in accordance with Department standards.	Embassy Port au Prince	Post's procurement and financial management staff continue to work on closing out procurement files from 2015-2018. Post expects to submit documentation to close out this recommendation no later than the end of 2023.
135	Inspection of Embassy Port-au-Prince, Haiti	ISP-I-19-18	6/17/2019	Embassy Port-au-Prince should clear overdue travel advances in accordance with Department guidelines and put up to \$146,557 to better use.	Embassy Port au Prince	Post's Financial Management staff has encountered challenges clearing advances due to systems-related limitations. Post is coordinating with Comptroller, Global Financial Services (CGFS) on a solution.
136	Inspection of Embassy Santo Domingo, Dominican Republic	ISP-I-19-17	7/1/2019	Embassy Santo Domingo should review its unliquidated obligations in accordance with Department guidance and put up to \$1.3 million to better use.	Embassy Santo Domingo	The single remaining open unliquidated obligation is for an unauthorized commitment that was ratified by the Bureau of Administration/Office of the Procurement Executive on 10/19/2022. Implemented and under OIG review for closure.
137	Inspection of Embassy Santo Domingo, Dominican Republic	ISP-I-19-17	7/1/2019	Embassy Santo Domingo should close out procurement files in accordance with Department standards.	Embassy Santo Domingo	Embassy Santo Domingo has significantly reduced open eFiles and continues to make this effort a priority.

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138	Inspection of Embassy Nassau, The Bahamas	ISP-I-19-19	8/1/2019	Embassy Nassau should establish a comprehensive corrective action plan and certify all residences for occupancy in accordance with Department standards.	Embassy Nassau	Embassy Nassau developed a comprehensive action plan to efficiently and expeditiously complete residential Post Occupational Safety and Health Officer (OSHO) certifications and now reviews and certifies all residences as they are vacated during the transfer season. Post has completed over 84% of OSHO certifications and expects to reach Overseas Buildings Operations' (OBO) threshold of 85% Q1 of 2023.
139	Inspection of Embassy Nassau, The Bahamas	ISP-I-19-19	8/1/2019	Embassy Nassau should review its unliquidated obligations in accordance with Department guidelines and put up to \$2.3 million to better use.	Embassy Nassau	Nassau Budget and Finance has submitted zero-dollar purchase requests for the Office of Acquisitions Management (AQM) to deobligate the funds. The next action is for the AQM Contracting Specialist to deobligate the funds in the Regional Financial Management System (RFMS). Availability for "better use" will be subject to these funds' original period of availability.

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140	Inspection of the U.S. Mission to the Organization of American States	ISP-I-19-37	9/24/2019	The U.S. Mission to the Organization of American States should implement a records management program in accordance with Department standards.	Office of the U.S. Permanent Representative to the Organization of American States	The U.S. Mission to the Organization of American States (USOAS) continues to implement and reorganize files in accordance with the new mission format and executing records retirement standards. Less than a third of the library has been reviewed for empty folders/files that have been deleted. Also, historical folders that will be electronically filed have been grouped together. Lastly, the mission is currently using the new protocols in creating new files within the "Teams" platform. No completion date has been designated.



**U.S. Agency for International Development  
Status of Open Government Accountability (GAO) Recommendations  
Fiscal Year 2024**

#	GAO Report Title	GAO Report Number	Publicly Released	Recommendation	Bureau	Status and Timeline
1	Micro, Small, and Medium-Sized Enterprise Development: USAID Needs to Develop a Targeting Process and Improve the Reliability of Its Monitoring	GAO-21-269-1	3/20/2021	The USAID Administrator should direct the Private Sector Engagement Hub or other appropriate entity to establish a method to identify the total funding subject to the WEEE Act's requirements in order to develop a process that provides reasonable assurance of compliance with the Act's requirements for targeting assistance to the very poor and women.	BUREAU FOR DEVELOPMENT, DEMOCRACY AND INNOVATION	<p>The release of the <a href="#">FY 2021 MSME Results Report</a> in November 2022 demonstrates the major change in processes and procedures to USAID's method of tracking MSME spending in compliance with the WEEE Act and GAO recommendations.</p> <p>As noted in the management response to the GAO report, FY 2021 was the first available year for USAID to implement the reforms in the budget. As noted in the FY 2021 MSME Results Report, USAID has established that the total funding subject to the WEEE Act requirements is equal to the annual MSME directive. For FY 2021, that number was \$265 million. The annual directive is the basis for all WEEE Act targeted assistance requirements for the very poor and enterprises owned, managed, and controlled by women.</p> <p>USAID submitted the recommendation closure request to GAO on December 6, 2022.</p> <p>The final action target date is 3/31/2023</p>

#	GAO Report Title	GAO Report Number	Publicly Released	Recommendation	Bureau	Status and Timeline
2	Micro, Small, and Medium-Sized Enterprise Development: USAID Needs to Develop a Targeting Process and Improve the Reliability of Its Monitoring	GAO-21-269-2	3/20/2021	The USAID Administrator should direct the Private Sector Engagement Hub or other appropriate entity to provide information and guidance to bureaus and missions on their roles in meeting the agency's targeting requirement regarding the very poor.	BUREAU FOR DEVELOPMENT, DEMOCRACY AND INNOVATION	<p>USAID is in the process of hiring both the long term and short-term assistance to bring in the expertise and capacity to develop Agency definitions and standards for targeted assistance to the very poor. The funds were made available at the end of FY 2022 and hiring is expected to be completed by January 27, 2023.</p> <p>The new hires will revise ADS 219 <i>Microenterprise</i> to include Microenterprise, Small and Medium-sized enterprise into Agency policy. The major focus of the rewrite will be on defining what assistance to the very poor entails with respect to MSME funding as well as programming to support small and medium-sized enterprises owned, managed, and controlled by women, corresponding to GAO recommendations 2 and 3. USAID expects a draft of the ADS 219 to be completed by March 31, 2023, with publication by May 1, 2023. Once the revised ADS 219 is published, a closure memo will be sent to CFO in May 2023.</p> <p>The final action target date is 6/30/23</p>

#	GAO Report Title	GAO Report Number	Publicly Released	Recommendation	Bureau	Status and Timeline
3	Micro, Small, and Medium-Sized Enterprise Development: USAID Needs to Develop a Targeting Process and Improve the Reliability of Its Monitoring	GAO-21-269-3	3/20/2021	The USAID Administrator should direct the Private Sector Engagement Hub or other appropriate entity to establish a definition for enterprises owned, managed, and controlled by women in order to develop a process that provides reasonable assurance of compliance with the WEEE Act's requirements for targeting assistance to small and medium-sized enterprises owned, managed, and controlled by women	BUREAU FOR DEVELOPMENT, DEMOCRACY AND INNOVATION	<p>USAID is in the process of hiring both the long term and short-term assistance to bring in the expertise and capacity to develop Agency definitions and standards for targeted assistance to the very poor. The funds were made available at the end of FY 2022 and hiring is expected to be completed by January 27, 2023.</p> <p>The new hires will revise ADS 219 <i>Microenterprise</i> to include Microenterprise, Small and Medium-sized enterprise into Agency policy. The major focus of the rewrite will be on defining what assistance to the very poor entails with respect to MSME funding as well as programming to support small and medium-sized enterprises owned, managed, and controlled by women, corresponding to GAO recommendations 2 and 3. USAID expects a draft of the ADS 219 to be completed by March 31, 2023, with publication by May 1, 2023. Once the revised ADS 219 is published, a closure memo will be sent to CFO in May 2023.</p> <p>The final action target date is 6/30/23</p>

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4	Micro, Small, and Medium-Sized Enterprise Development: USAID Needs to Develop a Targeting Process and Improve the Reliability of Its Monitoring	GAO-21-269-4	3/20/2021	The USAID Administrator should direct the Private Sector Engagement Hub or other appropriate entity to disaggregate MSME data to distinguish among micro, small, and medium-sized enterprises in order to develop a process that provides reasonable assurance of compliance with the WEEE Act's requirements for targeting assistance to small and medium-sized enterprises owned, managed, and controlled by women.	BUREAU FOR DEVELOPMENT, DEMOCRACY AND INNOVATION	<p>The release of the <a href="#">FY 2021 MSME Results Report</a> in November 2022, demonstrates the major change in processes and procedures to USAID's method of tracking MSME spending in compliance with the WEEE Act and GAO recommendations.</p> <p>USAID submitted the recommendation closure request to GAO on December 6, 2022.</p> <p>The final action target date is 3/31/2023</p>
5	Micro, Small, and Medium-Sized Enterprise Development: USAID Needs to Develop a Targeting Process and Improve the Reliability of Its Monitoring	GAO-21-269-5	3/20/2021	The USAID Administrator should direct the Private Sector Engagement Hub or other appropriate entity to develop a methodology to ensure that it collects data from all relevant missions and bureaus with micro, small and medium-sized enterprise assistance.	BUREAU FOR DEVELOPMENT, DEMOCRACY AND INNOVATION	<p>The release of the <a href="#">FY 2021 MSME Results Report</a> in November 2022 demonstrates the major change in processes and procedures to USAID's method of tracking MSME spending in compliance with the WEEE Act and GAO recommendations.</p> <p>USAID submitted the recommendation closure request to GAO on December 6, 2022.</p> <p>The final action target date is 3/31/2023</p>

#	GAO Report Title	GAO Report Number	Publicly Released	Recommendation	Bureau	Status and Timeline
6	Micro, Small, and Medium-Sized Enterprise Development: USAID Needs to Develop a Targeting Process and Improve the Reliability of Its Monitoring	GAO-21-269-6	3/20/2021	The USAID Administrator should direct the Private Sector Engagement Hub or other appropriate entity to take steps to ensure the reliability of the micro, small, and medium-sized enterprise assistance data reported to Congress.	BUREAU FOR DEVELOPMENT, DEMOCRACY AND INNOVATION	<p>The release of the <a href="#">FY 2021MSME Results Report</a> in November 2022 demonstrates the major change in processes and procedures to USAID's method of tracking MSME spending in compliance with the WEEE Act and GAO recommendations.</p> <p>USAID submitted the recommendation closure request to GAO on December 6, 2022.</p> <p>The final action target date is 3/31/2023</p>
7	Information and Communications Technology: Federal Agencies Need to Take Urgent Action to Manage Supply Chain Risks	GAO-21-164SU-3 (Public version 21-171)	7/20/2020	The Administrator of the U.S. Agency for International Development (USAID) should take the following actions: Establish an approach to identify and document Agency ICT supply chain(s).	BUREAU FOR MANAGEMENT	<p>USAID submitted documentation to support closure of this recommendation on 8/5/2022.</p> <p>Prior to CR submission, the identification and documentation of the Agency's ICT supply chain required significant resources and coordination. USAID required resources and staff to establish this program. The procurement, integration, process development, and training of this solution required a significant time and resource commitment.</p> <p>The final action target date is 3/31/2023</p>

#	GAO Report Title	GAO Report Number	Publicly Released	Recommendation	Bureau	Status and Timeline
8	Information and Communications Technology: Federal Agencies Need to Take Urgent Action to Manage Supply Chain Risks	GAO-21-164SU-4 (Public version 21-171)	7/20/2020	The Administrator of the U.S. Agency for International Development (USAID) should take the following actions: Establish a process to conduct Agency-wide assessments of ICT supply chain risk(s).	BUREAU FOR MANAGEMENT	<p>USAID submitted documentation to support closure of this recommendation on 8/5/2022.</p> <p>Prior to CR submission, the identification and documentation of the Agency's ICT supply chain required significant resources and coordination. USAID required resources and staff to establish this program. The procurement, integration, process development, and training of this solution required a significant time and resource commitment.</p> <p>The final action target date is 3/31/2023</p>

#	GAO Report Title	GAO Report Number	Publicly Released	Recommendation	Bureau	Status and Timeline
9	Information and Communications Technology: Federal Agencies Need to Take Urgent Action to Manage Supply Chain Risks	GAO-21-164SU-5 (Public version 21-171)	7/20/2020	The Administrator of the U.S. Agency for International Development (USAID) should take the following actions: Establish a process to conduct an ICRM review of a potential supplier prior to awarding a contract or issuing an order to that supplier for ICT products and services.	BUREAU FOR MANAGEMENT	<p>Due to a lack of resources, USAID experienced delays in bringing on subject matter experts to support activities accounting for and developing process documents related to supplier reviews. The review of potential suppliers and development of pre-award requirements has required significant levels of coordination with a variety of internal and external stakeholders to include OMB, the Office of Acquisition and Assistance, the Office of the General Counsel, Contracting Officers, and System Owners.</p> <p>USAID implemented an Agency notice on August 13, 2020, for immediate implementation that deauthorized Agency purchase cardholders from procuring items and services on the open market. For further background - this recommendation requires changing the USAID procurement process and this requires coordination with OAA and GC. USAID and M/CIO are engaged in that exercise to the extent it has control over the process. USAID and M/CIO's ability to verify implementation of process changes are somewhat contingent on the federal government approach to procurement.</p> <p>The final action target date is 10/27/2023</p>



#	GAO Report Title	GAO Report Number	Publicly Released	Recommendation	Bureau	Status and Timeline
10	Information and Communications Technology: Federal Agencies Need to Take Urgent Action to Manage Supply Chain Risks	GAO-21-164SU-6 (Public version 21-171)	7/20/2020	The Administrator of the U.S. Agency for International Development (USAID) should take the following actions: Develop ICT SCRM requirements for inclusion in contracts that are tailored to the type of contract and business needs.	BUREAU FOR MANAGEMENT	<p>Due to a lack of resources, USAID needed to bring on subject matter experts to support activities accounting for and developing process documents related to requirement development. However, personnel limitations delayed the formation of an independent, operable SCRM team. In addition, this type of activity in the procurement space required significant levels of coordination with a variety of stakeholders to include Contracting Officers and System Owners. Changes in contracting language to satisfy this requirement have taken time in the absence of additional guidance from the FASC Council or changes to the Federal Acquisition Regulations.</p> <p>Thus far, USAID has been developing special requirements for contracts so that the Agency's information systems and contractors supporting such systems can meet the Federal security guidelines specified by OMB.</p> <p>The final action target date is 3/31/2023</p>
11	Information and Communications Technology: Federal Agencies Need to Take Urgent Action to Manage Supply Chain Risks	GAO-21-164SU-7 (Public version 21-171)	7/20/2020	The Administrator of the U.S. Agency for International Development (USAID) should take the following actions: Develop organizational procedures to detect counterfeit and compromised ICT products prior to their deployment.	BUREAU FOR MANAGEMENT	For further background - this recommendation requires changing the USAID procurement process and this requires coordination with OAA and GC. USAID and M/CIO are engaged in that exercise to the extent it has control over the process. USAID and M/CIO's ability to verify implementation of process changes are somewhat

#	GAO Report Title	GAO Report Number	Publicly Released	Recommendation	Bureau	Status and Timeline
						<p>contingent on the federal government approach to procurement.</p> <p>The final action target date is 3/31/2023</p>
12	Global Food Security: Improved Monitoring Framework Needed to Assess and Report on Feed the Future Performance	GAO-21-548-1	8/31/2021	The Administrator of USAID, in consultation with FTF partner agencies, should establish quantifiable and measurable performance goals for the initiative to assess progress toward FTF's strategic objectives and overarching goal.	BUREAU FOR RESILIENCE AND FOOD SECURITY	<p>Could not meet the initial deadline because missions and survey implementing partners in several countries have faced longer-than-anticipated delays in producing final baseline reports.</p> <p>Final action target completion date 5/31/2023</p>
13	Global Food Security: Improved Monitoring Framework Needed to Assess and Report on Feed the Future Performance	GAO-21-548-2	8/31/2021	The Administrator of USAID, in consultation with FTF partner agencies, should (1) evaluate and revise, as necessary, which indicators should be required as applicable as performance indicators across the initiative to include only those that are used for FTF-wide performance monitoring; and (2) clearly and specifically explain the linkage of those FTF-wide indicators to the initiative's performance goals and strategic objectives.	BUREAU FOR RESILIENCE AND FOOD SECURITY	<p>The Agency revised an indicator to drop a disaggregate which collected data we have not used and that many found difficult to understand. We made no other major changes to our indicators during this year's Department of State Office of Foreign Assistance annual Standard Indicator Management Review. We anticipate making more changes in next year's SIMR, after the GFSS-R Indicator revision process is completed. We anticipate completing the revision of the Feed the Future indicator list to reflect the 2022-2026 Global Food Security Strategy by May 31, 2023.</p> <p>Final action target completion date 5/31/23</p>

#	GAO Report Title	GAO Report Number	Publicly Released	Recommendation	Bureau	Status and Timeline
14	Global Food Security: Improved Monitoring Framework Needed to Assess and Report on Feed the Future Performance	GAO-21-548-3	8/31/2021	The Administrator of USAID, in consultation with FTF partner agencies, should establish FTF-wide targets for FTF-wide performance indicators required as applicable across the initiative.	BUREAU FOR RESILIENCE AND FOOD SECURITY	Countries and their partners face challenges in determining reasonable and achievable targets.  Final action target completion date 9/30/23
15	Global Food Security: Improved Monitoring Framework Needed to Assess and Report on Feed the Future Performance	GAO-21-548-4	8/31/2021	The Administrator of USAID should describe in the Progress Snapshot and Strategy Implementation reports how performance data included in those reports align with and can be used to assess progress toward FTF's performance goals and strategic objectives.	BUREAU FOR RESILIENCE AND FOOD SECURITY	Countries and their partners face challenges in determining reasonable and achievable targets.  Final action target completion date 12/1/23
16	Global Food Security: Improved Monitoring Framework Needed to Assess and Report on Feed the Future Performance	GAO-21-548-5	8/31/2021	The Administrator of USAID should, in the Progress Snapshot and Strategy Implementation reports, (1) include performance targets for all performance indicators included in the reports so these data can be used to meaningfully demonstrate progress or performance gaps, and (2) discuss planned actions for unmet performance targets.	BUREAU FOR RESILIENCE AND FOOD SECURITY	Countries and their partners face challenges in determining reasonable and achievable targets.  Final action target completion date 12/1/23

#	GAO Report Title	GAO Report Number	Publicly Released	Recommendation	Bureau	Status and Timeline
17	Global Food Security: Improved Monitoring Framework Needed to Assess and Report on Feed the Future Performance	GAO-21-548-6	8/31/2021	The Administrator of USAID should clearly state in the Progress Snapshot and Strategy Implementation reports the limitations of FTF impact indicator data, such as data on poverty and stunting.	BUREAU FOR RESILIENCE AND FOOD SECURITY	Countries and their partners face challenges in determining reasonable and achievable targets.  Final action target completion date 12/1/23
18	Global Food Security: Improved Monitoring Framework Needed to Assess and Report on Feed the Future Performance	GAO-21-548-7	8/31/2021	The Administrator of USAID should develop and implement a process through which USAID regularly shares its annual graduation scorecard assessments with its target country missions and the FTF partner agencies.	BUREAU FOR RESILIENCE AND FOOD SECURITY	Following the completion of the process to expand FTF target countries in June 2022, USAID, in consultation with the Interagency, will revisit the scorecards in line with recommendation #8 to update the indicators, particularly given the changed global context due to the COVID-19 pandemic and Russia's invasion of Ukraine.  Final action target completion date 4/30/23
19	Global Food Security: Improved Monitoring Framework Needed to Assess and Report on Feed the Future Performance	GAO-21-548-8	8/31/2021	The Administrator of USAID, in consultation with USAID missions in FTF target countries and FTF partner agencies, should review the graduation scorecard assessment process with the frequency that the FTF graduation policy outlines to <u>ensure</u> that the indicators included, and the assessment process used provide valid information for assessing target countries' readiness to	BUREAU FOR RESILIENCE AND FOOD SECURITY	USAID will revise its FTF Target Country Graduation Policy and Review Process to (a) update and revise the indicators and scorecards based on the changed global environment; and (b) establish a regular, annual process to evaluate whether the data needs to be revised in close consultation with our interagency partners.  Final action target completion date 4/30/23

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				graduate, and that there is a common understanding about what graduation from the initiative will mean.		

**U.S. Agency for International Development Status of Open Office of Inspector General (OIG) Recommendations  
Fiscal Year 2024**

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
1	Performance Audit Report on the Adequacy of Integra Government Services International, LLC's Accounting System Administration	3-000-20-003-I-1	11/26/2019	USAID's Office of Acquisition and Assistance, Cost, Audit and Support Division [OAA] verify that Integra Government Services International, LLC corrects Finding No. 1, detailed on pages 7 through 9 of the audit report.	BUREAU FOR MANAGEMENT	The Action Office is consulting the Management Policy, Budget and Performance/Compliance Division and General Counsel to determine the best course of action to address the recipient's non-responsiveness to provide information to substantiate recommendation closure.  Final action target date is 3/31/2023
2	Audit Report on International Development Group Advisory Services, LLC Proposed Amounts on Unsettled Flexibly Priced USAID Agreements for Fiscal Years 2015, 2016, and 2017	3-000-21-001-D-1	10/16/2020	USAID's Office of Acquisition and Assistance Cost, Audit and Support Division: Determine the allowability of \$120,838 (\$120,776 ineligible, \$62 unsupported) in direct questioned costs on pages 3 and 14 through 60 of the report and recover any amount that is unallowable.	BUREAU FOR MANAGEMENT	The Agreement Officer has issued a Demand Letter for unallowable costs totaling \$21,869.  Final action target date is 1/31/2023
3	Audit Report on EnCompass, LLC's Proposed Amounts on Unsettled Flexibly Priced USAID Contracts for Fiscal Years 2016 and 2017	3-000-21-003-D-2	1/13/2021	We recommend that the USAID's Office of Acquisition and Assistance Cost, Audit and Support Division: verify that EnCompass, LLC corrects the eleven instances of material noncompliance detailed on pages 4 and 5 of the audit report.	BUREAU FOR MANAGEMENT	The recommendation's closure is contingent upon receipt of the recipient's subsequent FY 2018/2019 audit report to confirm implementation of the recommendation's corrective actions.  Final action target date is 11/30/2022

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
4	Audit Report on Integra Government Services International, LLC's Proposed Amounts on Unsettled Flexibly Priced USAID Agreements for the Fiscal Years Ended December 31, 2016 and 2017	3-000-21-004-D-2	1/19/2021	We recommend that USAID/Management/Office of Acquisition and Assistance/Cost, Audit and Support Division verify that Integra Government Services International, LLC corrects the 10 instances of material noncompliance detailed on page 4 of the audit report.	BUREAU FOR MANAGEMENT	The Office of Acquisition and Assistance, Cost, Audit and Support Division note the recipient's nonresponsiveness to requests for documentation to substantiate recommendation closure. A Bill for Collection was issued to Integra on June 23, 2022.  Final action target date is 1/31/2023
5	Financial Audit of Hanns R. Neumann Stiftung Under Cooperative Agreement AID-OAA-A-16-00043 for the Year Ended December 31, 2017	3-000-21-020-R-1	6/23/2021	We recommend that USAID's Office of Acquisition and Assistance, Cost, Audit and Support Division determine the allowability of \$224,596 of questioned direct costs (\$2,243 ineligible and \$222,353 unsupported) on the revised fund accountability statement, following Appendix 2a and Appendices 2b/1 through 2b/4, 3/2 through 3/3 and 4/1 through 4/3 of the audit report and recover any amount that is unallowable.	BUREAU FOR MANAGEMENT	The Agreement Office is currently reviewing the recipient's supporting documentation to determine the sustained allowable and unallowable questioned cost.  Final action target date is 3/31/2023
6	Examination of Costs Claimed by Nexant, Inc. for Fiscal Years ended December 31, 2016, and 2017	3-000-21-037-I-2	4/30/2021	We recommend that the USAID's Office of Acquisition and Assistance Cost, Audit and Support Division: verify that Nexant, Inc. corrects the material	BUREAU FOR MANAGEMENT	Nexant has been acquired by Resource Innovation (RI). Recommendation closure is contingent upon the Agreement Officer receipt of the vendor's subsequent FY 18 Audit Report to



#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
				weaknesses in internal control detailed on pages 2 and 13 through 16 of the audit report.		substantiate implementation of the recommendation's corrective action plan.  Final action target date is 2/28/2023
7	Award Planning and Oversight Weaknesses Impeded Performance of USAID's Largest Global Health Supply Chain Project	9-000-21-004-P-1	3/25/2021	Revise policy to clarify the role and the extent of involvement of the contracting officer on a project design team to ensure compliance with the Federal Acquisition Regulation.	BUREAU FOR MANAGEMENT	USAID's Automated Directives System (ADS) Chapter 201 Program Cycle Operational Policy is currently being revised.  Final action target date is 1/31/2023
8	Award Planning and Oversight Weaknesses Impeded Performance of USAID's Largest Global Health Supply Chain Project	9-000-21-004-P-2	3/25/2021	Develop and implement guidance outlining the minimum supporting documentation required for key decisions influencing the design of an award.	BUREAU FOR MANAGEMENT	USAID's Automated Directives System (ADS) 300, Agency Acquisition and Assistance (A&A) Planning and Automated Directives System and (ADS) 201, Program Cycle Operational Policy are currently being revised to clarify award design and procurement documentation requirements and to remind acquisition and assistance staff, including design teams, to properly maintain documentation in the ASIST (database) award file.  Final action target date is 1/31/2023

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
9	Award Planning and Oversight Weaknesses Impeded Performance of USAID's Largest Global Health Supply Chain Project	9-000-21-004-P-3	3/25/2021	Develop and implement guidance to help prepare risk assessments, mitigation plans, and plans during project design that take into account the consequences of failing to achieve goals in accordance with the Federal Acquisition Regulation.	BUREAU FOR MANAGEMENT	<p>The Office of Acquisition and Assistance, Cost, Audit and Support Division is developing a training course under Federal Acquisition Regulation FAR 7.105(a)(7), Acquisition Planning to provide strategies to prevent potential protests during the pre-award phase and revise Automated Directives System (ADS) ADS 201 Program Cycle Operational Policy to address technical costs, and to schedule risk activity the activity design phrase.</p> <p>Final action target date is 1/31/2023</p>
10	Award Planning and Oversight Weaknesses Impeded Performance of USAID's Largest Global Health Supply Chain Project	9-000-21-004-P-4	3/25/2021	Develop and implement guidance to help address heightened risks posed by the use of single-source awards, specifically the increased potential for award protests, underperformance by the sole implementer, and lack of competition, in pre-award risk assessments.	BUREAU FOR MANAGEMENT	<p>The Office of Acquisition and Assistance, Cost, Audit and Support Division is reviewing Agency Directive System (ADS) Chapter 302 USAID Direct Contracting to determine the appropriate revisions to address the increased risk of a sustained bid protest, underperformance, and lack of competition associated with single-award Indefinite Delivery Indefinite Quantity IDIQs.</p> <p>Final action target date is 1/31/2023</p>
11	Award Planning and Oversight Weaknesses Impeded Performance of USAID's Largest Global Health Supply Chain Project	9-000-21-004-P-5	3/25/2021	Develop and implement guidance to help evaluate proposed management information systems by verifying system capabilities,	BUREAU FOR MANAGEMENT	<p>The Office of Acquisition and Assistance, Cost, Audit and Support Division is currently reviewing relevant Agency Directive System (ADS) chapters to develop guidance for evaluating</p>

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
				such as by requesting case studies.		proposed information management systems acquisitions.  Final action target date is 1/31/2023
12	Award Planning and Oversight Weaknesses Impeded Performance of USAID's Largest Global Health Supply Chain Project	9-000-21-004-P-6	3/25/2021	Conduct a review of the verification process used to determine the completeness and accuracy of the Global Health Supply Chain - Procurement and Supply Management technical evaluation committee's consideration of information about bidders' past performance to identify gaps that allowed errors to occur and implement a plan to correct those gaps.	BUREAU FOR MANAGEMENT	The Office of Acquisition and Assistance, Cost, Audit and Support Division will issue a reminder to Contracting Officers (COs) and Contractor Officer Representatives (CORs) in an M/OAA Agency Notice and in the weekly newsletter At a Glance of the importance of past performance evaluation and ensuring quality data checks are obtained for past performance information from the Contractor Performance Assessment Reporting System (CPARs) and other sources.  Final action target date is 1/31/2023
13	Award Planning and Oversight Weaknesses Impeded Performance of USAID's Largest Global Health Supply Chain Project	9-000-21-004-P-7	3/25/2021	Develop and implement guidance to help operating units develop timelines for pre procurement and procurement activities so that operating units understand the time requirements for steps in the procurement process.	BUREAU FOR MANAGEMENT	The action office is revising Agency Directive System (ADS) Chapter 201 Program Cycle Operational Policy and creating new guidance documentation that provides illustrative timeframes for the procurement process.  Final action target date is 1/31/2023

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
14	USAID Communicated and Enforced Branding and Marking Policies but Could Further Clarify Waiver Requirements and Monitoring Responsibilities	9-000-21-008-P-3	7/23/2021	Revise standardized designation letter models to include the responsibility for agreement officer representatives to monitor marking requirements for assistance awards.	BUREAU FOR MANAGEMENT	The Office of Acquisition and Assistance, Cost, Audit and Support Division is revising the designation letter models to request agreement officers to monitor marking requirements for assistance awards.  Final action target date is 2/28/2023
15	Weaknesses in Oversight of USAID's Syria Response Point To the Need for Enhanced Management of Fraud Risks in Humanitarian Assistance	8-000-21-001-P-3	3/4/2021	In coordination with the Office of Management Policy, Budget and Performance's Compliance and Oversight of Partner Performance, conduct an assessment of the Agency's existing guidance for monitoring and oversight of pledged implementer corrective action plans and develop guidance for how and when such corrective action plans should be incorporated into agreements.	BUREAU FOR MANAGEMENT	The recommendation was submitted to the OIG for closure confirmation on 9/27/2022.  Final action target date is 1/31/2022
16	Weaknesses in Oversight of USAID's Syria Response Point To the Need for Enhanced Management of Fraud Risks in Humanitarian Assistance	8-000-21-001-P-4	3/4/2021	Determine the allowability of \$11,601,969 in questioned costs (\$11,595,045 ineligible and \$6,924 unsupported) and recover funds, as appropriate.	BUREAU FOR MANAGEMENT	The recommendation's Management Decision/Corrective Action Plan is currently with the OIG for resolution and approval.  Final action target date is TBD

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
17	Financial Audit of USAID Resources Managed by Expanded Church Response (ECR) in Zambia Under Cooperative Agreement AID-611-A-15-00002, January 1 to December 31, 2018	4-611-20-073-R-1	5/20/2020	USAID/Zambia determine the allowability of \$272,087 in ineligible questioned costs on pages 14 and 15 of the audit report and recover any amount that is unallowable.	BUREAU FOR AFRICA	<p>Expanded Church Response (ECR) had repaid the total questioned costs, however, the final repayment of \$11,032.81 made on 6/15/2022 was not processed successfully (ECR confirmed). The recommendation will be closed upon receipt of the final payment.</p> <p>The final action target date is November 30, 2022.</p>
18	USAID Needs To Improve Policy and Processes To Better Protect Information Accessed on Personal Devices	A-000-20-006-P-3	6/19/2020	USAID's Chief Information Officer (CIO) Conduct a risk-assessment for Agency staff using personal devices to access the external cloud system and determine what actions Agency officials need to take to mitigate any identified risks. This includes updating relevant policies to reflect the acceptable use of personal devices consistently as deemed appropriate by management and providing training to staff on those new policies.	BUREAU FOR MANAGEMENT	<p>Based on the OIG's review of the recommendation's closure request.</p> <p>M/CIO will need to reassess the most feasible and comprehensive means of addressing the technical requirements of the recommendation's Management Decision/Corrective Action Plan pertaining to implementation of a Cloud Access Security Broker (CASB) solution.</p> <p>Final action target date is 6/1/2023</p>

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
19	USAID Needs to Improve Its Privacy Program to Better Ensure Protection of Personally Identifiable Information	A-000-21-001-P-1	8/11/2021	Develop and implement written procedures to: Periodically test the effectiveness of the rules for its data loss prevention tool and revise those rules when needed. Configure the Agency's data loss prevention tool to prevent the loss of other types of personally identifiable information (such as home addresses and dates of birth), in addition to Social Security numbers. Manage data loss prevention activities, including when staff should be notified of their violations.	BUREAU FOR MANAGEMENT	M/Chief Information Office's testing for the Data Loss Prevention rules have been initiated and will require a final action target date extension in anticipation of the expected Fiscal Year-Change moratorium during the August-September timeframe; at which point the impacts and results of the test can be reviewed internally. The complete steps to finalize and document the implementation of the rules will occur immediately thereafter.  Final action target date is 12/30/2022
20	USAID Was Not On Track To Achieve Performance and Cost Savings Goals for the Development Information Solution System.	A-000-21-001-U-1	5/6/2021	Revise the Development Information Solution (DIS) system's cost savings plan in accordance with Office of Management and Budget's Capital Planning Guidance to determine the effects that the delayed decommissioning of redundant systems may have on the related costs to maintain the systems longer.	BUREAU FOR MANAGEMENT	The Development Information Solution (DIS)Team has spent the past several months developing and socializing a DIS Plan to describe the DIS Product Roadmap, Deployment, and Decommissioning scope through December 2024. Each of these components impacts the others, and as stakeholders have questions and comments about various sections, adjustments are being made to the plan. The current timeline for completing the full review and approval, including having the DIS Executive Steering

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
						<p>Committee vote on the plan, is 11/11/2022.</p> <p>Final action target date is 12/31/2022</p>
21	USAID Was Not On Track To Achieve Performance and Cost Savings Goals for the Development Information Solution System.	A-000-21-001-U-3	5/6/2021	Develop and implement a process to validate the data between Foreign Assistance Coordination and Tracking System Info and the Development Information Solution system to maximize its value per GAO's Agile Assessment Guide.	BUREAU FOR MANAGEMENT	<p>The Agency's new Chief Information Officer (CIO) is currently reviewing the validation process for approval and implementation..</p> <p>Final action target date is 12/31/2022</p>

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
22	USAID Generally Implemented an Effective Information Security Program for Fiscal Year 2020 in Support of FISMA	A-000-21-004-C-2	1/7/2021	USAID’s Chief Information Officer (CIO) should collaborate with the Office of Human Capital and Talent Management to document and implement a process to verify that separated employees' accounts are disabled in a timely manner in accordance with Agency policy.	BUREAU FOR MANAGEMENT	<p>This recommendation closure is contingency upon implementation of A-000-21-004-C-3 (managed by Human Capital Talent and Management HCTM) from the same audit report (A-000-21-004-C), to ensure the off-boarding process that is currently being updated includes appropriate mechanisms to alert CIO to disable employee accounts for individuals who leave the agency. This recommendation has dependencies on open rec.3 from the same audit report (managed by HCTM).</p> <p>Final action target date is 12/31/2022</p>
23	USAID Generally Implemented an Effective Information Security Program for Fiscal Year 2020 in Support of FISMA	A-000-21-004-C-3	1/7/2021	USAID’s Chief Human Capital Officer should implement a process to maintain records electronically for onboarding and offboarding staff.	OFFICE OF HUMAN CAPITAL AND TALENT MANAGEMENT	<p>HCTM is currently developing a revised Management Decision/Corrective Action Plan for resolution and OIG approval. The recommendation above (A-000-21-004-C-2) is dependent upon this recommendation.</p> <p>Final action target date is 12/30/2022</p>
24	USAID Generally Implemented an Effective Information Security Program for Fiscal Year 2020 in Support of FISMA	A-000-21-004-C-6	1/7/2021	USAID’s Chief Information Officer should develop and implement a process to block unauthorized applications from installing on Agency mobile devices.	BUREAU FOR MANAGEMENT	<p>The Action Office requested a 6-month extension, as of 9/13/2022, to implement a process to block unauthorized applications from installing on Agency mobile devices. The outstanding devices requiring an update have experienced some setbacks due to network limitations and will require additional time to complete the set up.</p>



#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
						Final action target date is 3/15/2023
25	Agency-Contracted Audit of Locally Incurred Costs in USAID Resources Managed by African Development Solutions in Kenya Under Agreement AID-623-A-12-00026, August 14, 2012, to December 31, 2015	4-623-18-001-N-4	11/28/2017	USAID/Kenya and East Africa determine the allowability of \$4,437,040 in unsupported questioned costs based upon Ernst & Young's disclaimer of opinion and recover from the African Development Solutions any amounts determined to be unallowable.	BUREAU FOR MANAGEMENT	The Bureau for Management Deputy Assistant Administrator's Final Appeal Decision for recommendations 4-623-18-001-N-1 and 4-623-18-001-N-4 states USAID is owed \$1,456,937.46. The recommendations have been transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.  Final action target date is 11/30/2024.
26	Agency-Contracted Audit of Locally Incurred Costs in USAID Resources Managed by African Development Solutions in Kenya Under Agreement AID-623-A-12-00026, August 14, 2012, to December 31, 2015	4-623-18-001-N-1	11/28/2017	USAID/Kenya and East Africa determine the allowability of the \$17,468,497 in questioned costs (\$15,730,500 ineligible and \$1,737,997 unsupported) identified on pages 10, 11, 20, and 21 of Ernst & Young's audit report and recover from the African Development Solutions the amounts determined to be unallowable.	BUREAU FOR MANAGEMENT	The Bureau for Management Deputy Assistant Administrator's Final Appeal Decision for recommendations 4-623-18-001-N-1 and 4-623-18-001-N-4 states USAID is owed \$1,456,937.46. The recommendations have been transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.  Final action target date is 11/30/2024.

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
27	Financial Audit of USAID Resources Managed by Brams d.o.o. for the USAID Alliance for Agribusiness Development, Grant Agreement AID-168-G-15-00001, May 18, 2015, to December 31, 2015	8-168-20-012-R-1	10/24/2019	USAID/Bosnia and Herzegovina's agreement officer determine the allowability of \$272, 885 in questioned costs (\$241 ineligible and \$272,644 unsupported) on pages 10 and 14 of the audit report and recover any amount that is unallowable.	BUREAU FOR EUROPE AND EURASIA	In accordance with the Final Appeal Decision Installment Payment Agreement, the vendor is repaying USAID \$202,000 with final payment due 11/1/23.  Final action target date is 12/1/2023.
28	Closeout Financial Audit of National Integrity Action's Management of the Combating Corruption and Strengthening Integrity in Jamaica Project, Cooperative Agreement AID-532-A-16-00001, October 1, 2018, to March 26, 2020	9-532-21-027-R-1	9/16/2021	Determine the allowability of \$185,339 in ineligible questioned costs on pages 7 and 8 of the audit report and recover any amount that is unallowable.	BUREAU FOR MANAGEMENT	On August 9, 2022, the Appeals Official (USAID Management Bureau Deputy Assistant Administrator), upheld the Agreement Officer's decision disallowing \$48,094 of \$185,339 in ineligible questioned costs pertaining to ineligible redundancy payments. WFS is monitoring collection of the repayment plan.  Final action target date is 9/22/2025
29	Closeout Financial Audit of National Integrity Action's Management of the Combating Corruption and Strengthening Integrity in Jamaica Project, Cooperative Agreement AID-532-A-16-00001, October 1, 2018, to March 26, 2020	9-532-21-027-R-2	9/16/2021	Verify that NIA corrects the material weaknesses in internal control detailed on page 26 of the audit report.	BUREAU FOR LATIN AMERICA AND THE CARIBBEAN	This recommendation's material weaknesses relate to the above recommendation 9-532-21-027-R-1 ineligible questioned costs. On August 9, 2022, the Appeals Official (USAID Management Bureau Deputy Assistant Administrator), upheld the Agreement Officer's decision disallowing \$48,094 of \$185,339 in ineligible questioned costs pertaining to ineligible redundancy payments.

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
						Final action target date is 1/10/23
30	Closeout Financial Audit of National Integrity Action's Management of the Combating Corruption and Strengthening Integrity in Jamaica Project, Cooperative Agreement AID-532-A-16-00001, October 1, 2018, to March 26, 2020	9-532-21-027-R-3	9/16/2021	Verify that NIA corrects the four outstanding instances of material noncompliance detailed on page 28 of the audit report.	BUREAU FOR LATIN AMERICA AND THE CARIBBEAN	On August 9, 2022, the Appeals Official (USAID Management Bureau Deputy Assistant Administrator), upheld the Agreement Officer's decision disallowing \$48,094 of \$185,339 in ineligible questioned costs pertaining to ineligible redundancy payments. USAID/Dominican Republic is currently pursuing a repayment plan.  Final action target date is 1/10/23
31	Southern Africa Enterprise Development Fund, OMB Circular A-133 Audit Report for Fiscal Year Ended September 30, 2012	3-000-14-001-E-1	12/4/2013	USAID/Southern Africa determine the allowability of \$1,109,459 in questioned costs for excess compensation and collect, as appropriate, any disallowed amounts from the Southern Africa Enterprise Development Fund.	BUREAU FOR MANAGEMENT	The Agreement Officer determined that \$1,037,402 in ineligible questioned cost is unallowable. Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.  Final action target date is 12/31/2022

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
32	Southern Africa Enterprise Development Fund, OMB Circular A-133 Audit Report for Fiscal Year Ended September 30, 2012	3-000-14-001-E-3	12/4/2013	USAID/Southern Africa's mission director determine the reasonableness of \$1.3 million in management fees SAEDF paid ICP and collect any amount determined to be unreasonable.	BUREAU FOR MANAGEMENT	<p>The Bureau for Management Assistant Administrator Appeal Decision upheld the Agreement Officer's determination that \$1,300,000 in questioned costs for management fees as disallowed. Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.</p> <p>Final action target date is 12/31/2022</p>
33	Report on Audit of Cost Incurred by DPW Training & Associates, LLC. Under Contract Numbers RLA-C-00-10-00007-00 and AID-OAA-C-10-00125 for the Period January 1, 2011, Through September 30, 2014	3-000-16-006-N-1	3/11/2016	M/OAA/RM/LEMO determine the allowability of the \$2,658,301.45 in unsupported questioned costs and the \$150,668.35 in ineligible questioned costs and collect any amounts determined to be unallowable from the DPW Training & Associates, LLC.	BUREAU FOR MANAGEMENT	<p>Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.</p> <p>Final action target date is 12/31/2022</p>
34	Audit of Incurred Costs for AMEX International, Inc. for the Fiscal Years Ended December 31, 2008 Through 2010	3-000-18-003-I-1	10/30/2017	USAID's Office of Acquisition and Assistance, Cost, Audit and Support determine the allowability of \$3,169,020 in unsupported direct questioned costs and collect any disallowed amounts from AMEX International, Inc. (see pages	BUREAU FOR MANAGEMENT	<p>Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.</p> <p>Final action target date is 12/31/2022</p>

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
				2, and 11 through 15 of the report).		
35	Closeout Audit of Costs Incurred by Chemonics To Pursue a Peaceful Transition to a Democratic and Stable Syria, Under Award AID-OAA-TO-13-00003, January 7, 2013, to October 6, 2016	3-000-18-008-N-4	2/20/2018	We recommend that USAID's Office of Acquisition and Assistance, Cost Audit and Support Division determine the allowability of the \$5,588,215 in questioned costs identified as unsupported and recover from Chemonics any amounts determined to be unallowable.	BUREAU FOR MANAGEMENT	The recommendation was transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.  Final action target date is 12/31/2022
36	Report on Financial Closeout Audit of USAID Resources Managed by the Rural Justice Center Field Office in Haiti Under Grant Agreement No. S21-G-00-09-00028-00 From June 9, 2009, to August 9, 2010	3-521-13-001-N-1	9/16/2013	USAID/Haiti agreement officer determine the reasonableness of \$148,754 in questioned costs incurred for consultants and collect any disallowed amounts from the Rural Justice Center.	BUREAU FOR MANAGEMENT	The Contracting/Agreement Officer sent a demand letter to the contractor for payment of the \$148,754 unallowable costs.  The recommendation has been submitted to the Department of Treasury for collection.  Final action target date is 12/31/2022

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
37	Report on Financial Closeout Audit of USAID Resources Managed by the Rural Justice Center Field Office in Haiti Under Grant Agreement No. S21-G-00-09-00028-00 From June 9, 2009, to August 9, 2010	3-521-13-001-N-2	9/16/2013	USAID/Haiti agreement officer determine the allowability of \$161,315 in questioned unsupported costs and collect any disallowed amounts from the Rural Justice Center.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.  Final action target date is 12/31/2022
38	Report on Financial Closeout Audit of USAID Resources Managed by the Rural Justice Center Field Office in Haiti Under Grant Agreement No. S21-G-00-09-00028-00 From June 9, 2009, to August 9, 2010	3-521-13-001-N-3	9/16/2013	USAID/Haiti agreement officer determine the allowability of \$40,000 in questioned costs incurred for legal services and collect any disallowed amounts from the Rural Justice Center.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.  Final action target date is 12/31/2022
39	Report on Financial Closeout Audit of USAID Resources Managed by the Rural Justice Center Field Office in Haiti Under Grant Agreement No. S21-G-00-09-00028-00 From June 9, 2009, to August 9, 2010	3-521-13-001-N-4	9/16/2013	USAID/Haiti agreement officer determine the allowability of \$23,007 in ineligible questioned costs and collect any disallowed amounts from the Rural Justice Center.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.  Final action target date is 12/31/2022
40	Report on Financial Closeout Audit of USAID Resources Managed by the Rural Justice Center Field Office in Haiti Under Grant Agreement No. S21-G-00-09-00028-00 From June 9, 2009, to August 9, 2010	3-521-13-001-N-5	9/16/2013	USAID/Haiti agreement officer determine the allowability of \$10,978 in ineligible questioned costs and collect any disallowed amounts from the Rural Justice Center.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
						Final action target date is 12/31/2022
41	Report on Financial Closeout Audit of USAID Resources Managed by the Rural Justice Center Field Office in Haiti Under Grant Agreement No. S21-G-00-09-00028-00 From June 9, 2009, to August 9, 2010	3-521-13-001-N-6	9/16/2013	USAID/Haiti agreement officer determine the allowability of the \$93,555 in questioned actual cost over budget and collect any disallowed amounts from the Rural Justice Center.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.  Final action target date is 12/31/2022
42	Report on Financial Closeout Audit of USAID Resources Managed by the Rural Justice Center Field Office in Haiti Under Grant Agreement No. S21-G-00-09-00028-00 From June 9, 2009, to August 9, 2010	3-521-13-001-N-7	9/16/2013	USAID/Haiti agreement officer determine the allowability of the \$16,291 in questioned costs incurred for grant funds received in excess of costs reported and collect any disallowed amounts from the Rural Justice Center.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.  Final action target date is 12/31/2022

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
43	Audit of USAID Resources Managed by African Development Solutions in Kenya Under Multiple Agreements, January 1 to December 31, 2014	4-000-17-132-R-1	7/26/2017	M/OAA/CAS/CAM determine the allowability of the \$3,054,996 in questioned costs (\$2,856,719 ineligible and \$198,277 unsupported) identified on pages I-21 and II-1 of Gelman, Rosenberg & Freedman's audit report and the difference between the indirect cost rate charges and the approved rate of 14.41 percent for agreements AID-OFDA-G-13-00165, AID-OFDA-G-13-00145, and AID-623-A-12-00026 on pages I-6 to I-7 and recover from the African Development Solutions the amounts determined to be unallowable.	BUREAU FOR MANAGEMENT	<p>Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.</p> <p>Final action target date is 6/30/2023</p>
44	Financial Audit of USAID Resources Managed by African Development Solutions in Multiple Countries Under Multiple Awards, January 1, 2015, to December 31, 2016	4-000-19-129-R-1	9/26/2019	M/OAA/CAS/CAM determine the allowability of \$2,516,933 in ineligible questioned costs on page 19 of the audit report and recover any amount that is unallowable.	BUREAU FOR MANAGEMENT	<p>Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.</p> <p>Final action target date is 12/31/2022</p>



#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
45	Agency Contracted Audit of USAID Resources Managed by Agribusiness in Sustainable Natural African Plant Product (ASNAPP) Under Cooperative Agreement No. AID-611-A-12-00003 for the Period February 8, 2012, Through September 30, 2013	4-611-16-003-N-1	1/26/2016	USAID/Zambia determine the allowability of the \$702,685 in questioned costs (\$6,731 ineligible and \$695,954 unsupported) identified on page 17 of Deloitte & Touché's audit report and recover from the Agribusiness in Sustainable Natural African Plant Product the amounts determined to be unallowable.	BUREAU FOR MANAGEMENT	The recommendation's Bill for Collection for \$48,094 has been transferred to the US Treasury for collection.  Final action target date is 12/31/2022
46	Audit of USAID Resources Managed by Women and Law in Southern Africa Educational Trust in Zambia Under Agreement 611-A-13-00002, for the Fiscal Year Ended December 31, 2015	4-611-17-124-R-1	7/18/2017	USAID/Zambia determine the allowability of the \$69,856 in ineligible questioned costs identified on page 17 of KPMG's audit report and recover from Women and Law in Southern Africa Educational Trust the amounts determined to be unallowable.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.  Final action target date is 12/31/2022
47	Audit of USAID Resources Managed by Agribusiness in Sustainable Natural African Plant Product in Zambia Under Cooperative Agreement AID-611-A-12-00003, October 1, 2013, to September 30, 2014	4-611-17-164-R-1	9/20/2017	USAID/Zambia determine the allowability of the \$8,522 in questioned costs (\$3,275 ineligible and \$5,247 unsupported) identified on pages 14 to 15 of Deloitte & Touché's audit report and recover from Agribusiness in Sustainable Natural African Plant Product the amounts	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.  Final action target date is 12/31/2022

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
				determined to be unallowable.		
48	Audit of USAID Resources Managed by Agribusiness in Sustainable Natural African Plant Product in Zambia Under Cooperative Agreement AID-611-A-12-00003, October 1, 2014, to September 30, 2015	4-611-17-165-R-1	9/20/2017	USAID/Zambia determine the allowability of the \$156,500 in questioned costs (\$1,697 ineligible and \$154,803 unsupported) identified on pages 14 and 17 of Deloitte & Touché's audit report and recover from Agribusiness in Sustainable Natural African Plant Product the amounts determined to be unallowable.	BUREAU FOR MANAGEMENT	<p>Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and the Agency's Automated Directives System's policies and procedures.</p> <p>Final action target date is 12/31/2022</p>
49	Closeout Audit of USAID Resources Managed by Agribusiness in Sustainable Natural African Plant Product in Zambia Under Cooperative Agreement AID-611-A-12-00003, October 1, 2015, to February 5, 2016	4-611-17-166-R-1	9/20/2017	USAID/Zambia determine the allowability of the \$463,327 in unsupported questioned costs identified on pages 14 to 15 of Deloitte & Touché's audit report and recover from Agribusiness in Sustainable Natural African Plant Product the amounts determined to be unallowable.	BUREAU FOR MANAGEMENT	<p>Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.</p> <p>Final action target date is 12/31/2022</p>

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
50	Audit of USAID Resources Managed by Women and Law in Southern Africa Research and Educational Trust in Zambia Under Agreement AID-611-A-13-00002, January 1, 2016, to December 31, 2016	4-611-18-080-R-1	4/16/2018	USAID/Zambia determine the allowability of \$51,870 in questioned costs (\$46,706 ineligible, \$5,164 unsupported) on pages 13 and 15 of the audit report.	BUREAU FOR MANAGEMENT	<p>Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.</p> <p>Final action target date is 12/31/2022</p>
51	Financial Closeout Audit of USAID Resources Managed by Biocarbon Partners Limited in Zambia Under Cooperative Agreement AID-611-A-14-00001, January 1, 2018, to January 31, 2019	4-611-20-004-N-1	1/30/2020	USAID/Zambia determine the allowability of \$1,192,504 in questioned costs (\$14,127 ineligible, \$1,178,377 unsupported) on pages 13 and 16 of the audit report and recover any amount that is unallowable.	BUREAU FOR MANAGEMENT	<p>Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.</p> <p>Final action target date is 6/30/2023</p>
52	Financial Closeout Audit of USAID Resources Managed by Biocarbon Partners Limited in Zambia Under Cooperative Agreement AID-611-A-14-00001, January 1, 2018, to January 31, 2019	4-611-20-004-N-2	1/30/2020	USAID/Zambia determine the allowability of \$1,063,630 in questioned cost sharing costs contributions (\$40,346 ineligible, \$1,023,284 unsupported) on page 69 of the audit report and recover any amount that is unallowable.	BUREAU FOR MANAGEMENT	<p>Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.</p> <p>Final action target date is 6/30/2023</p>

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
53	Closeout Financial Audit of USAID Resources Managed by [REDACTED] Under Multiple Agreements, October 1, 2012, to June 26, 2018	4-613-19-004-N-1	12/18/2018	USAID/Zimbabwe determine the allowability of \$648,515 in questioned costs (\$277,171 ineligible, \$371,344 unsupported) identified on page 15 to 18 of the audit report and recover any amount that is unallowable.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.  Final action target date is 12/31/2022
54	Closeout Financial Audit of USAID Resources Managed by [REDACTED] in Zimbabwe Under Agreement AID-613-A-12-00009, January 1, 2013, to June 26, 2018	4-613-19-006-N-1	12/19/2018	USAID/Zimbabwe determine the allowability of \$358,240 in ineligible questioned costs on pages 11, 13, and 15 of the audit report and recover any amount that is unallowable.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.  Final action target date is 6/30/2023
55	Closeout Financial Audit of USAID Resources Managed by [REDACTED] in Zimbabwe Under Agreement AID-613-A-12-00009, January 1, 2013, to June 26, 2018	4-613-19-006-N-4	12/19/2018	USAID/Zimbabwe determine the allowability of \$224,200 in ineligible questioned costs pertaining to accrued leave and termination benefits and take appropriate actions regarding any amount that is unallowable.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.  Final action target date is 12/31/2022
56	Financial Audit of USAID Resources Managed by Christian Aid in Multiple Countries Under Multiple	4-615-19-121-R-3	8/7/2019	OAA/CAS/CAM determine the allowability of \$193 in unsupported questioned costs on pages 19 and 21 of the	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
	Awards, April 1, 2017, to March 31, 2018			audit report and recover any amount that is unallowable.		Directives System's policies and procedures.  Final action target date is 6/30/2023
57	Financial Closeout Audit of USAID Resources Managed by Tanzania Council for Social Development in Tanzania Under Grant Agreement AID-621-G-14-00005, July 1, 2015, to December 9, 2017	4-621-19-044-R-1	2/12/2019	USAID/Tanzania determine the allowability of \$243,662 in questioned costs (\$7,415 ineligible and \$236,247 unsupported) on pages 11, 14, and 17 of the audit report and recover any amount that is unallowable.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.  Final action target date is 6/30/2023
58	Financial Closeout Audit of USAID Resources Managed by African Development Solutions in Kenya Under Agreement AID-623-A-12-00026, January 1, 2016, to February 28, 2017	4-623-19-016-N-1	9/27/2019	USAID/Kenya and East Africa determine the allowability of \$1,089,453 in ineligible questioned costs on page 17 of the audit report and recover any amount that is unallowable.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.  Final action target date is 12/31/2022
59	Financial Audit of the Costs Incurred by Echo West Under Multiple Task Orders in Pakistan, February 27, 2015, to March 2, 2016	5-391-19-001-N-1	4/26/2019	Determine the allowability of \$518,700 in questioned costs (\$27,047 ineligible and \$491,653 unsupported) identified on page 25, and further detailed on pages 26-27 of the audit report and recover any amount that is unallowable.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.  Final action target date is 12/31/2022

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
60	Closeout Audit of Aman Institute for Vocational Training's Management of the Karachi Youth Workforce Development Project in Pakistan, Cooperative Agreement AID-391-A-15-00005, July 1, 2018, to September 30, 2019	5-391-20-053-R-1	6/23/2020	USAID/Pakistan: Determine the allowability of \$41,525 in questioned costs (ineligible) on pages 11 and 12 of the audit report and recover any amount that is unallowable.	BUREAU FOR MANAGEMENT	<p>Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.</p> <p>Final action target date is 6/30/2023</p>
61	Closeout Audit of the Project "Operation of the Anti-Human Trafficking Halfway Houses, and Mobilizing and Building Capacity of Multi-Stakeholders in Philippine Southern Backdoors and Other Identified Trafficking Hotpots (PORT Project)," USAID/Philippines' Cooperative Agreement No. 492-A-00-05-00024-00, Managed by the Visayan Forum Foundation, Inc. (VFFI), for the Period From September 30, 2005, to December 31, 2011	5-492-13-028-R-1	7/18/2013	USAID/Philippines determine the allowability and recover, as appropriate, questioned costs of \$1,412,114 (\$271,581 ineligible and \$1,140,533 unsupported) detailed on pages 23 of this memorandum.	BUREAU FOR MANAGEMENT	<p>Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.</p> <p>Final action target date is 12/31/2022</p>

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
62	Closeout Audit of the Project "Operation of the Anti-Human Trafficking Halfway Houses, and Mobilizing and Building Capacity of Multi-Stakeholders in Philippine Southern Backdoors and Other Identified Trafficking Hotpots (PORT Project)," USAID/Philippines' Cooperative Agreement No. 492-A-00-05-00024-00, Managed by the Visayan Forum Foundation, Inc. (VFFI), for the Period From September 30, 2005, to December 31, 2011	5-492-13-028-R-2	7/18/2013	USAID/Philippines determine the allowability and recover, as appropriate, questioned cost-sharing contributions of \$671,298 (unsupported) and a shortfall in cost-sharing contributions of \$38,468 (ineligible) detailed in Finding No. 2 on pages 82–84 of the report.	BUREAU FOR MANAGEMENT	<p>Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.</p> <p>Final action target date is 12/31/2022</p>
63	Closeout Audit of USAID Resources Managed by Hope Worldwide Nigeria (HWWN) Under the assistance and Care for Children Orphaned and at Risk (ACCORD) Project (Agreement Number AID-620-A-00-08-00111) for the Period March 13, 2008, to October 11, 2013	7-620-15-001-N-1	9/23/2015	USAID/Nigeria determine the allowability of \$5,672,236 in unsupported questioned costs (page 6 of the audit report) and recover from Hope Worldwide Nigeria the amount determined to be unallowable.	BUREAU FOR MANAGEMENT	<p>Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.</p> <p>Final action target date is 12/31/2022</p>
64	Closeout Audit of USAID Resources Managed by Hope Worldwide Nigeria (HWWN) Under the assistance and Care for Children Orphaned and at Risk (ACCORD) Project (Agreement Number AID-620-	7-620-15-001-N-2	9/23/2015	USAID/Nigeria determine the allowability of \$399,198 in ineligible questioned costs (page 6 of the audit report) and recover from Hope Worldwide Nigeria the	BUREAU FOR MANAGEMENT	<p>Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.</p>

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
	A-00-08-00111) for the Period March 13, 2008, to October 11, 2013			amount determined to be unallowable.		Final action target date is 12/31/2022
65	Closeout Audit of USAID Resources Managed by Hope Worldwide Nigeria (HWWN) Under the assistance and Care for Children Orphaned and at Risk (ACCORD) Project (Agreement Number AID-620-A-00-08-00111) for the Period March 13, 2008, to October 11, 2013	7-620-15-001-N-6	9/23/2015	USAID/Nigeria verify that Hope Worldwide Nigeria liquidate the advances identified on page 4 of the report and recover from Hope Worldwide Nigeria the amount determined to be unallowable.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.  Final action target date is 12/31/2022
66	Fund Accountability Statement Closeout Audit of Business Startup Center Bitola, Business Without Borders Project in Macedonia, Cooperative Agreement AID-165-A-00-11-00104, December 28, 2010, to November 7, 2014	8-165-19-008-N-1	3/24/2019	USAID/North Macedonia determine the allowability and collect as appropriate, \$211,456 (\$4,323 ineligible, and \$207,133 unsupported), unliquidated advances, and any excess cash, as detailed in pages 23-28 and the transmittal letter of BDO's report.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.  Final action target date is 12/31/2022



#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
67	Fund Accountability Statement Closeout Audit of Business Startup Center Bitola, Business Without Borders Project in Macedonia, Cooperative Agreement AID-165-A-00-11-00104, December 28, 2010, to November 7, 2014	8-165-19-008-N-2	3/24/2019	USAID/North Macedonia's determine the allowability and collect as appropriate, the shortfall amount of \$30,516, as detailed in page 11 of BDO's report.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.  Final action target date is 12/31/2022
68	Closeout Financial Audit of the USAID/Pakistan's Agribusiness Project Managed by the Agribusiness Support Fund, Agreement AID-391-A-12-00001, July 1, 2014, to February 9, 2016	G-391-17-023-R-1	5/11/2017	USAID/Pakistan determine the allowability of ineligible questioned cost of \$192,423 discussed on page 2 of the memorandum and identified on pages 13 and 14 of the audit report and detailed on pages 15-17 and recover from the recipient any amounts determined to be unallowable.	BUREAU FOR MANAGEMENT	Recommendation transferred to M/CFO/Washington Financial Service for collection under the Debt Collection Improvement Act and Automated Directives System's policies and procedures.  Final action target date is 12/31/2022
69	Independent Accountant's Report of International Relief and Development Incurred Cost Audit for the Years Ending December 31, 2009, 2011, 2012, 2013, and 2014	3-000-19-031-I-1	7/10/2019	USAID's Office of Acquisition and Assistance Cost, Audit and Support Division determine the allowability of \$4,407,986 in direct questioned costs (\$49,945 ineligible, \$4,358,041 unsupported) on pages 2, and 12 through 30 of the report, and recover any amount that is unallowable.	BUREAU FOR MANAGEMENT	Based on the Settlement Agreement the Recipient has agreed to a repayment plan for \$2,500,000 of question cost.  Final Payment is 4/1/2027

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
70	Closeout Audit of USAID Resources Managed by EQUIP Liberia Under the Emergency Protection in Host Communities of Nimba and Grand Gedeh Counties Program in Liberia, Cooperative Agreement No. AID-OFDA-G-12-00124, for the Period From June 1, 2012, Through May 31, 2013 - (originally issued 12/12/16; reissued 12/14/16)	4-669-17-019-R-1	12/14/2016	USAID/M/OAA/CAS/CAM determine the allowability of \$28,739 in questioned costs (\$16,270 ineligible and \$12,469 unsupported) identified on page 9 of Akus Consult's audit report and recover from EQUIP Liberia the amounts determined to be unallowable.	BUREAU FOR MANAGEMENT	The recipient has agreed to a repayment plan for \$30,666.11.  Final action target date is 5/31/2026
71	USAID Should Implement Additional Controls To Prevent and Respond To Sexual Exploitation and Abuse of Beneficiaries	9-000-21-006-P-9	5/12/2021	As the Agency develops a long-term mechanism, implement an interim reporting process and centralized tracker for sexual exploitation and abuse allegations. An office or position should be identified to manage the centralized tracker, which should include, at a minimum, all allegations received by USAID from February 2018 forward in order to enable the Agency to determine the universe of	OFFICE OF THE ADMINISTRATOR	The recommendation closure request was submitted to the OIG on 9/28/22 for closure confirmation.  Final action target date is 10/17/2022

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
				allegations and the status of each.		
72	Audit of the Fund Accountability Statement of Michigan State University Under Grain Research and Innovation Program in Afghanistan, Cooperative Agreement AID-306-OAA-A-13-00006, January 1 to December 31, 2018	8-306-20-043-N-1	7/14/2020	USAID/Afghanistan Determine the allowability of \$25,297 in questioned costs (\$6,605 ineligible and \$18,692 unsupported) detailed on page 15 of the audit report and recover any amount that is unallowable.	BUREAU FOR ASIA	Given the ongoing circumstances surrounding the Afghanistan Mission, the Mission is currently compiling supporting documentation to substantiate recommendation closure.  Final action target date is 6/30/2023
73	Audit of the Fund Accountability Statement of Michigan State University Under Grain Research and Innovation Program in Afghanistan, Cooperative Agreement AID-306-OAA-A-13-00006, January 1 to December 31, 2018	8-306-20-043-N-2	7/14/2020	USAID/Afghanistan Verify that Michigan State University corrects the material instance of noncompliance detailed on pages 28, 29, and 30 of the audit report.	BUREAU FOR ASIA	Given the ongoing circumstances surrounding the Afghanistan Mission, the Mission is currently compiling supporting documentation to substantiate recommendation closure.  Final action target date is 6/30/2023.

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
74	Audit of the Fund Accountability Statement of Michigan State University Under Grain Research and Innovation Program in Afghanistan, Cooperative Agreement AID-306-OAA-A-13-00006, January 1 to December 31, 2018	8-306-20-043-N-3	7/14/2020	USAID/Afghanistan Determine whether the amounts awarded without open and free competition; detailed on pages 28, 29, and 30; were reasonable.	BUREAU FOR ASIA	Given the ongoing circumstances surrounding the Afghanistan Mission, the Mission is currently compiling supporting documentation to substantiate recommendation closure.  Final action target date is 6/30/2023
75	Audit of the Fund Accountability Statement of DAI Global, LLC, Under Multiple Awards in Afghanistan, 2017-2018	8-306-20-044-N-1	7/27/2020	USAID/Afghanistan Verify that DAI Global, LLC corrects the four material instances of noncompliance detailed on pages 44 to 47 of the audit report.	BUREAU FOR ASIA	Given the ongoing circumstances surrounding the Afghanistan Mission, the Mission is currently compiling supporting documentation to substantiate recommendation closure.  Final action target date is 6/30/2023
76	Audit of the Fund Accountability Statement of Virginia Polytechnic Institute and State University, Catalyzing Afghan Agricultural Innovation Program in Afghanistan, Cooperative Agreement 306-72030618LA00002, May 28, 2018 to December 31, 2019	8-306-21-021-N-1	4/19/2021	Determine the allowability of \$371,643 in questioned costs (\$9,393 ineligible and \$362,250 unsupported) on pages 19-20 and 26 of the audit report and recover any amount that is unallowable.	BUREAU FOR ASIA	Given the ongoing circumstances surrounding the Afghanistan Mission, the OIG, on September 1, 2022, granted an extension until December 31, 2022, for the Mission to submit the recommendation's management decision and corrective action plan for approval.  Final action target date is TBD

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
77	Close-out Audit of the Fund Accountability Statement of Palladium International, LLC, Health Sector Resiliency Project in Afghanistan, Contract AID-306-C-15-00009, July 1, 2019 to September 30, 2020	8-306-21-022-N-1	4/19/2021	Determine the allowability of \$31,584 in ineligible questioned costs on page 29 of the audit report and recover any amount that is unallowable.	BUREAU FOR ASIA	Given the ongoing circumstances surrounding the Afghanistan Mission, the OIG, on September 1, 2022, granted an extension until December 31, 2022, for the Mission to submit the recommendation's management decision and corrective action plan for approval.  Final action target date is TBD
78	Audit of Fund Accountability Statement of The Asia Foundation Under Multiple Awards in Afghanistan, 2018-2020	8-306-21-024-N-1	4/22/2021	Determine the allowability of \$66,509 in questioned costs (\$56,199 ineligible and \$10,310 unsupported) on pages 16 and 22 of the audit report and recover any amount that is unallowable.	BUREAU FOR ASIA	Given the ongoing circumstances surrounding the Afghanistan Mission, the Mission is currently compiling supporting documentation to substantiate recommendation closure.  Final action target date is 6/30/2023
79	Audit of Fund Accountability Statement of The Asia Foundation Under Multiple Awards in Afghanistan, 2018-2020	8-306-21-024-N-2	4/22/2021	Verify that The Asia Foundation corrects the two instances of material noncompliance detailed on pages 28 to 39 of the audit report.	BUREAU FOR ASIA	Given the ongoing circumstances surrounding the Afghanistan Mission, the Mission is currently compiling supporting documentation to substantiate recommendation closure.  Final action target date is 6/30/2023
80	Audit of the Fund Accountability Statement of American University of Afghanistan, Support to the American University of Afghanistan Project, Cooperative Agreement AID-306-A-13-00004, July 1, 2019 to May 31, 2020	8-306-21-025-N-1	4/26/2021	Determine the allowability of \$61,833 in total ineligible questioned costs (\$7,856 related to the fund accountability statement and \$53,977 related to the cost share contribution) detailed on pages 27 to 35 of the audit	BUREAU FOR ASIA	Given the ongoing circumstances surrounding the Afghanistan Mission, the OIG, on September 1, 2022, granted an extension until December 31, 2022, for the Mission to submit the recommendation's management decision and corrective action plan for approval.  Final action target date is TBD

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
				report and recover any amount that is unallowable.		
81	Audit of the Fund Accountability Statement of American University of Afghanistan, Support to the American University of Afghanistan Project, Cooperative Agreement AID-306-A-13-00004, July 1, 2019 to May 31, 2020	8-306-21-025-N-2	4/26/2021	Verify that American University of Afghanistan corrects the one material weakness in internal control detailed on pages 31 to 35 the audit report.	BUREAU FOR ASIA	Given the ongoing circumstances surrounding the Afghanistan Mission, the OIG, on September 1, 2022, granted an extension until December 31, 2022, for the Mission to submit the recommendation's management decision and corrective action plan for approval.  Final action target date is TBD
82	Audit of the Fund Accountability Statement of American University of Afghanistan, Support to the American University of Afghanistan Project, Cooperative Agreement AID-306-A-13-00004, July 1, 2019 to May 31, 2020	8-306-21-025-N-3	4/26/2021	Verify that American University of Afghanistan corrects the one instance of material noncompliance detailed on pages 27 to 30 of the audit report.	BUREAU FOR ASIA	Given the ongoing circumstances surrounding the Afghanistan Mission, the OIG, on September 1, 2022, granted an extension until December 31, 2022. for the Mission to submit the recommendation's management decision and corrective action plan for approval.  Final action target date is TBD
83	Fund Accountability Statement Audit of Chemonics International Inc. Under Multiple Awards in Afghanistan, Year ended 2019	8-306-21-027-N-1	4/28/2021	Verify that Chemonics International Inc. corrects the material instance of noncompliance detailed on pages 23 to 28 of the audit report	BUREAU FOR ASIA	Given the ongoing circumstances surrounding the Afghanistan Mission, the Mission is currently compiling supporting documentation to substantiate recommendation closure.  Final action target date is 6/30/2023

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
84	Fund Accountability Statement Audit of Creative Associates International, Inc. Under Afghan Children Read Program in Afghanistan, Task Order AID-306-TO-16-00003, October 1, 2018 to September 30, 2019	8-306-21-028-N-1	5/10/2021	Determine the allowability of \$50,275 in questioned costs (\$35,366 ineligible and \$14,909 unsupported) on pages 13 and 19 to 33 of the report and recover any amount that is unallowable.	BUREAU FOR ASIA	Given the ongoing circumstances surrounding the Afghanistan Mission, the OIG, on September 1, 2022, granted an extension until December 31, 2022, for the Mission to submit the recommendation's management decision and corrective action plan for approval.  Final action target date is TBD
85	Closeout Audit of the Fund Accountability Statement of Internews Network Inc., RASANA (Media) Program in Afghanistan, Cooperative Agreement AID-306-A-17-00001, January 1, 2019 to March 28, 2020	8-306-21-030-N-1	5/20/2021	Determine the allowability of \$66,848 in questioned costs (\$51,594 ineligible and \$15,254 unsupported) detailed on pages 26 to 32 and 34 to 36 of the audit report and recover any amount that is unallowable.	BUREAU FOR ASIA	Given the ongoing circumstances surrounding the Afghanistan Mission, the Mission is currently compiling supporting documentation to substantiate recommendation closure.  Final action target date is 6/30/2023
86	Improved Guidance and Processes Would Strengthen the Use of Third-Party Monitors in Bangladesh, Nepal, and Pakistan	5-000-22-001-P-1	11/17/2021	USAID/Bangladesh issue formal policy or guidance on the use of third-party monitors to include when and how mission offices can use the services of qualified third-party monitors.	BUREAU FOR ASIA	The recommendation's closure request was submitted to the OIG on 11/18/2022 for closure confirmation.
87	Improved Guidance and Processes Would Strengthen the Use of Third-Party Monitors in Bangladesh, Nepal, and Pakistan	5-000-22-001-P-2	11/17/2021	USAID/Bangladesh develop and implement a process with defined roles and responsibilities to track and resolve issues raised by third-party monitors, including documented actions undertaken to address them.	BUREAU FOR ASIA	The recommendation's closure request was submitted to the OIG on 11/18/2022 for closure confirmation.

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
88	Improved Guidance, Data, and Metrics Would Help Optimize USAID's Private Sector Engagement	5-000-21-001-P-2	12/9/2020	USAID's Acting Deputy Administrator develop a workforce plan for dedicated private sector engagement staff with appropriate competencies across the Agency, including a team established in the Bureau for Development, Democracy, and Innovation, (DDI) that has adequate resources, such as staffing and leadership, to support the Agency's implementation of the private sector engagement policy.	BUREAU FOR DEVELOPMENT, DEMOCRACY, AND INNOVATION	M/OCFO/APC held a meeting with DDI on 9/2/22 to review the recommendation's closure request for sufficient and relevant closure evidence. The meeting resulted in a few clarification questions for the OIG to substantiate recommendation closure. DDI will schedule a meeting in December with the OIG to determine if a revised management decision is warrant.  Final action target date is 10/31/2022
89	Improved Guidance, Data, and Metrics Would Help Optimize USAID's Private Sector Engagement	5-000-21-001-P-7	12/9/2020	USAID's Acting Deputy Administrator clearly document in guidance to missions and bureaus an Agency approach to identifying and implementing consistent, useful metrics that further the Agency's goals for private sector engagement.	BUREAU FOR DEVELOPMENT, DEMOCRACY, AND INNOVATION	The recommendation's Closure Request was sent to the OIG on 9/15/22 for closure confirmation.  Final action target date is 1/21/2022



#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
90	Audit of USAID Resources Managed by African Development Solutions (ADESO) in Kenya Under Multiple Agreements, January 1 to December 31, 2014	4-000-17-132-R-2	7/26/2017	DCHA/FFP determine the allowability of the \$101,902 in unsupported questioned costs identified on page I-21 of Gelman, Rosenberg & Freedman audit report and the difference between the indirect cost rate charges and the approved rate of 14.41 percent for agreement AID-FFP-G-14-00001 on pages I-6 to I-7 and recover from the African Development Solutions the amounts determined to be unallowable.	BUREAU FOR HUMANITARIAN ASSISTANCE	<p>The Office of Acquisition and Assistance (M/OAA) consolidated several different recommendations into one Bill of Collection for the African Development Solutions (ADESO). The Management Bureau, Office of the Chief Financial Officer – Audit, Performance, and Compliance Division (M/OCFO/APC) performed an analysis and determined this recommendation with questioned cost totaling \$101,902, was inadvertently excluded from the initial Bill of Collection.</p> <p>The Contract Office has been working with ADESO to reevaluate the questioned costs.</p> <p>Final action target date is 12/31/2022</p>
91	Audit of USAID Resources Managed by African Development Solutions in Kenya Under Multiple Agreements, January 1 to December 31, 2014	4-000-17-132-R-5	7/26/2017	DCHA/FFP determine whether outstanding advances to African Development Solutions for agreement AID-FFP-G-14-00001 are excessive, and if so, request a refund for funds in excess of immediate disbursing needs in accordance with ADS 636.3.3.2.	BUREAU FOR HUMANITARIAN ASSISTANCE	<p>The Contract Officer is currently working to provide an analysis that determines whether outstanding advances to African Development Solutions (ADESO) are excessive and if so, request a refund if needed.</p> <p>M/OCFO/APC has followed up with the CO and has held multiple meetings over the last two years to determine the status of the recommendation.</p> <p>Final action target date is 12/31/2022</p>

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
92	Audit of USAID Resources Managed by African Development Solutions in Kenya (ADESO) Under Multiple Agreements, January 1 to December 31, 2014	4-000-17-132-R-7	7/26/2017	DCHA/FFP follow up on unexpended funds African Development Solutions owed to USAID from agreement AID-FFP-G-11-00068 that ended before December 31, 2013, as shown on page I-12 of Gelman, Rosenburg & Freedman's audit report and determine any actions necessary in accordance with the standard provisions for non-U.S., nongovernmental organizations, paragraph RAA1. h.	BUREAU FOR HUMANITARIAN ASSISTANCE	<p>The Contract Officer (CO) determined that the total obligated funds for award AID-FFP-G-11-00068, are greater than the total federal share of expenditure by \$1,666,296.13. The CO notified African Development Solutions (ADESO) via email on 02/24/2022. USAID has continued to follow up with ADESO on BUREAU FOR MANAGEMENT.</p> <p>M/OCFO/APC has followed up with the CO and has held multiple meetings over the last two years to determine the status of the recommendation.</p> <p>Final action target date is 12/30/2022</p>
93	Enhanced Processes and Implementer Requirements Are Needed To Address Challenges and Fraud Risks in USAID's Venezuela Response	9-000-21-005-P-2	4/16/2021	In coordination with the Bureau for Management, review and revise Automated Directives System chapter 251 to incorporate Foreign Assistance Manual Volume 2, chapter 060 requirements for adhering to humanitarian principles outlined in the Good Humanitarian Donorship.	BUREAU FOR HUMANITARIAN ASSISTANCE	The recommendation's Closure Request was sent to the OIG on 12/8/22 for closure confirmation.

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
94	USAID Should Implement Additional Controls To Prevent and Respond To Sexual Exploitation and Abuse of Beneficiaries	9-000-21-006-P-2	5/12/2021	Standardize acquisition and assistance award requirements to include (a) codes of conduct specific to sexual exploitation and abuse for all implementers and (b) requirements for implementers to review and certify that sub implementers establish sexual exploitation and abuse-related internal controls and codes of conduct.	OFFICE OF THE ADMINISTRATOR	<p>The Protection from Sexual Exploitation and Abuse (PSEA) assistance policy and standard provision package will be published no later than December 30, 2022.</p> <p>USAID is in the process of soliciting interagency feedback and support for a Federal Acquisition Regulation (FAR) business case to implement a government wide PSEA policy/contract clause.</p> <p>The business case was shared with the interagency in December 2021. Once the support is secured, the agency will submit the FAR business case to the FAR Council. If no support for a government-wide policy/contract clause is obtained, the Agency will pursue rulemaking to incorporate the clause and related policy requirements into the Agency for International Development Acquisition Regulations (AIDAR). If the Agency pursues the AIDAR option, this would be completed no later than June 30, 2023.</p> <p>Final Action Target Date: June 30, 2023.</p>

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
95	USAID Should Implement Additional Controls To Prevent and Respond To Sexual Exploitation and Abuse of Beneficiaries (SEA)	9-000-21-006-P-3	5/12/2021	Issue guidance to Agency staff on roles and responsibilities for assessing implementers' internal controls designed to protect beneficiaries from sexual exploitation and abuse when conducting pre-award risk assessments.	OFFICE OF THE ADMINISTRATOR	<p>The Action Office is currently developing Standard Operating Procedures (SOP), to provide general guidance for USAID staff in terms of receiving and responding to allegations of sexual exploitation and abuse (SEA) along with backstop-specific guidance. The Agency anticipates that the SOPs will continue to evolve as the Agency incorporates additional best practices and learning, as new requirements for acquisition awards are finalized, and to account for the eventual launch of the full-service intake management system.</p> <p>Final action target date is 12/30/2022</p>
96	USAID Should Implement Additional Controls To Prevent and Respond To Sexual Exploitation and Abuse of Beneficiaries	9-000-21-006-P-4	5/12/2021	Issue guidance to implementers on information they must provide to USAID pursuant to the new pre-award risk assessment requirement that includes measures to protect beneficiaries from sexual exploitation and abuse.	OFFICE OF THE ADMINISTRATOR	<p>The Protection from Sexual Exploitation and Abuse (PSEA) assistance policy and standard provision package will be finalized no later than December 31, 2022. Additional guidance will be issued on a rolling basis to accompany new award requirements. In the case of assistance awards, this guidance will be issued no later than December 31, 2022. In the case of acquisition awards, issuance will depend on when the new award requirements go into effect but will be issued no later than June 30, 2023.</p> <p>Final action target date is 6/30/2023</p>

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
97	USAID Should Implement Additional Controls To Prevent and Respond To Sexual Exploitation and Abuse of Beneficiaries	9-000-21-006-P-5	5/12/2021	Issue guidance to implementers on information they must provide to USAID pursuant to the new pre-award risk assessment requirement that includes measures to protect beneficiaries from sexual exploitation and abuse.	OFFICE OF THE ADMINISTRATOR	<p>The Administrator’s Action Alliance for Preventing Sexual Misconduct (AAPSM) has been working to develop, pilot, and finalize standard operating procedures (SOPs) to guide USAID staff in responding to safeguarding failures in USAID programs related to sexual exploitation and abuse, trafficking in persons, and child safeguarding.</p> <p>The initial development and piloting stages of the process have been completed and the SOPs will be finalized and published in the Agency Directive System (ADS) no later than December 31, 2022.</p> <p>Final action target date is 12/31/2022</p>
98	USAID Should Implement Additional Controls To Prevent and Respond To Sexual Exploitation and Abuse of Beneficiaries (PSEA)	9-000-21-006-P-6	5/12/2021	Issue guidance to implementers detailing what is expected of them in response to sexual exploitation and abuse allegations, including defining when to report, to whom to report, what information to provide, what actions to take in response to	OFFICE OF THE ADMINISTRATOR	<p>The Administrator’s Action Alliance for Preventing Sexual Misconduct (AAPSM) has been working on the release of new materials for the existing Safeguarding Partner Toolkit to supplement materials released in December 2020, as well as to accompany the release of the new The Protection from Sexual Exploitation and Abuse (PSEA)/Child Safeguarding grant</p>

#	OIG Report Title	OIG Report number	Publicly Released	Recommendation	Bureau	Status and Timeline
				sexual exploitation and abuse allegations, and how to respond using a survivor-centered approach.		<p>provision.</p> <p>The case studies and reporting guidance have been drafted and are pending additional review and edits. The risk assessment tool as well as the information related to partner investigations and evidentiary thresholds for suspension and debarment are still being developed.</p> <p>The final action target date is December 31, 2022,</p>
99	USAID Should Implement Additional Controls To Prevent and Respond To Sexual Exploitation and Abuse of Beneficiaries	9-000-21-006-P-7	5/12/2021	Develop and implement an Agency-wide process, including clear delegation of roles and responsibilities, for responding to allegations of sexual exploitation and abuse. This process should specify to whom within USAID allegations must be communicated and define responsibilities for reviewing implementers handling of allegations, while establishing safeguards to protect sensitive information and adhering to a survivor-centered approach.	OFFICE OF THE ADMINISTRATOR	<p>The Administrator’s Action Alliance for Preventing Sexual Misconduct (AAPSM) is currently developing its Agency Directive System (ADS) chapter for guidance to implementers detailing what is expected of them in response to sexual exploitation and abuse allegations.</p> <p>The full chapter was drafted as of February 2022 and is being reviewed by various USAID stakeholders for edits and comments.</p> <p>The SOPs will be codified in the ADS no later than June 30, 2023, to coincide with the publishing of the The Protection from Sexual Exploitation and Abuse (PSEA) assistance policy, standard provision</p>

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						package and the launch of enhanced safeguarding functions. Final action target date is 6/30/2023
100	USAID Should Implement Additional Controls To Prevent and Respond To Sexual Exploitation and Abuse of Beneficiaries	9-000-21-006-P-8	5/12/2021	Coordinate with relevant USAID offices to develop and implement a long-term Agency-wide centralized tracking mechanism to support the Agency’s management of allegations of sexual exploitation and abuse.	OFFICE OF THE ADMINISTRATOR	<p>The Action Office has been working to develop a system to manage, track, and follow up on sexual exploitation and abuse (SEA) cases in a centralized manner.</p> <p>The initial tracking system has been established and will be operational no later than June 30, 2023.</p> <p>Implementation of additional safeguarding functions and resources within the Bureau for Management’s Compliance Division will be completed by June 30, 2023.</p> <p>Final action target date is 6/30/2023</p>