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# MOLDOVA INSTITUTIONAL AND STRUCTURAL REFORMS ACTIVITY (MISRA)

## OVERVIEW

**PROJECT DURATION:** April 2022 – April 2027

**TOTAL BUDGET:** USD 35 million

**CONTRACTOR:** Nathan Associates, a Cadmus Company

The Moldova Institutional and Structural Reforms Activity (MISRA) aims to stimulate Moldova's sustainable and inclusive recovery from the regional crisis caused by the war in Ukraine, and to catalyze improvements in its institutional, business, and trade enabling environment.

To achieve these objectives, MISRA cooperates with public institutions and the private sector to support Moldova's integration with Western economies and accession to the European Union.

MISRA is strengthening Moldova's economic growth and resilience through digitalization, streamlined internal processes, enhanced government coordination, improved transparency and accountability, and reduced vulnerabilities to corruption and malign influences. These reforms are removing legal, regulatory, and other barriers that increase business costs, hinder investments, and limit the participation of small and medium-sized enterprises, women, and other economically marginalized groups.

MISRA is also committed to inclusive development, with activities and a grants program responsive to local needs in collaboration with civil society and the private sector.

## MISRA PARTNERS IN ACHIEVING PROJECT OBJECTIVES

Electronic Governance Agency  
Ministry of Economic Development and Digitalization  
Ministry of Infrastructure and Regional Development  
National Bank of Moldova  
National Commission for Financial Markets  
Competition Council  
Invest Moldova Agency

Moldova Customs Service  
National Agency for Food Safety  
National Agency for Road Transport  
Moldova Railways  
Naval Agency  
Civil Aviation Authority

Other key partners include the private sector, business associations, civil society, the media, Parliament, and local governments.

## MISRA COMPONENTS AND PRIORITIES

### STRENGTHENING KEY ECONOMIC GOVERNANCE INSTITUTIONS

**Developing** digital tools, data integration, and streamlining internal processes

**Enhancing** government coordination by promoting information sharing and synergies

**Modernizing** public services to better serve the needs of citizens and businesses

**Improving** laws and regulations for effective digitalization

### PURSUING STRUCTURAL REFORMS TO IMPROVE THE TRADE AND INVESTMENT ENABLING ENVIRONMENT

**Attracting** investments and stimulating economic activity

**Improving** government systems to facilitate trade, transport, and logistics

**Simplifying** government regulation and reporting burdens on businesses

**Facilitating** the preparation and implementation of new trade agreements

### ACCELERATING FINANCIAL SECTOR REFORMS AND INCLUSIVENESS

**Improving** financial education and literacy

**Developing** an inclusive financial sector through innovations such as instant payments and fintech

**Improving** supervision of insurance, non-bank credit organizations, and others in the financial sector

**Facilitating** innovation and leadership in government financial supervision

### ENHANCING STRATEGIC COMMUNICATIONS

**Increasing** public awareness, understanding, and support for priority government reforms

**Enhancing** the communications capacities of government partners

**Improving** engagement and dialogue among the government, private sector, and citizens

## MISRA OUTCOMES IN 2022 - 2024

- New Leova border crossing point provided with new mobile offices and equipment
- Leuseni border crossing point provided with new mobile offices and equipment for coordinated control with Romania
- Improved inspections through the delivery of 10 sets of non-intrusive inspection kits for use at priority border crossing points
- Reduced costs and burdens on businesses through simplified oversight reporting, including at 13 inspection bodies
- Business processes mapped in preparation for automation of document management for e-governance
- 31 business processes mapped and legal/regulatory reforms recommended in preparation for automation of 17 of the food safety services
- Mapping and streamlining of procurement processes recommended to Moldova Railways
- Digitalization and legal/regulatory reforms recommended for road transport permits through the upgraded e-Authorized Transport System (e-ATS) at [www.eat.anta.gov.md](http://www.eat.anta.gov.md)
- Improved public access to legal resources on construction through an upgraded online portal at [www.ednc.gov.md](http://www.ednc.gov.md)
- Improved public access to government data through an upgraded Open Data Portal at [www.date.gov.md](http://www.date.gov.md)
- Completed pre-feasibility study for a transshipment/logistics hub at Beresti railway terminal, followed by procurement launched for a full feasibility study
- Branding and marketing campaign developed for the National Bank of Moldova's new Instant Payment System